

QUALITY AND PERFORMANCE COMMITTEE

MEETING HELD ON 18 JUNE 2021

CHAIR'S UPDATE REPORT

INTRODUCTION

This is the Chair's report to the Clinical Commissioning Group Board following the meeting of the Quality and Performance Committee held on 18 June 2021.

ITEM 6 - QUALITY AND PERFORMANCE REPORT

Financial Management

PROCESS	RATING
There is a HIGH level of confidence in the CCG process for financial management: <i>Established systems and processes for financial management that are verified by internal and external audit.</i>	High
PERFORMANCE	
There is a HIGH level of confidence in the CCG reported financial performance: <i>All statutory targets planned to be achieved. Track record of performance.</i>	High

Hull University Teaching Hospitals – A&E 4 hour waiting times

PROCESS	RATING
There is a HIGH level of confidence in the CCG processes for reporting the performance against this target. <i>Established systems and processes for reporting performance information.</i>	High
PERFORMANCE	
There is a LOW level of confidence in the achievement of this target <i>Ongoing underperformance.</i>	Low

Hull University Teaching Hospitals – Referral to Treatment waiting times

PROCESS	RATING
There is a HIGH level of confidence in the CCG processes for reporting the performance against this target. <i>Established systems and processes for reporting performance information.</i>	High
PERFORMANCE	
There is a LOW level of confidence in the achievement of this target <i>Ongoing underperformance.</i>	Low

Hull University Teaching Hospitals - Diagnostics Waiting Times

PROCESS	RATING
There is a HIGH level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i>	High
PERFORMANCE	
There is a LOW level of confidence in the achievement of this target <i>Ongoing underperformance.</i>	Low

Hull University Teaching Hospitals – Cancer Waiting Times (exc. 62 days target)

PROCESS	RATING
There is a HIGH level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i>	High
PERFORMANCE	
There is a LOW level of confidence in the achievement of this target	Low

Hull University Teaching Hospitals – 62-day Cancer Waiting Times

PROCESS	RATING
There is a HIGH level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i>	High
PERFORMANCE	
There is a LOW level of confidence in the achievement of this target <i>Ongoing underperformance.</i>	Low

Humber Foundation Trust – Waiting Times (all services)

PROCESS	RATING
There is a HIGH level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i>	High
PERFORMANCE	
There is a LOW level of confidence in the achievement of this target <i>Ongoing underperformance.</i>	Low

City Health Care Partnership – Improved Access to Psychological Therapies waiting times

PROCESS	RATING
There is a HIGH level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i>	High
PERFORMANCE	
There is a LOW level of confidence in the achievement of this target.	Low

Yorkshire Ambulance Service – Ambulance Handover Times

PROCESS	RATING
There is a HIGH level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i>	High
PERFORMANCE	
There is a LOW level of confidence in the achievement of this target.	Low

ITEM 7 – LEDER ANNUAL REPORT

PROCESS	RATING
NHS Hull CCG has robust systems and processes in place for the management of Learning Disability Mortality reviews.	High

ITEM 8 – EQUALITY AND DIVERSITY REPORT

PROCESS	RATING
The CCG has a system in place to capture progress against the EDI outcomes.	High
PERFORMANCE	
Whilst good progress has been made against the majority of the outcomes, work will continue during 2021-22.	Medium

ITEM 9 – CRISIS LINE DEEP DIVE

PROCESS	RATING
Process to track quality of changes to service	Medium
Process to track patient and professional feedback of the service	Medium
PERFORMANCE	
Ability to respond to capacity challenges with the provider	Medium

ITEM 10 – SAFEGUARDING ANNUAL REPORT

PROCESS	RATING
There is a HIGH level of confidence in NHS Hull CCG discharging its duties in relation to safeguarding adults and children. There are strong safeguarding assurance processes in place and the safeguarding executive role continued to be provided via interim arrangements with North Lincolnshire CCG. There were Designated Professionals and Named Doctors in post throughout the reporting period ensuring compliance with statutory duties.	High
PERFORMANCE	
There is a HIGH level of confidence in NHS Hull CCG discharging its duties in relation to safeguarding adults and children. NHS Hull CCG was represented at executive and all other levels of the HSAPB, HSCP and many other multi-agency meetings and partnerships in the city to safeguard vulnerable people and families.	High

ITEM 11 - CONTINUING HEALTH CARE QUALITY & PERFORMANCE REPORT

PROCESS	RATING
NHS Hull CCG remains compliant with the National Framework and is meeting the statutory responsibilities around NHS funded care.	High
PERFORMANCE	
NHS Hull CCG submits quarterly reports to NHS England regarding the delivery of NHS funded care. The Hull service has continued to meet and, in some instances continued to exceed the national quality premium targets for NHS-CHC for Q4 of 2020/21.	High

ITEM 14 – RESEARCH & DEVELOPMENT ANNUAL REPORT

PROCESS	RATING
Assurance is given that Hull CCG continues to deliver its objectives for Research and Development. Promoting research and the use of research evidence to inform commissioning intentions and improving patient's outcomes and experience of services.	High
PERFORMANCE	
The Research and Development (R&D) activity is monitored through the Shared R and D service which links into the Hull Research, Innovation, Evaluation and Improvement Group.	High

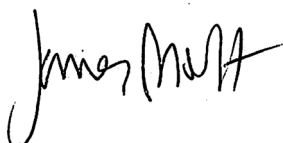
ITEM 15 – SERIOUS INCIDENTS Q4 REPORT

PROCESS	RATING
That NHS Hull CCG has an effective management process in place for SIs with its main providers. Significant level of assurance was obtained following an internal audit undertaken in August 2019.	High
PERFORMANCE	
Hull University Teaching Hospitals NHS Trust: A low level of assurance is given as there are concerns with this provider in the	Low

<p>following areas:</p> <ul style="list-style-type: none"> • Diagnostics whereby reoccurring themes are evident including of failure to act on abnormal results / failure or delay to follow-up, and the failure to apply appropriate flags for urgent or unexpected findings. • Maternity 5 serious incidents reported during the Q4 period. • The Trust is reporting an increasing number of falls related serious incidents • Recurrence of pressure ulcer incidents and failure to embed the learning. 	
<p>Humber NHS Foundation Trust: A medium level of assurance is given as thematic learning issues continue to be identified in a significant proportion of the Trusts investigation reports.</p>	Medium
<p>City Health Care Partnership (CHCP): A medium level of assurance is given as a small number of serious incidents are reported by the organisation.</p>	Medium
<p>Spire Hull and East Riding: A high level of assurance is given as the provider positively engages with the CCG for advice prior to declaring and investigations have been robust.</p>	High
<p>Hull CCG: that a high level of confidence exists given that appropriate SIs are identified and reported as SIs where appropriate.</p>	High

ITEM 18 – TRANSFORMING CARE PLAN Q3/Q4

PROCESS	RATING
Process to monitor and manage individual placements	High
Process to track quality of placements	Medium
Process to monitor LD Health checks	High
Process to positively interface with NHSE regarding shared responsibilities	Medium
PERFORMANCE	
Ability to respond to any raised concerns regarding the quality or safety of these care packages	High



James Moulton
Chair of the Quality and Performance Committee
18 June 2021