

## Item 9.2

### QUALITY AND PERFORMANCE COMMITTEE

MEETING HELD ON 21 JULY 2020

#### UPDATE REPORT

#### INTRODUCTION

This is the Chair's report to the Clinical Commissioning Group Board following the meeting of the Quality and Performance Committee held on 21 July 2020.

#### MINUTE 6 – QUALITY AND PERFORMANCE REPORT

<p><b>Financial Management</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence in the CCG process for financial management due to established systems and processes for financial management that are verified by internal and external audit.</p> <p><b>Performance</b> A <b>HIGH</b> level of confidence in the CCG reported financial performance due to all statutory targets planned to be achieved. Track record of performance</p>
<p><b>Hull &amp; East Yorkshire Hospitals – A&amp;E 4 hour waiting times</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p><b>Performance</b> A <b>LOW</b> level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p><b>Hull &amp; East Yorkshire Hospitals – Referral to Treatment waiting times</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p><b>Performance</b> A <b>LOW</b> level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p><b>Hull &amp; East Yorkshire Hospitals - Diagnostics Waiting Times</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p><b>Performance</b> A <b>LOW</b> level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p><b>Hull &amp; East Yorkshire Hospitals – Cancer Waiting Times (exc. 62 days target)</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p><b>Performance</b> A <b>LOW</b> level of confidence in the achievement of this target due to emerging improved performance but not yet assured of sustained improvement.</p>
<p><b>Hull &amp; East Yorkshire Hospitals – 62-day Cancer Waiting Times</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p><b>Performance</b> A <b>LOW</b> level of confidence in the achievement of this target due to ongoing underperformance.</p>

<p><b>Humber Foundation Trust – Waiting Times (all services)</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p><b>Performance</b> A <b>LOW</b> level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p><b>City Health Care Partnership – Looked After Children Initial Health Assessments</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p><b>Performance</b> A <b>LOW</b> level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p><b>City Health Care Partnership – Improved Access to Psychological Therapies waiting times</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p><b>Performance</b> A <b>LOW</b> level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p><b>Yorkshire Ambulance Service – Ambulance Handover Times</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p><b>Performance</b> A <b>LOW</b> level of confidence in the achievement of this target due to ongoing underperformance.</p>

## MINUTE 7 – QUALITY ACCOUNTS ASSURANCE 2019/ 20 UPDATE

<p><b>Hull CCG</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence was given in Hull CCG due to In accordance with The Health Act 2009, the Department of Health expect the CCG to provide a statement of no more than 500 words for inclusion in the Quality Accounts.</p> <p>The CCG will take reasonable steps to check the accuracy of data provided in the Quality Account against any information they have been supplied during the year (e.g. as part of a provider’s contractual obligations) and provide a statement, to be included in the organisation’s Quality Account.</p> <p><b>Performance</b> A <b>HIGH</b> level of confidence was given in Hull CCG due to NHS Hull CCG will complete the review of each provider’s Quality Account and supplied a statement signed by the Chief Officer within the required timescales.</p>
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## ITEM 8 - Q1 SERIOUS INCIDENT REPORT

<p><b>Hull CCG</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence was given in Hull CCG due to NHS Hull CCG has an effective management process in place for SIs with its main providers. Significant level of assurance was obtained following an internal audit undertaken in August 2019.</p>
<p><b>Performance</b> <b>HUTHT</b> A <b>LOW</b> level of confidence was given due to the Trust has declared two Never Events during Q1 of 2020/21; both were retained foreign objects post-surgery and occurred within the same</p>

clinical setting. The Trust declared eight Never Events during 2019/20 however one was subsequently downgraded to a serious incident as was re-categorised as an incomplete operation due to anatomical abnormalities.

It should be noted that whilst it is acknowledged that never events are wholly preventable and should never occur, the level of harm in the majority of the cases we see locally are not as great as that seen in incidents categorised as SIs.

