

**WE** REACH  
OUT TO ADULTS  
WITH CARE &  
SUPPORT NEEDS  
TO **SAFEGUARD**  
THEM IN **OUR**  
**COMMUNITY.**

2018 / 19 ANNUAL REPORT



# Who are & we what we do



Hull Safeguarding Adult Partnership Board (HSAPB) is a statutory requirement under the Care Act 2014. By law, the board must have three members, Local Authority, Police & Clinical Commissioning Group

The Board has three core duties;

- Develop and publish a strategic plan setting out how we will meet our objectives and how our member and partner agencies will contribute
- Publish an annual report detailing how effective our work has been
- Commission Safeguarding Adult Reviews (SARs) for any cases which meet the criteria.

The Care Act recognises 10 categories of abuse that may be experienced by adults.

## Self-neglect

This covers a wide range of behaviour, but it can be broadly defined as neglecting to care for one's personal hygiene, health, or surroundings. An example of self-neglect is behaviour such as hoarding.

## Modern Slavery

This encompasses slavery, human trafficking, forced labour, and domestic servitude.

## Domestic Abuse

This includes psychological, physical, sexual, financial, and emotional abuse perpetrated by anyone within a person's family. It also includes so-called "honour" based violence.

## Organisational

This includes neglect and poor care practice within an institution or specific care setting, such as a hospital or care home, or in relation to care provided in one's own home. Organisational abuse can range from one off incidents to ongoing ill-treatment. It can be through neglect or poor professional practice as a result of the structure, policies, processes and practices within an organisation.

## Sexual

This includes rape, indecent exposure, sexual harassment, inappropriate looking or touching, sexual teasing or innuendo, sexual photography, subjection to pornography or witnessing sexual acts, indecent exposure and sexual assault, or sexual acts to which the adult has not consented, or was pressured into consenting.

## Physical

This includes hitting, slapping, pushing, kicking, restraint, and misuse of medication. It can also include inappropriate sanctions.

## Discriminatory

Discrimination is abuse that centres on a difference or perceived difference, particularly with respect to race, gender, disability, or any of the protected characteristics of the Equality Act.

## Financial or Material

This includes theft, fraud, internet scamming, and coercion in relation to an adult's financial affairs or arrangements, including in connection with wills, property, inheritance or financial transactions. It can also include the misuse or misappropriation of property, possessions, or benefits.

## Neglect and Acts of Omission

This includes ignoring medical or physical care needs and failing to provide access to appropriate health social care or educational services. It also includes the withdrawing of the necessities of life, including medication, adequate nutrition, and heating.

## Emotional or Psychological

This includes threats of harm or abandonment, deprivation of contact, humiliation, blaming, controlling, intimidation, coercion, harassment, verbal abuse, isolation, or withdrawal from services or supportive networks.



# Forward

Hull City Council is one of three statutory partners of the Hull Safeguarding Adults Partnership Board.

**As Portfolio Holder for Adult Social Care I have a vested interest in ensuring that there is an established and effective Safeguarding Adults Board which coordinates activity to safeguard “Adults at Risk” within the City of Hull.**

Adult Social Care is a multi-faceted service providing support for those in need of care and support together with working in partnership with other agencies to keep vulnerable people safe from crime and exploitation.

What is sometimes overlooked is how adult abuse affects not only the individual in receipt of care and support but can impact consequently upon families and friends.

Our contextual approach to safeguarding aims to support all involved.

The Board is working hard to support agencies to identify and respond effectively where risk is identified, and put in place measures to mitigate and manage that risk. Greater engagement is now in place from a corporate perspective from the local authority regarding vulnerability and how it is identified and responded to, This is particularly evident within Housing and the work being undertaken under the umbrella of the Making Every Adult Matter project.

The year ahead will no doubt bring several challenges, but with the continued commitment of the safeguarding partnership we can help keep our communities safe, so they may live a life free from abuse.

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I have an acute  
interest in ensuring  
an effective and  
meaningful Board  
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*Gwen Lunn*

**Councillor Gwen Lunn**  
Adult Services and Public Health

# Our vision

People are able to live in safety, where our community has a culture that does not tolerate abuse or neglect and where safeguarding partners work together to prevent harm and promote the views, wishes and beliefs of adults in any decisions made



## The Strategic aims for the Hull Safeguarding Adults Partnership Board are;

- Service users and carers will be a key partner in informing and influencing the strategic priorities of the safeguarding partnership.
- The Partnership will use an evidence based approach to prevent, minimise and reduce harm
- The Partnership will develop a quality outcomes framework to support the continuous improvements of the Board.



