



CHIEF OFFICER'S UPDATE

July 2019

Welcome to the Chief Officer's Board update for July 2019 featuring news and highlights from NHS Hull CCG.

I have been overwhelmed by the supportive comments, via email, twitter and face to face, for the CCG achieving an Improvement and Assessment Framework (IAF) rating of 'outstanding' for a third year running.

As always, I am incredibly proud of my CCG team who strive every day to do what they can, where they can, for our population. This rating is testament to the culture of the organisation and the way we work.

NHS England recognised that the CCG has continued to demonstrate and maximise a strong partnership approach in the city, including the expansion of out of hospital care strategy, innovation in primary care and leadership on key pieces of work for the Humber Coast and Vale Health and Care Partnership.

It was acknowledged that it has been a very challenging year for us, particularly in the light of the delivery of the NHS constitutional targets. We were, however, able to show our continued commitment to working across the system to try to deliver and improve these targets, wherever we can influence.

2019-20 will be the last time we are rated as a single organisation. The IAF is evolving to take a wider system focus in line with the establishment of Integrated Care Systems and we will begin to be rated as a whole system - combining both commissioners and providers. As NHSI and NHSE come together over the next year it is likely our system will receive a rating in shadow form.

We are now a well-established part of the senior leadership of the city, which has remained stable over the years, creating good conditions on which to build.

Trust and good relationships matter as much as governance and organisation structure—if we have these then we stand a good chance of moving the city on, as all public services are inextricably linked.

I am pleased we had a 'double hat-trick' in achieving six years of 'unqualified' accounts. To have this kind of accolade shows the robust control we have on our resources and is further evidence that the schemes we invest in that are less traditional still demonstrate good value for money, which is important.

Hull CCG also achieved a 'green star' rating patient and public involvement – the highest we can receive. This is a signal of how thorough and proactive our public involvement work is and how firmly it is embedded within our commissioning.

AGM 2019

I hope everyone who joined us at our AGM earlier this month will



agree that it was a success. The Ferens Art Gallery is a fantastic setting and we had a great turnout, really informative presentations and a variety of questions from the audience. I think we were able to share our



story well - demonstrating where we have improved and where we still need to do better.

We are always transparent about these issues and I think this was well received by the public and staff attending on the night. I'd like to thank everyone involved in putting the event together this year.

I was pleased we had follow-up media interest in the newly-commissioned Homeless Discharge Service after it was highlighted during the event. The new service, which will begin in October, is a superb example where a new approach is being adopted to support some of the most vulnerable people in Hull to avoid repeat admittance to hospital.

Jean Bishop ICC first birthday celebration

The Jean Bishop Integrated Care Centre (ICC) first birthday party was a truly fabulous event with more than 100 patients, members of the community, centre staff, fire and rescue staff and others turning out in the sunshine on 5 July.



We wanted to ensure the wider community could help us celebrate the success of the ICC's first year. Highlights included the Humberside Fire and Rescue K9 Dogs Team display, a performance by Estcourt Primary School and community singing (and lots of flag waving) led by the Hull-based Choirboys. Unfortunately Jean herself wasn't able



to be there due to ill health, but her presence was felt thanks to her special opening day video screening and a bee-themed cake.

I would love to bottle the joyous feeling I always get from the people, patients, the clinical staff, wider ICC support team and café team. You can feel that sense of achievement and pride in how the ICC has changed lives - not just in the medical sense but in a social sense too. The

building is fabulous but it's what happens inside the building that makes such a difference.

Sarah Smyth

Sarah Smyth has just started a six-month secondment as Divisional General Manager for Women and Children's services at Northern Lincolnshire and Goole Hospitals NHS Trust and we wish her good luck with this exciting opportunity. Debbie Lowe, Hull CCG Deputy Director of Quality and Clinical Governance/Lead Nurse will act in Sarah's role and Claire Linley, Director of Nursing at North Lincolnshire CCG will provide additional professional support, including oversight of our safeguarding arrangements and acting as Caldicott Guardian.

Honorary doctorate for Dr Dan Roper

Our Clinical Chair Dr Dan Roper is now also a Doctor in the academic sense after being awarded a Doctorate of Science Honoris Causi for his contribution over the years to advancing general practice in Hull. Naturally we are very proud of him and his thoroughly well-deserved achievement. It recognises the vital



importance of GPs and their clinical and support staff in the lives of their patients

and their communities. It is also a reflection of his expert clinical leadership within the CCG, and his continued passion in tackling the health inequalities that exist in the city.

I'll leave the last word to him: *"All GPs work hard and are committed to their vocation, thankfully I have been blessed with good health, a curious mind, a supportive an understanding family and a pathological fear of inactivity – I am just very fortunate to have been singled out for this honour."* Congratulations Dan!

NHS Hull CCG Chief Officer

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