There are concerns with this provider in the following areas:

- Trust staff not identifying safeguarding concerns / delay in referrals being made
- Failure / delay to escalate within the maternity services / follow guidance.
- A culture within the surgical setting that is preventing appropriate safety checks to be undertaken.
- Recurring themes relating to diagnostics including of failure to act on abnormal results / failure or delay to follow-up, overreliance on the Harvard system and the failure to apply appropriate flags for urgent or unexpected findings.
- Failure to follow guidance Trust wide
- Poor documentation

#### **Humber Foundation Trust**

A **MEDIUM** level of confidence was given due to The failure to undertake accurate or appropriate reviews of risk assessments and poor / inadequate documentation continues to be a theme identified in a significant proportion of the Trusts investigation reports.

#### **CHCP**

A **MEDIUM** level of confidence was given due to A small number of serious incidents are reported by the organisation however it is concerning given the size of and services delivered by the organisation that the number of SIs reported continues to be low.

#### **Spire Hull and East Riding**

A **HIGH** level of confidence was given due to One SI has been declared during Q1, the provider positively engages with the CCG for advice prior to declaring and recent investigations have been robust.

#### **Hull CCG**

A **HIGH** level of confidence was given due to appropriate SIs are identified and reported as SIs as evidenced in this report.

## **ITEM 9 – LEARNING DISABILITY MORTALITY REVIEWS (LeDeR) ANNUAL REPORT 2019/20**

#### **Hull CCG**

##### **Process**

A **HIGH** level of confidence was given in Hull CCG due to discharging its duties to the LeDeR programme.

##### **Performance**

A **HIGH** level of confidence was given due to NHS Hull CCG discharging its duties to the LeDeR programme.

## **ITEM 10 - HEALTH CARE ACQUIRED INFECTION (HCAI) PROPOSED OBJECTIVES FOR 2020/21**

#### **Hull CCG**

##### **Performance**

A **MEDIUM** level of confidence was given due to Hull CCG and HUTHT have seen an increase in the number of MSSA BSI cases during 2018/19.

## ITEM 11 - NHS CONTINUING HEALTHCARE REPORT (NHS CHC) REPORT FOR QUARTER 4

### Hull CCG

#### Process

A **HIGH** level of confidence was given in Hull CCG due to being compliant with the National Framework and is meeting the statutory responsibilities around NHS funded care

#### Performance

A **HIGH** level of confidence was given in Hull CCG due to quarterly reports to NHS England regarding the delivery of NHS funded care. The CHCP service continues to meet and in some instances exceed the national quality premium targets for NHS-CHC.

## ITEM 13 - Q4/ ANNUAL PRESCRIBING REPORT

### Process

A **HIGH** level of confidence was given in Hull CCG due to Interpretation of Budget Position & QIPP Performance

A **HIGH** level of confidence was given in Hull CCG due to Interpretation of Prescribing Quality

### Performance

A **HIGH** level of confidence was given in Hull CCG due to Forecast Expenditure

A **HIGH** level of confidence was given in Hull CCG due to Actual QIPP savings

A **MEDIUM** level of confidence was given in Hull CCG due to Practice Performance within the Extended Medicines Management Scheme

A **HIGH** level of confidence was given in Hull CCG due to Red Drug Prescribing charts

## ITEM 15: COMMISSIONERS SAFEGUARDING POLICY

### Process

A **HIGH** level of confidence was given in Hull CCG due to discharging it's duties in relation to safeguarding adults and children. There are strong safeguarding assurance processes in place and the safeguarding executive role is provided by the Director of Nursing and Quality. The reviewed and updated commissioners safeguarding policy provides currency and is commensurate with national legislation and guidance.

### Performance

A **HIGH** level of confidence was given in Hull CCG due to discharging it's duties in relation to safeguarding adults and children. NHS Hull CCG is represented at executive and all other levels of the Hull Safeguarding Adults Partnership Board, Hull Safeguarding Children Partnership and many other multi-agency meetings and partnerships in the city to safeguard vulnerable people and families. Processes and systems are in place to monitor safeguarding performance of commissioned health providers.

## ITEM 18: POSITION STATEMENT UPDATE NIHR RESTART FRAMEWORK

### Process

A **HIGH** level of confidence was given in Hull CCG due to Hull CCG continues to be at the forefront of promoting research and the use of research evidence.

### Performance

A **HIGH** level of confidence was given in Hull CCG due to The R and D activity is monitored through the shared R & D service which links into the Hull Research, Innovation, Evaluation and Improvement Group.



**Dr James Moul**  
**Chair**  
**Quality and Performance Committee**  
**21 September 2020**