I am privileged to introduce the 2018/19 Hull Safeguarding Adult Partnership Board annual report which demonstrates the work of the Board in fulfilling its statutory requirements as outlined under the Care Act 2014 together with how we have worked to deliver our objectives within our strategic action plan.

## Message from the Chair

**This has been a busy year for the board owing to demand generated following the board commissioning two safeguarding adult reviews and undertaking several learning events across the City with a focus upon both local and national safeguarding priorities.**

Despite seeing several changes of personnel which included the loss of the previous board manager whose post remained vacant for some months, together with changes to safeguarding leads within some organisations, the partnership has remained steadfast to ensure these changes have caused the minimum of disruption to the work of the board.

As board chair I passionately believe in the board being visible to the partnership to maximise impact in relation to learning and improvement activity. This has resulted in the board undertaking supported learning visits with the aim of sharing and identifying agency good practice so collectively we can improve how we safeguard adults who may be at risk from abuse or neglect.

Following the identification of learning generated by analysis from the two safeguarding adult reviews we have undertaken single agency visits to check progress regarding their individual agency improvement activity together with testing the system by reviewing current casework so we can be assured that the lessons which need to be learnt are embedded now within current practice.

The forthcoming year is one I approach with great optimism now that the vacant board manager position has been filled

and the new safeguarding leads now firmly established in post where we approach the coming year in a position of strength. Opportunities to develop the scope of the work undertaken by the board in particular in relation to the prevention agenda will be a priority so we may ensure the partnership coordinates activity to prevent individuals spiralling into crisis so they may live more safe and prosperous life's.

Our strength remains in partnership and the commitment of our three statutory partner agencies Hull City Council, NHS Hull CCG and Humberside Police in relation to improving outcomes for adults at risk of abuse or neglect is well evidenced in the content of this report together with their safeguarding ambitions for the future. Additionally, the other partner agencies represented within our Strategic Delivery Group the "engine room" of the board who are tasked with the delivery of the strategic action plan have ensured not only is the work on the plan completed but by their involvement ensured the wider partnership who all have a role in keeping adults safe are both engaged and committed in supporting the vision of the board.

I would wish to close by formally recording my thanks to Kate Rudston (Hull University Teaching Hospital) Chair of the Strategic Delivery Group, Steve Clay my former board manager and the new board manager Mark Kelk for all their hard work. I would additionally wish to express my sincere gratitude to Charmaine Lovell for providing excellent administration and data support to the board.

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The Board  
has 3 statutory  
members. Hull City  
Council, Police  
& NHS Hull CCG.  
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*Rick Proctor*

Rick Proctor,  
Hull Safeguarding Adult Partnership Board  
Independent Chair



## Case Study

# Andrew's story

Can you ever imagine not ever leaving your home for a full year? Even for those of us that have full mobility, this would probably be unthinkable and not something that we would actively choose to do.

The story was somewhat different for 87 year old Andrew. Hip pain, swollen legs and a low, depressive mood had forced Andrew into never leaving his home for the last 365 days. In fact, the last time he went out he had a fall and his wallet was stolen. He lost all confidence.

Andrew had no family who lived close by; but even when they attempted to help him it made him feel powerless. He felt like he had no control over his life and wasn't sure where to turn to for help.

Adult Social Care became aware of Andrew's situation and arranged to visit him at home. They discovered that he had been sleeping in his chair and using a commode instead of the toilet because he was struggling to stand up from the toilet.

Andrew was struggling to make his own meals, and therefore he wasn't eating properly. He had started to experience memory and cognitive problems which affected his ability to be able to organise and plan his daily routines.

The Occupational Therapist (OT) and Social Worker knew that plans needed to be put in place, with support from the appropriate teams to help Andrew with his wellbeing overall.

Discussions were had between Andrew and members of the Supporting Independence Team, resulting in an active recovery plan being agreed.

One of the main priorities was to get Andrew outdoors more often, so it was arranged for him to be provided with a new, more comfortable wheelchair and he would be supported to go out to the bank and to do his shopping via a wheelchair-accessible taxi. He now uses a wheelchair taxi on a monthly basis which has given him greater independence.

Another key step was to get Andrew eating healthy, wholesome meals regularly. To help him achieve this Andrew decided that we would like to have meals delivered to his door which would provide him with the food and nourishment that would help him build his strength and contribute to a healthier lifestyle.

