

Item 9.2

QUALITY AND PERFORMANCE COMMITTEE

MEETING HELD ON 19 FEBRUARY 2021

CHAIR'S UPDATE REPORT

INTRODUCTION

This is the Chair's report to the Clinical Commissioning Group Board following the meeting of the Quality and Performance Committee held on 19 February 2021.

ITEM 6 - QUALITY AND PERFORMANCE REPORT

<p>Financial Management</p> <p>Process A HIGH level of confidence in the CCG process for financial management due to established systems and processes for financial management that are verified by internal and external audit.</p> <p>Performance A HIGH level of confidence in the CCG reported financial performance due to all statutory targets planned to be achieved. Track record of performance.</p>
<p>Hull & East Yorkshire Hospitals – A&E 4 hour waiting times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>Hull & East Yorkshire Hospitals – Referral to Treatment waiting times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>Hull & East Yorkshire Hospitals - Diagnostics Waiting Times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>Hull & East Yorkshire Hospitals – Cancer Waiting Times (exc. 62 days target)</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to emerging improved performance but not yet assured of sustained improvement.</p>
<p>Hull & East Yorkshire Hospitals – 62-day Cancer Waiting Times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>

<p>Humber Foundation Trust – Waiting Times (all services)</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>City Health Care Partnership – Looked After Children Initial Health Assessments</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>City Health Care Partnership – Improved Access to Psychological Therapies waiting times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>Yorkshire Ambulance Service – Ambulance Handover Times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>

ITEM 7 - SERIOUS INCIDENT Q3 REPORT 2020/21

<p>Process A HIGH level of confidence in the CCG as an effective management process was in place for SIs with its main providers. Significant level of assurance was obtained following an internal audit undertaken in August 2019.</p>
<p>HUTHT</p> <p>Performance A MEDIUM level of confidence was given in HUTHT as there are concerns with this provider in the following areas:</p> <ul style="list-style-type: none"> • Surgical setting, the Trust continues to declare a high number of surgical related incidents. • Diagnostics whereby reoccurring themes are evident including of failure to act on abnormal results / failure or delay to follow-up, and the failure to apply appropriate flags for urgent or unexpected findings. • Staff not following guidance and poor documentation continues to be identified with investigations. • The Trust is reporting an increasing number of falls related serious incidents • Recurrence of pressure ulcer incidents and failure to embed the learning on ward 14, CHH.
<p>Humber A MEDIUM level of confidence in Humber is given as the failure to undertake accurate or appropriate reviews of risk assessments and poor / inadequate documentation continues to be a theme identified in a significant proportion of the Trusts investigation reports.</p>

CHCP

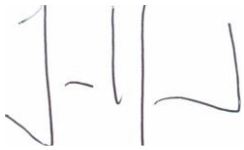
A **MEDIUM** level of confidence in CHCP is given as a small number of serious incidents are reported by the organisation however it is concerning given the size of and services delivered by the organisation that the number of SIs reported continues to be low.

Spire

A **HIGH** level of confidence in Spire is given as the provider positively engages with the CCG for advice prior to declaring and investigations have been robust.

Hull CCG

A **HIGH** level of confidence in the CCG given that appropriate SIs are identified and reported as SIs where appropriate.



Jason Stamp
Chair of the Quality and Performance Committee
9 April 2021