

QUALITY AND PERFORMANCE COMMITTEE

MEETING HELD ON FRIDAY 20 AUGUST 2021

CHAIR'S UPDATE REPORT

INTRODUCTION

This is the Chair's report to the Clinical Commissioning Group Board following the meeting of the Quality and Performance Committee held on 20 August 2021.

ITEM 6 - QUALITY AND PERFORMANCE REPORT

Financial Management

PROCESS	Rating
There is a HIGH level of confidence in the CCG process for financial management: <i>Established systems and processes for financial management that are verified by internal and external audit.</i>	High
PERFORMANCE	
There is a HIGH level of confidence in the CCG reported financial performance: <i>All statutory targets planned to be achieved. Track record of performance.</i>	High

Hull University Teaching Hospitals – A&E 4 hour waiting times

PROCESS	Rating
There is a HIGH level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i>	High
PERFORMANCE	
There is a LOW level of confidence in the achievement of this target <i>Ongoing underperformance.</i>	Low

Hull University Teaching Hospitals – Referral to Treatment waiting times

PROCESS	Rating
There is a HIGH level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i>	High
PERFORMANCE	
There is a LOW level of confidence in the achievement of this target <i>Ongoing underperformance.</i>	Low

Hull University Teaching Hospitals - Diagnostics Waiting Times

PROCESS	Rating
There is a HIGH level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i>	High
PERFORMANCE	
There is a LOW level of confidence in the achievement of this target <i>Ongoing underperformance.</i>	Low

Hull University Teaching Hospitals – Cancer Waiting Times (exc. 62 days target)

PROCESS	Rating
There is a HIGH level of confidence in the CCG processes for reporting the	High

performance against this target <i>Established systems and processes for reporting performance information.</i>	
PERFORMANCE	
There is a LOW level of confidence in the achievement of this target	Low

Hull University Teaching Hospitals – 62-day Cancer Waiting Times

PROCESS	Rating
There is a HIGH level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i>	High
PERFORMANCE	
There is a LOW level of confidence in the achievement of this target <i>Ongoing underperformance.</i>	Low

Humber Foundation Trust – Waiting Times (all services)

PROCESS	Rating
There is a HIGH level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i>	High
PERFORMANCE	
There is a LOW level of confidence in the achievement of this target <i>Ongoing underperformance.</i>	Low

City Health Care Partnership – Improved Access to Psychological Therapies waiting times

PROCESS	Rating
There is a HIGH level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i>	High
PERFORMANCE	
There is a LOW level of confidence in the achievement of this target.	LOW

Yorkshire Ambulance Service – Ambulance Handover Times

PROCESS	Rating
There is a HIGH level of confidence in the CCG processes for reporting the performance against this target <i>Established systems and processes for reporting performance information.</i>	High
PERFORMANCE	
There is a LOW level of confidence in the achievement of this target.	Low

ITEM 7 - SERIOUS INCIDENTS REPORT Q1 2021/22

PROCESS	Rating
That NHS Hull CCG has an effective management process in place for SIs with its main providers. Significant level of assurance was obtained following an internal audit undertaken in August 2019.	High
PERFORMANCE	
Hull University Teaching Hospitals NHS Trust: A low level of assurance is given as there are concerns with this provider in the following areas: <ul style="list-style-type: none"> • Diagnostics whereby reoccurring themes are evident including, failure to action abnormal results / failure or delay to follow-up, and the failure to apply appropriate flags for urgent or unexpected findings. 	Low

<ul style="list-style-type: none"> • Maternity – some evidence of recurring themes and 4 serious incidents reported during the Q1 period. • The number of falls related serious incidents <p>The Trust is currently in a period of Enhanced Surveillance following Quality and Risk profiling.</p>	
<p>Humber NHS Foundation Trust: A medium level of assurance is given as thematic learning issues continue to be identified in a proportion of the Trusts investigation reports.</p>	Medium
<p>City Health Care Partnership (CHCP): A medium level of assurance is given as a small number of serious incidents are reported by the organisation, however this is increasing.</p>	Medium
<p>Spire Hull and East Riding: A high level of assurance is given as the provider positively engages with the CCG for advice prior to declaring and investigations have been robust.</p>	High
<p>Hull CCG: that a high level of confidence exists given that appropriate SIs are identified and reported as SIs where appropriate.</p>	High