Andrew's physical strength grew as did his confidence in being more mobile around his own home. He started to do more for himself, including making snacks for breakfast, and cooking tea without supervision.

OTs worked with Andrew to find a suitable bed that would allow him to get in and out of bed confidently and safely. This simple action will help reduce the swelling in Andrew's legs and ultimately aid his mobility. In addition to this, the OT ensured Andrew saw his GP about his ailments and as a result, tests are being done to find out what the problems could be.

Andrew is thankful for the intervention, support and advice provided by the OT and Social Worker. By working together they have greatly improved Andrew's quality of life. He is no longer housebound and is steadily regaining his confidence.

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physical strength  
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confidence  
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# Strategic Delivery Group (SDG)

## Our Adult Safeguarding functions

**The Strategic Delivery Group is Chaired by Kate Rudston, Assistant Chief Nurse at Hull University Teaching Hospitals NHS Trust.**

The SDG is responsible for the delivery of the strategic action plan set by the Board and consists of agencies across the statutory, voluntary and community sector.

## Our Adult Safeguarding achievements 2017/18

The SDG have successfully overseen the completion of the Boards strategic plan overseeing the SAFE group who are the operational group responsible for many of the actions including multi agency audits of safeguarding enquiries.

The SDG has also focussed on a broader aspect of safeguarding and has received presentations from the National Probation Service on their annual report, HMP Hull and Humberside Police on their work to safeguard vulnerable prisoners and financial scams of the elderly.

As a standing agenda item the group receive a “safeguarding story” from one of the agencies about a case they have recently dealt with and share the learning, good or bad with the group.





Article by  
**Clare E Linley**  
Executive Lead for Safeguarding

# NHS Hull CCG

(Clinical Commissioning Group)

**NHS Hull CCG has fulfilled its statutory requirements for safeguarding adults in line with the Care Act 2014, Health and Social Care Act 2012 and NHS constitution principles, as outlined in the NHS England Accountability and Assurance Framework (2015).**

NHS Hull CCG employs a Designated Professional for Safeguarding Adults and a Named GP for safeguarding adults, with oversight from the Executive Nurse for safeguarding.

Over the year NHS Hull CCG continued to work closely with NHS England, all commissioned providers and other partner agencies involved in safeguarding adults.

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NHS Hull CCG has remained an active partner within the Hull Safeguarding Adult Partnership Board

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As a commissioner of services, NHS Hull CCG has assured itself that, in respect of the organisations from which it commissions services, there are effective safeguarding arrangements

in place through quality and governance processes. The safeguarding assurance process is demonstrated by commissioned providers completing quarterly safeguarding self-declarations. The provider self-declarations include both qualitative and quantitative information. This is embedded as part of the standard contract for providers and monitoring of performance and compliance occurs via the Clinical Quality Forums, Quality Delivery Groups and/or Contract Management Boards.

All duties and functions have been fulfilled through NHS Hull CCG's governance and accountability arrangements, including quarterly reporting to the CCG Quality and Performance Committee and regular reporting to the CCG Board. NHS Hull CCG provided clinical input into Safeguarding Adult Review (SAR) panels throughout the year and Domestic Homicide reviews (DHRs).

In 2018/19 NHS Hull CCG has remained an active partner within the Hull Safeguarding Adult Partnership Board (HSAPB) at all levels, which has also included financial contributions. The executive nurse for safeguarding was vice chair of the Hull SAPB and the designated professional for adult safeguarding was chair of the SAFE sub group and a member of the Strategic Delivery Group.

NHS Hull CCG has represented the health family within the Community Safety Partnership. The organisation has also offered support for partner agencies and vulnerable individuals

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support for partner agencies and vulnerable individuals involved in criminal justice processes

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involved in criminal justice processes including MAPPA, Criminal Justice Board and Reducing Re-offending Board. The CCG has undertaken an active role in Prevent via regular attendance and contributions to the Channel panel and Prevent silver group. The Designated Professional for Adult Safeguarding has been a member of the CCG Serious Incident panel and provided safeguarding advice in relation to reviews.

