



CHIEF OFFICER'S UPDATE

November 2019

Welcome to the Chief Officer's Board update for November. This is the last Chief Officer's Update for 2019 and it features news and highlights from across NHS Hull CCG.

Jean Bishop Integrated Care Centre

I begin with the fabulous news that the Jean Bishop Integrated Care Centre (ICC) won the HSJ award for the best primary/community service redesign for the North of England. I'm incredibly proud of the effort, the talent and the collaboration and the spirit in which everyone works to make sure our patients have a better life. I want to thank everyone across the CCG team and the Board for



their part in the organisation's success.

This is a tribute to Paul Jackson who was instrumental in helping us achieve this dream for Hull and our patients before he sadly passed away earlier this year. Paul was 'Hull through and through', passionate and always wanted to do the right thing. Jean Bishop herself continues to be an inspiration in her selfless fundraising for older, frail people in Hull and beyond, despite her age and health issues.

The new Parkinson's UK service at the ICC is in place after a tremendous amount of partnership work. We have had some wonderful feedback already from the regional lead at Parkinson's UK who was impressed with the building, the vision, the multi-disciplinary approach and that something is being done for the frail cohort of patients affected by Parkinson's disease.

The HSJ trophy will be on display at the ICC for patients and staff to see and we will have the winner's certificate at Wilberforce Court. Well done also to Humber Teaching NHS Foundation Trust (HSJ Mental Health provider of the year) and NHS North Lincolnshire CCG and partners for being finalists in the Connecting Services and Information category.

Strategic Update

Following Jane Hawkard's move to Chief Finance Officer for the North Yorkshire CCGs last month, my role as Interim Accountable Officer for NHS East Riding of Yorkshire CCG has now been confirmed. We have commenced the recruitment of two Managing Director/Chief Operating Officers for Hull and East Riding of Yorkshire CCGs. Whilst it is going to be challenging being Accountable Officer for Hull, North Lincolnshire and East Riding of Yorkshire CCGs, I'm looking forward to the opportunities we will have to share best practice, working across the organisations to get the best possible services for our populations.

The Humber Acute Services Review (HASR) continues to move on at pace. The recent series of clinical design workshops followed by patient and stakeholder engagement events looked at initial ideas for maternity and paediatrics, urgent and emergency care and planned care services. These events have brought forward some really constructive debate around the ambitious plans for our Humber population and we are developing a set of high-level options which will be shared with governing bodies and both Hospital Trust Boards in early 2020. Once the options have been generated and appraised, they will be discussed with local partners to determine what happens next.

The Beverley Road (Our People Our Place) project become operational in August and the formal evaluation began in October, the project has been handed over by KPMG to the Programme Board and project team. Now that the project is underway the Place Board is refocusing its priorities for

2020 around delivery of the NHS Long Term Plan and ensuring alignment with the Health and Wellbeing Board. The Hull and East Riding Provider Alliance continues to develop system-wide plans for frailty, community paediatrics and care homes. The next programme of work is Respiratory, which will encompass local work on an exacerbation pathway and the introduction of lung health checks.

We continue to be part of an accelerated programme to develop our Integrated Care Partnership (ICP). There has been a change to the executive leadership of the Humber, Coast and Vale Health and Care Partnership with Stephen Eames taking over the position of Partnership Lead from Andrew Burnell.

Public Health England Visit

Duncan Selbie, Chief Executive of Public Health England, visited the city this month and we received some very good feedback from him about the strength of the partnership between the CCG and the local authority. He recognised that social inequities still persist, despite our strong economic growth and system-wide approach to tackling them, but he was able to get a real sense of how committed both organisations are to reducing these inequalities and engaging and working with local people.

Inspiring a Generation

The Inspiring Women event took place last month and the room at Hull University was packed with a diverse group of women from local businesses, public and voluntary organisations. It was a fabulous event with people being really honest and sharing their own personal experiences, which added to the richness of the debate and discussion. We intend to publish the letters people have written to their younger

elves early in 2020 and there will be a 'What's Next' event coming up. It feels like this is only the start of a huge area of work that needs to be done across the city. Watch this space!



Homeless Discharge Service

Since my last update I am pleased that we have launched the new Hull Homeless Discharge Service to work alongside the Hull University Teaching Hospitals team to support homeless patients admitted to wards or attending the Emergency Department. The health, wellbeing and safety of Hull's homeless people is just as important as

anyone else's, and yet homeless people have significantly poorer health than those with a fixed abode. We hope the service will improve access to appropriate health and social care services for this vulnerable group of patients and provide proactive and personalised care to address the range of issues that can lead to repeat hospital admissions.



Commissioners and Homeless Discharge Team members October 2019

Board member changes

Sarah Smyth will leave us shortly to take up the position of Divisional General Manager for Women and Children at North Lincolnshire and Goole Hospitals Foundation Trust, where she is currently on secondment. Having worked with Sarah from the very beginning of the CCG, I would like to say a huge thank you to her and wish her well in her next NHS adventure. Welcome to our new Lay Member for Strategic Change, Ian Goode, who joined the Board in October. Ian brings a wealth of knowledge, insight and experience to the role, having previously served with Humberside Police for many years.



Emma Sayner presenting the CCG wreath at the Hull Cenotaph this year

Stay Well this Winter

As always we are gearing up for a huge demand on health services during the colder weather. Daily winter reporting starts has started and system plans are in place. I have had my flu jab as I think it is so important to protect vulnerable family and community members. We are supporting the national Help Us to Help You winter campaign which promotes the appropriate use of urgent healthcare services particularly the Emergency Department www.staywellthiswinter.co.uk

As Christmas gets nearer I am so proud of my big-hearted staff who have nominated a charity to receive the funds we raise with our festive activities. The Butterflies Memory Loss Group www.butterflies.org.uk provides services and support for people diagnosed with dementia and their families and carers. Please help us support this worthwhile cause this year.

Emma Latimer

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