

Unacceptable Behaviour Statement

In line with NHS policy, NHS Hull CCG has an unacceptable behaviour statement to address aggression, abuse, violence or anti-social behaviour towards our staff. This also includes Domestic Abuse in all its forms.

Staff managing direct relationships with the public (face-to-face, through emails, letters or telephone calls), are offered training and support to handle aggression, abuse, violence or anti-social behaviour from patients, their relatives or members of the public.

Hull CCG is committed to:

- Ownership and responsibility of staff safety and wellbeing
- Introducing preventative measures to minimise risks to staff
- Ensuring relevant staff are appropriately trained
- Promoting and maintaining public awareness of our unacceptable behaviour approach

Any incidents of unacceptable behaviour may result in being reported to the Police.

Health and Safety Committee
September 2020