



ACCOUNTABLE OFFICER'S UPDATE

July 2021

Welcome to the Accountable Officer's Update for July 2021 with information on NHS programmes and service improvement across the city.

Next Steps for the ICS

The Government's Health and Care Bill was officially introduced to the House of Commons on 6 July. The Bill had its second reading this week, keeping to the same timetable under new Secretary of State for Health and Social Care, Sajid Javid.

Our Integrated Care System (ICS) staff engagement events have been extremely well attended and I want to thank everyone across the four CCGs who has provided input and raised issues that we need to consider as we go forward. All insight gained from the directorate and place sessions will feed into the operating model we have begun to define.

Alongside these staff-focused events we are continuing to work through what the ICS is going to mean for people in our each of our four places in the Humber, and how this works within the overarching ICS structure. Each place will be doing a maturity matrix to assess how it is developing, to help identify any risks and gaps.

The Chair and Accountable Officer will be nationally appointed, and this process is starting soon in preparation for operating in shadow form later in 2021.

I was pleased to spend some time with Amanda Pritchard, Chief Operating Officer of both NHS England and NHS Improvement, when she visited Scunthorpe last month in the context of the Humber Acute Services capital and estates programme. We used the visit as an opportunity to highlight some of the work we are doing at place and innovative primary and secondary care working within Humber, and received good feedback on our system approach.

Post-covid system pressures

The country may be relaxing some of the Covid-19 lockdown measures on 19 July, but as a health and care system we have to continue to be vigilant. Discussions

are ongoing with other health leaders in Hull and East Riding on how we manage the huge increase in demand currently being seen across the NHS and social care. Urgent care, primary care, mental health and social care demand has increased in both volume and complexity in recent months and is causing some pressures on front line service delivery, especially given the recent rise in Covid-19 patient numbers and the associated workforce issues.

Primary care colleagues continue to be under immense pressure with the demands of the vaccination programme and post-Covid issues and we are working with the Primary Care Collaborative in the Humber, the Primary Care Networks and the Local Medical Committee (LMC), to look at how we address the current issues and develop the future workforce we need for the ICS.

GP practice and community teams have continued their outstanding efforts with the delivery of the vaccine programme, adapting to the

need to ensure inclusive access across the city for all age groups. Working with Hull City Council to engage and target specific groups with walk-ins, including sessions within the University, has continued to be a strength.



Social mobility

In 2019, Hull CCG made a Social Mobility Pledge which committed the organisation to boosting opportunity and social mobility across the city. I am therefore very pleased to announce that we will begin working with the Social Mobility Commission this year.

It is more critical than ever as we face the challenges of a growing opportunity gap in the wake of COVID-19. We will be the first ICS to work with the Commission, led by Right Hon Justine Greening MP and a cross-party group of MPs. We have agreed that Hull will be the area we focus on first to start to level off some of the health inequalities in the city.

Hull is first CCG of Sanctuary

Since the last Board we have proudly launched as the UK's first CCG of Sanctuary - building on Hull's legacy as a City of Sanctuary for some of the world's most vulnerable people.

Awarded by the City of Sanctuary movement, the accreditation is a formal commitment to safeguard the rights of migrants and asylum seekers and to ensure they have equal access to health services.

To help this happen, the CCG has produced a QR code which staff can attach to a key fob, which can be scanned on a mobile phone to provide a direct link to information about services.



Our Board Chair, Dr Dan Roper, has been the leading light in this, working with former asylum seekers, CCG staff members and the University of Hull.

It is a fantastic example of how Hull CCG has pushed the boundaries to improve the wellbeing of people in the city who have fled conflict and persecution and we want to ensure this continues for many years to come.

People on the move

We said goodbye to Bobbie Conman this month who joined us as a Prince's Trust placement six years ago. Bobbie has blossomed into a skilled and capable member of the administration team who was, for many visitors, the

first person they met at CCG reception. We wish her luck in her new role at Hull University Teaching Hospitals.

Our Adult Safeguarding lead Dave Blain will retire next month. Long-serving, former paramedic, Dave has given more than 40 years to the NHS and we have hugely valued the experience and compassion he has brought to his CCG role. Both will be very much missed.

Lessons in leadership

Whilst we didn't get the result, we were hoping for, I think it is important to reflect on what great role models the England football team have been, under the insightful management of Gareth Southgate.

The CCG has, in recent years, successfully used learning from the sporting world in how they plan, focus and find the inner strength and resilience needed throughout a tournament.

We are developing similar strategies to keep us operating at the highest level. All eyes are on us to ensure that we do the best for patients, and we owe it to the people who look to us for direction and support.

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