ITEM 8 - EQUALITY AND DIVERSITY REPORT

PROCESS	Rating
The CCG had a system in place to capture progress against the EDI outcomes.	High
PERFORMANCE	
Whilst good progress had been made against the majority of the outcomes, work would continue during 2021-22.	Medium

ITEM 9 - CARE QUALITY BOARD REPORT

PROCESS	Rating
The meeting maintains good engagement from Partners.	High
PERFORMANCE	
The information shared through the regular meetings has allowed services to be improved, with a focus on infection prevention and control.	High

ITEM 12 - PRESCRIBING REPORT

PROCESS	Rating
Interpretation of Budget Position & QIPP Performance	High
Interpretation of Prescribing Quality	High
PERFORMANCE	
Forecast Expenditure	High
Actual QIPP savings	High
Practice Performance within the Extended Medicines Management Scheme	Medium
Red Drug Prescribing charts	High

ITEM 13 - CONTINUING HEALTH CARE QUALITY & PERFORMANCE ANNUAL REPORT

PROCESS	Rating
NHS Hull CCG has continued to meet compliance with the National Framework and is meeting the statutory responsibilities around NHS funded care, throughout the year. During Q1 and Q2 additional requirements were placed on local CHC delivery as a result of the Coronavirus emergency legislation.	High

The local CHC delivery met all of the additional requirements and in some instances was a lead nationally in developing new ways of working.	
PERFORMANCE	
NHS Hull CCG submits quarterly reports to NHS England regarding the delivery of NHS funded care. The reporting process was stepped down during Q1 and Q2 as a result of the pandemic and the implementation of the emergency legislation. Following the reintroduction of the statutory frameworks for Q3 and Q4 the Hull service has continued to meet and, in some instances continued to exceed the national quality premium targets for NHS-CHC.	High

ITEM 14 - PATIENT RELATIONS ANNUAL REPORT

PROCESS	Rating
There is a high level of confidence in the CCG process for Patient Relations Service	High
PERFORMANCE	
Reporting of PALS and Complaints Intelligence directly into the CCG by the public is high	High
Learning for PALS and Complaints Intelligence partially relies on other provider organisations informing the CCG of patient outcomes	Medium

ITEM 15 - SEND ANNUAL REPORT

PROCESS	Rating
There was a HIGH level of confidence in NHS Hull CCG's accountability for delivering its statutory duties in relation to SEND.	High
PERFORMANCE	
There is a MEDIUM level of confidence in NHS Hull CCG delivering all the requirements for children and young people with SEND.	Medium

ITEM 16 - OUT OF AREA PLACEMENTS REPORT Q3 & Q4

PROCESS	Rating
Process to monitor and manage individual placements	High
Process to track financial allocations and invoices	Medium
Process to fairly apportion financial responsibility between commissioners	Medium
Process to positively interface with NHSE regarding shared responsibilities	Medium
PERFORMANCE	
Ability to respond to any raised concerns regarding the quality or safety of these care packages	High

ITEM 17 - INDIVIDUAL FUNDING REQUEST ANNUAL REPORT 2020/21

PROCESS	Rating
A secure, effective request management process was in place.	High
A consistent IFR Panel was in place, meeting monthly.	High
Decision making process both at triage and Panel appeared effective as demonstrated through low levels of complaints, requests for review of decision.	High

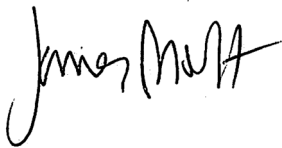
ITEM 18 - HULL CHILDREN'S SAFEGUARDING PARTNERSHIP 2021/22 PRIORITIES

PROCESS	Rating
The HSCP is now an established Board, regular meetings and workstream are in place across the partnership. NHS Hull CCG is one of the 3 statutory partners.	High

PERFORMANCE	
The HSCP of which NHS Hull CCG are a statutory partner have established a clear strategic plan for 2021/22. Governance and scrutiny is in place and the Board continue to maintain oversight of the delivery of the objectives for the partnership and the priorities plan.	High

ITEM 20 - BOARD ASSURANCE FRAMEWORK (BAF)

PROCESS	Rating
There is a high level of confidence in the Hull CCG BAF process, in that the BAF was regularly monitored, reviewed and updated.	High



James Moulton
Chair of the Quality and Performance Committee
29 October 2021