

## QUALITY AND PERFORMANCE COMMITTEE

MEETING HELD ON 20 OCTOBER 2020

### UPDATE REPORT

#### INTRODUCTION

This is the Chair's report to the Clinical Commissioning Group Board following the meeting of the Quality and Performance Committee held on 20 October 2020.

#### MINUTE 6 - QUALITY AND PERFORMANCE REPORT

<p><b>Financial Management</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence in the CCG process for financial management due to established systems and processes for financial management that are verified by internal and external audit.</p> <p><b>Performance</b> A <b>HIGH</b> level of confidence in the CCG reported financial performance due to all statutory targets planned to be achieved. Track record of performance</p>
<p><b>Hull &amp; East Yorkshire Hospitals – A&amp;E 4 hour waiting times</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p><b>Performance</b> A <b>LOW</b> level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p><b>Hull &amp; East Yorkshire Hospitals – Referral to Treatment waiting times</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p><b>Performance</b> A <b>LOW</b> level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p><b>Hull &amp; East Yorkshire Hospitals - Diagnostics Waiting Times</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p><b>Performance</b> A <b>LOW</b> level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p><b>Hull &amp; East Yorkshire Hospitals – Cancer Waiting Times (exc. 62 days target)</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p><b>Performance</b> A <b>LOW</b> level of confidence in the achievement of this target due to emerging improved performance but not yet assured of sustained improvement.</p>
<p><b>Hull &amp; East Yorkshire Hospitals – 62-day Cancer Waiting Times</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p><b>Performance</b> A <b>LOW</b> level of confidence in the achievement of this target due to ongoing underperformance.</p>

**Humber Foundation Trust – Waiting Times (all services)**

**Process**

A **HIGH** level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.

**Performance**

A **LOW** level of confidence in the achievement of this target due to ongoing underperformance.

**City Health Care Partnership – Looked After Children Initial Health Assessments**

**Process**

A **HIGH** level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.

**Performance**

A **LOW** level of confidence in the achievement of this target due to ongoing underperformance.

**City Health Care Partnership – Improved Access to Psychological Therapies waiting times**

**Process**

A **HIGH** level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.

**Performance**

A **LOW** level of confidence in the achievement of this target due to ongoing underperformance.

**Yorkshire Ambulance Service – Ambulance Handover Times**

**Process**

A *HIGH* level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.

**Performance**

A **LOW** level of confidence in the achievement of this target due to ongoing underperformance.

**ITEM 8 - Q1 PRESCRIBING REPORT**

**Hull CCG**

**Process**

A **HIGH** level of confidence was given in Interpretation of Budget Position & QIPP Performance.

A **HIGH** level of confidence was given in Interpretation of Prescribing Quality.

**Performance**

A **HIGH** level of confidence was given in Forecast Expenditure.

A **HIGH** level of confidence was given in Actual QIPP savings.

A **MEDIUM** level of confidence was given in Practice Performance within the Extended Medicines Management Scheme.

A **HIGH** level of confidence was given in Red Drug Prescribing charts.

**ITEM 9 - Q2 SERIOUS INCIDENTS REPORT**

**Process**

**Hull CCG**

A **HIGH** level of confidence was given in Hull CCG due to having an effective management process in place for SIs with its main providers. Significant level of assurance was obtained following an internal audit undertaken in August 2019.

**Performance**

**HUTHT**

A **LOW** level of confidence was given in HUTHT due to there being concerns with this provider in the following areas:

- Increase in falls incidents
- Recurrence of pressure ulcer incidents on ward 11

- Surgical related incidents and a culture within the surgical setting that is preventing appropriate safety checks to be undertaken.
- Recurring themes relating to diagnostics including of failure to act on abnormal results / failure or delay to follow-up, overreliance on the Harvard system and the failure to apply appropriate flags for urgent or unexpected findings.
- Failure to follow guidance and poor documentation is a commonality identified with investigations.
- Maternity services thematic review outcome is awaited

Humber NHS Foundation Trust

A **MEDIUM** level of confidence was given in Humber due to the failure to undertake accurate or appropriate reviews of risk assessments and poor / inadequate documentation continues to be a theme identified in a significant proportion of the Trusts investigation reports.

CHCP

A **MEDIUM** level of confidence was given in CHCP due to a small number of serious incidents are reported by the organisation however it is concerning given the size of and services delivered by the organisation that the number of SIs reported continues to be low.

Spire Hull and East Riding

A **HIGH** level of confidence was given in Spire Hull and East Riding due to the provider positively engages with the CCG for advice prior to declaring and recent investigations have been robust.

Hull CCG

A **HIGH** level of confidence was given in Hull CCG due to appropriate SIs are identified and reported as SIs where appropriate.

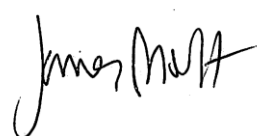
## ITEM 10 - PATIENT RELATIONS ANNUAL REPORT

Performance

A **HIGH** level of confidence was given in the Patient Relations Service.

A **MEDIUM** level of confidence was given in the Reporting of PALS and Complaints

A **MEDIUM** level of confidence was given in the Learning for PALS and Complaints Intelligence.



**Dr James Moulton**  
**Chair**  
**Quality and Performance Committee**  
**17 November 2020**