

QUALITY AND PERFORMANCE COMMITTEE
MEETING HELD ON FRIDAY 18 FEBRUARY 2022
CHAIR'S UPDATE REPORT

INTRODUCTION

This is the Chair's report to the Clinical Commissioning Group Board following the meeting of the Quality and Performance Committee held on 18 February 2022.

ITEM 6 - QUALITY AND PERFORMANCE REPORT

Financial Management

| PROCESS | RATING |
|--|---------------|
| There is a HIGH level of confidence in the CCG process for financial management: <i>Established systems and processes for financial management that are verified by internal and external audit.</i> | High |
| PERFORMANCE | |
| There is a HIGH level of confidence in the CCG reported financial performance: <i>All statutory targets planned to be achieved. Track record of performance.</i> | High |

Hull University Teaching Hospitals – A&E 4 hour waiting times

| PROCESS | RATING |
|--|---------------|
| There is a HIGH level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i> | High |
| PERFORMANCE | |
| There is a LOW level of confidence in the achievement of this target <i>Ongoing underperformance.</i> | Low |

Hull University Teaching Hospitals – Referral to Treatment waiting times

| PROCESS | RATING |
|--|---------------|
| There is a HIGH level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i> | High |
| PERFORMANCE | |
| There is a LOW level of confidence in the achievement of this target <i>Ongoing underperformance.</i> | Low |

Hull University Teaching Hospitals - Diagnostics Waiting Times

| PROCESS | RATING |
|--|---------------|
| There is a HIGH level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i> | High |
| PERFORMANCE | |
| There is a LOW level of confidence in the achievement of this target <i>Ongoing underperformance.</i> | Low |

Hull University Teaching Hospitals – Cancer Waiting Times (exc. 62 days target)

| PROCESS | RATING |
|--|--------|
| There is a HIGH level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i> | High |
| PERFORMANCE | |
| There is a LOW level of confidence in the achievement of this target | Low |

Hull University Teaching Hospitals – 62-day Cancer Waiting Times

| PROCESS | RATING |
|--|--------|
| There is a HIGH level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i> | HIGH |
| PERFORMANCE | |
| There is a LOW level of confidence in the achievement of this target <i>Ongoing underperformance.</i> | LOW |

Humber Foundation Trust – Waiting Times (all services)

| PROCESS | RATING |
|--|--------|
| There is a HIGH level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i> | HIGH |
| PERFORMANCE | |
| There is a LOW level of confidence in the achievement of this target <i>Ongoing underperformance.</i> | LOW |

City Health Care Partnership – Improved Access to Psychological Therapies waiting times

| PROCESS | RATING |
|--|--------|
| There is a HIGH level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i> | High |
| PERFORMANCE | |
| There is a LOW level of confidence in the achievement of this target. | Low |

Yorkshire Ambulance Service – Ambulance Handover Times

| PROCESS | RATING |
|--|--------|
| There is a HIGH level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i> | High |
| PERFORMANCE | |
| There is a LOW level of confidence in the achievement of this target. | Low |

ITEM 7 – EQUALITY AND DIVERSITY REPORT

| PROCESS | RATING |
|--|--------|
| The CCG has a system in place to capture progress against the EDI outcomes. | High |
| PERFORMANCE | |
| Whilst good progress has been made against the majority of the outcomes, work will continue during 2022. | Medium |

ITEM 8 - DRAFT ANNUAL EQUALITY INFORMATION REPORT 2021/22

| PROCESS | RATING |
|---|--------|
| The CCG has a system in place to capture progress against the EDI outcomes. | High |

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|---|--------|
| | |
| PERFORMANCE | |
| Good progress has been made against the majority of the outcomes, there is still some further work to do and it is suggested that this should be reflected in the refresh of any delivery plans as the CCG moves into ICB transition phase. | Medium |

ITEM 9 - SERIOUS INCIDENTS REPORT Q3

| PROCESS | RATING |
|---|--------|
| That NHS Hull CCG has an effective management process in place for SIs with its main providers. Significant level of assurance was obtained following an internal audit undertaken in August 2019. | High |
| PERFORMANCE | |
| Hull University Teaching Hospitals NHS Trust: A low level of assurance is given as there are concerns with this provider in the following areas: <ul style="list-style-type: none"> • Diagnostics whereby reoccurring themes are evident including, failure to act on abnormal results / failure or delay to follow-up. • Maternity – some evidence of recurring themes and 11 serious incidents reported year to date. • The number of unexpected / potentially avoidable deaths within the area of ED. • The number of falls related serious incidents • The current volume of serious incident requiring investigation The Trust is currently in a period of Enhanced Surveillance following Quality and Risk profiling. | Low |
| Humber NHS Foundation Trust: A medium level of assurance is given as thematic learning issues continue to be identified in a proportion of the Trusts investigation reports. | Medium |
| City Health Care Partnership (CHCP): A high level of assurance is given, the provider is reporting a broader range of incidents and undertaking multi-agency investigations where appropriate. | High |
| Spire Hull and East Riding: A high level of assurance is given as the provider positively engages with the CCG for advice prior to declaring and investigations have been robust. | High |
| Hull CCG: that a high level of confidence exists given that appropriate SIs are identified and reported as SIs where appropriate. | High |

ITEM 10 - BOARD ASSURANCE FRAMEWORK (BAF)

| PROCESS | RATING |
|---|--------|
| There was a high level of confidence in the Hull CCG BAF process, in that the BAF is regularly monitored, reviewed and updated. | High |

ITEM 11 - LEDER UPDATE REPORT Q1 AND Q2

| PROCESS | RATING |
|--|--------|
| There was a high level of confidence around robust systems and processes in place for the management of Learning Disability Mortality reviews. | High |

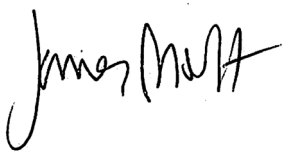
ITEM 12 - OUT OF AREA PLACEMENTS 6 MONTHLY REVISED REPORT

| PROCESS | RATING |
|--|--------|
| Process to monitor and manage individual placements | Medium |
| Process to track financial allocations and invoices | Medium |
| Process to fairly apportion financial responsibility between commissioners | Medium |

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|--|--------|
| Process to positively interface with NHSE regarding shared responsibilities | Medium |
| PERFORMANCE | |
| Ability to respond to any raised concerns regarding the quality or safety of these care packages | High |

ITEM 13 - TRANSFORMING CARE PLAN Q1 & Q2 REPORT

| | |
|---|---------------|
| PROCESS | RATING |
| There was a high level of confidence in the process. | High |
| PERFORMANCE | |
| A medium level of assurance was given around performance due to trajectories not met. | Medium |



James Moulton
Chair of the Quality and Performance Committee
29 April 2022