

QUALITY AND PERFORMANCE COMMITTEE

MEETING HELD ON 23 JUNE 2020

UPDATE REPORT

INTRODUCTION

This is the Chair's report to the Clinical Commissioning Group Board following the meeting of the Quality and Performance Committee held on 23 June 2020.

MINUTE 6 – QUALITY AND PERFORMANCE REPORT

<p>Financial Management</p> <p>Process A HIGH level of confidence in the CCG process for financial management due to established systems and processes for financial management that are verified by internal and external audit.</p> <p>Performance A HIGH level of confidence in the CCG reported financial performance due to all statutory targets planned to be achieved. Track record of performance</p>
<p>Hull & East Yorkshire Hospitals – A&E 4 hour waiting times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>Hull & East Yorkshire Hospitals – Referral to Treatment waiting times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>Hull & East Yorkshire Hospitals - Diagnostics Waiting Times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>Hull & East Yorkshire Hospitals – Cancer Waiting Times (exc. 62 days target)</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to emerging improved performance but not yet assured of sustained improvement.</p>
<p>Hull & East Yorkshire Hospitals – 62-day Cancer Waiting Times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>

<p>Humber Foundation Trust – Waiting Times (all services)</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>City Health Care Partnership – Looked After Children Initial Health Assessments</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>City Health Care Partnership – Improved Access to Psychological Therapies waiting times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>Yorkshire Ambulance Service – Ambulance Handover Times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>

MINUTE 8 – SAFEGUARDING ADULTS AND CHILDREN ANNUAL REPORT

<p>Hull CCG</p> <p>Process A HIGH level of confidence was given in Hull CCG due discharging it's duties in relation to safeguarding adults and children. There are strong safeguarding assurance processes in place and the safeguarding executive role continued to be provided via interim arrangements with North Lincolnshire CCG. There were Designated Professionals and Named GPs in post throughout the reporting period ensuring compliance with statutory duties.</p> <p>Performance A HIGH level of confidence was given in Hull CCG due to NHS Hull CCG discharging it's duties in relation to safeguarding adults and children. Interim cover arrangements remained in place for Looked After Children via the Designated Doctor for Safeguarding Children; however this was placed on the CCG risk register in Q4 due to the longevity of this arrangement. NHS Hull CCG was represented at executive and all other levels of the HSAPB, HSCP and many other multi-agency meetings and partnerships in the city to safeguard vulnerable people and families</p>
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ITEM 9 - PATIENT EXPERIENCE ANNUAL REPORT

<p>Hull CCG</p> <p>Process A LOW level of confidence was given to hull CCG due to assurance of the patient experience performance of the providers of commissioning services. A HIGH level of confidence was given to Hull CCG due to Patient and public voice are at the heart of CCG decision making. A MEDIUM level of confidence was given in Hull CCG due to Partnership working with Hull City Council to ensure patient and public voice are at the heart of decision making.</p>

Performance

A **LOW** level of confidence was given in Hull CCG due to Maternity Patient Experience.

A **LOW** level of confidence was given in Hull CCG due to Adult Inpatient Patient Experience.

A **LOW** level of confidence was given in Hull CCG due to Community Mental Health Patient Experience.

A **LOW** level of confidence was given in Hull CCG due to Children and Young People

A **LOW** level of confidence was given in Hull CCG due to CHCP Services Patient Experience

ITEM 10 – PATIENT RELATIONS ANNUAL REPORT**Hull CCG****Process**

A **HIGH** level of confidence was given to Hull CCG due to Patient Relations Service.

A **MEDIUM** level of confidence was given in Hull CCG due to Reporting of PALS and Complaints Intelligence.

A **MEDIUM** level of confidence was given in Hull CCG due to Learning for PALS and Complaints Intelligence.

ITEM 11 - Q4 CQUIN REPORT**Hull CCG****Process**

A **HIGH** level of confidence was given in Hull CCG due to the way in which Hull CCG reconciles its CQUIN schemes with its main providers through the NHS Standard Contract, including with partner CCGs.

Performance

A **HIGH** level of confidence was given in Hull CCG due to the way in which Hull CCG's main providers have engaged with the 2019-20 CQUIN schemes per the NHS Standard Contract and have used CQUINs to improve services for patients.

ITEM 13 - R & D ANNUAL REPORT**Process**

A **HIGH** level of confidence was given in Hull CCG due to Assurance is given that Hull CCG continues to be at the forefront of promoting research and the use of research evidence.

Performance

A **HIGH** level of confidence was given in Hull CCG due to the R and D activity is monitored through the Shared R and D service which links into the Hull Research, Innovation, Evaluation and Improvement Group.

ITEM 14 - CHAIRS ANNUAL REPORT**Process**

A **HIGH** level of confidence was given in Hull CCG due to the way in which the Quality & Performance Committee monitor the work programme under three discreet areas;

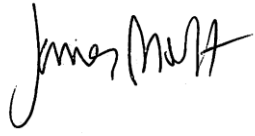
- Strategic Development
- System Development and Implementation
- Performance Monitoring

The Committee has ensured there were mechanisms and reporting systems in place to advise the Board of quality and performance management for contracted providers.

Performance

A **HIGH** level of confidence was given in Hull CCG due to the way in which the Q&P Committee has overseen the continued development, monitoring and reporting of performance outcome

metrics in relation to quality improvement, financial performance and management plans. It has ensured the delivery of improved outcomes in relation to the CCGs agreed strategic priorities.

A handwritten signature in black ink, appearing to read 'James Moulton', written in a cursive style.

Dr James Moulton
Chair
Quality and Performance Committee
21 July 2020