

**QUALITY AND PERFORMANCE COMMITTEE**  
**MEETING HELD ON FRIDAY 29 OCTOBER 2021**  
**CHAIR'S UPDATE REPORT**

**INTRODUCTION**

This is the Chair's report to the Clinical Commissioning Group Board following the meeting of the Quality and Performance Committee held on 29 October 2021.

**ITEM 6 - QUALITY AND PERFORMANCE REPORT**

**Financial Management**

PROCESS	RATING
There is a <b>HIGH</b> level of confidence in the CCG process for financial management: <i>Established systems and processes for financial management that are verified by internal and external audit.</i>	High
PERFORMANCE	
There is a <b>HIGH</b> level of confidence in the CCG reported financial performance: <i>All statutory targets planned to be achieved. Track record of performance.</i>	High

**Hull University Teaching Hospitals – A&E 4 hour waiting times**

PROCESS	RATING
There is a <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i>	High
PERFORMANCE	
There is a <b>LOW</b> level of confidence in the achievement of this target <i>Ongoing underperformance.</i>	Low

**Hull University Teaching Hospitals – Referral to Treatment waiting times**

PROCESS	RATING
There is a <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i>	High
PERFORMANCE	
There is a <b>LOW</b> level of confidence in the achievement of this target <i>Ongoing underperformance.</i>	Low

**Hull University Teaching Hospitals - Diagnostics Waiting Times**

PROCESS	RATING
There is a <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i>	High
PERFORMANCE	
There is a <b>LOW</b> level of confidence in the achievement of this target <i>Ongoing underperformance.</i>	Low

**Hull University Teaching Hospitals – Cancer Waiting Times (exc. 62 days target)**

PROCESS	RATING
There is a <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i>	High

<b>PERFORMANCE</b>	
There is a <b>LOW</b> level of confidence in the achievement of this target	Low

#### Hull University Teaching Hospitals – 62-day Cancer Waiting Times

<b>PROCESS</b>	<b>RATING</b>
There is a <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i>	High
<b>PERFORMANCE</b>	
There is a <b>LOW</b> level of confidence in the achievement of this target <i>Ongoing underperformance.</i>	Low

#### Humber Foundation Trust – Waiting Times (all services)

<b>PROCESS</b>	<b>RATING</b>
There is a <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i>	High
<b>PERFORMANCE</b>	
There is a <b>LOW</b> level of confidence in the achievement of this target <i>Ongoing underperformance.</i>	Low

#### City Health Care Partnership – Improved Access to Psychological Therapies waiting times

<b>PROCESS</b>	<b>RATING</b>
There is a <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i>	High
<b>PERFORMANCE</b>	
There is a <b>LOW</b> level of confidence in the achievement of this target.	Low

#### Yorkshire Ambulance Service – Ambulance Handover Times

<b>PROCESS</b>	<b>RATING</b>
There is a <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i>	High
<b>PERFORMANCE</b>	
There is a <b>LOW</b> level of confidence in the achievement of this target.	Low

### ITEM 7 - SERIOUS INCIDENTS REPORT Q2 2021/22

<b>PROCESS</b>	<b>RATING</b>
That NHS Hull CCG has an effective management process in place for SIs with its main providers. Significant level of assurance was obtained following an internal audit undertaken in August 2019.	High
<b>PERFORMANCE</b>	
Hull University Teaching Hospitals NHS Trust:  A low level of assurance is given as there are concerns with this provider in the following areas: <ul style="list-style-type: none"> <li>• Diagnostics whereby reoccurring themes are evident including, failure to act on abnormal results / failure or delay to follow-up, and the failure to apply appropriate flags for urgent or unexpected findings.</li> <li>• Maternity – some evidence of recurring themes and 7 serious incidents reported year to date.</li> <li>• The number of falls related serious incidents</li> </ul>	Low

The Trust is currently in a period of Enhanced Surveillance following Quality and Risk profiling.	
Humber NHS Foundation Trust: A medium level of assurance is given as thematic learning issues continue to be identified in a proportion of the Trusts investigation reports.	Medium
City Health Care Partnership (CHCP): A medium level of assurance is given as a small number of serious incidents are reported by the organisation; however, this is increasing.	Medium
Spire Hull and East Riding: A high level of assurance is given as the provider positively engages with the CCG for advice prior to declaring and investigations have been robust.	High
Hull CCG: that a high level of confidence exists given that appropriate SIs are identified and reported as SIs where appropriate.	High

## ITEM 8 - PATIENT EXPERIENCE ANNUAL REPORT

PROCESS	RATING
Assurance of the patient experience medium, as performance is varied in reporting due to the impact of the pandemic	Medium
PERFORMANCE	
Patient and public voice are at the heart of CCG decision making and this is reported into both the CCG, Healthwatch and providers.	High
CQC Adult Inpatient Patient Experience Surveys are variable across providers.	Medium

## ITEM 10 - INFECTION, PREVENTION AND CONTROL (IPC) ANNUAL REPORT 2020/21

PROCESS	RATING
The development of IPC processes to achieve delivery of and IPC response at pace in relation to the COVID 19 Pandemic	High
PERFORMANCE	
Delivery of Care home training through in response to COVID	High

## ITEM 11 - CONTROLLED DRUGS ANNUAL REPORT 2020/21

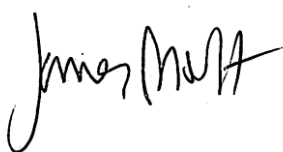
PROCESS	RATING
Interpretation of prescribing Data	High
Collation of Incidents relating to Controlled Drugs	High
PERFORMANCE	
Representation on local Intelligence Network	High
Review of incidents/Issues	High
Share learning from incident/issue reviews	High

## ITEM 14 - EQUALITY AND DIVERSITY REPORT

PROCESS	RATING
The CCG has a system in place to capture progress against the EDI outcomes.	High
PERFORMANCE	
Whilst good progress has been made against the majority of the outcomes, work would continue during 2021-22.	Medium

## ITEM 17 - PROVIDER QUALITY ACCOUNTS

PROCESS	RATING
<p>In accordance with The Health Act 2009, the Department of Health expect the CCG to provide a statement of no more than 500 words for inclusion in the CCG Quality Account.</p> <p>The CCG will take reasonable steps to check the accuracy of data provided in the Quality Account against any information they have been supplied during the year (e.g. as part of a provider's contractual obligations) and provide a statement, to be included in the organisation's Quality Account.</p>	High
PERFORMANCE	
NHS Hull CCG has completed the review of each provider's Quality Account and supplied a statement signed by the Chief Officer within the required timescale	High



**James Moulton**  
**Chair of the Quality and Performance Committee**  
**10 December 2021**