Over this year, NHS Hull CCG has embedded processes to review all deaths of service-users with a learning disability via the Learning Disabilities Mortality Review Programme (LeDeR). The LeDeR programme is funded by NHS England and commissioned by the Healthcare Quality Improvement Partnership (HQIP) on behalf of NHS England. In November, we held a local LeDeR conference to further raise awareness with professionals and agencies. The event attracted almost 100 delegates which also included parents, carers and voluntary agencies. Local and regional professionals presented information, data and updates on the progress of the programme.





In August 2018, the first health inter-collegiate safeguarding adults roles and competencies document was published with the support of all health Royal Colleges and NHS England. The document aims to provide parity to safeguarding children arrangements in relation to required safeguarding adult competencies for roles and responsibilities of staff within the NHS.

Staff within NHS Hull CCG complete safeguarding adults and Prevent training via face to face and e-learning training packages. Safeguarding adult training was also provided to Hull CCG champions.

### Our areas of focus for 2018/19 include:

- Domestic abuse in primary care
- Safeguarding adults training for primary care staff
- Implementation of the revised Assurance and Accountability Framework (2019)
- Ensuring health representation within Hull Multi-Agency Safeguarding Hub
- Planning for the implementation of the Liberty Protection Safeguards.



## Case Study

# Mark's story

The ability to build a strong, trusting and honest relationship with people meant that social care staff, along with colleagues from mental health services and from within the community, could help local resident Mark.

Mark was struggling. His mental wellbeing suffered as a result and he became paranoid and isolated in his own home. He lost his appetite and became heavily reliant upon family members for support, who naturally were worried about him. This put a strain on their relationships.

But help was on hand when a Social Care Support Officer got involved. In a short time, Mark, his family and the officer developed a strong bond built firmly on trust. This unity was crucial in securing the right kind of help for Mark.

Cer obtained some help from the mental health services to assist Mark manage his anxiety, as this was preventing him from managing his daily activities that many of us take for granted. Mark received home-based support in the short term, help with his medication and was involved in developing a long-term plan.

Mark said he'd feel better living in sheltered accommodation, with access to an on-site warden as well as the security of an emergency pull-cord. This was arranged and with continued help from the mental health services, Mark was much more settled and prepared for accessing community activities again.

All was well with Mark until he made a mistake with his medication, which resulted in Mark needing urgent medical attention from the ambulance service. Health professionals felt that Mark required more formal support at home, but Mark disagreed. He felt that he was capable of continuing to live independently but admitted to needing support with taking his medication – and all he asked for was a dispenser that would help him keep track of his daily doses. This was supplied by our Telecare Team.

Mark continues to live independently, cooking, cleaning and is managing his daily routine. His relationship with his family is back on track and his brother helps him with ordering meals online. And the medication dispenser is working well for him too!

What really pleases Mark is that he now feels able to access his community. He goes shopping on his own and is even volunteering one day a week on a community farm, which he really enjoys!

He and his family know how to access additional information via Connect to Support and the Connect Well Hull social prescribing service which helps Mark to continue to live independently.

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# Learning Events

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Free events  
open to all  
partners  
and service  
providers  
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**HSAPB has reinvigorated the Learning Events in the later part of this year, having held two events in July and November. Subjects covered included, Housing, homelessness and the Homelessness Reduction Act 2017, Mental Health Crisis Pads, Hoarding and the Psychological aspect of why people hoard.**

These events are free and open to all partners and service providers. A current plan is underway to increase the frequency of events which will include subject matter covering Self-neglect, Mental Capacity and Making Every Adults Matters.





Article by  
**Mathew Hutchinson**  
Detective Superintendent

# Humberside Police

**Humberside Police manage the policy and multi-agency collaboration for Adult Safeguarding within the Protecting Vulnerable People Unit (PVPU) however it is acknowledged that safeguarding is incumbent of everyone within Humberside Police and it is invariably the front-line uniform staff who initially encounter those at risk of harm.**

The PVPU is a multi-faceted team which is located on the north bank of the Humber at Clough Road Police Station in Hull. The team services the demand across the city of Hull in addition to the East Riding of Yorkshire and has close working relationships with a wide range of partner agencies. Operating between 0700hrs and 2200hrs, seven days per week; the PVPU is comprised of warranted Police Officers and civilian investigators supported by administrative staff.

The PVPU Detective Superintendent is a core member of the Hull Safeguarding Adults Board and the Detective Chief Inspector attends the various sub-groups to ensure that the seriousness and complexity of adult safeguarding is reflected in the senior representation.

A Dedicated Decision Maker (DDM) at the rank of Detective Sergeant supported by administrative staff is co-located within the Multi-Agency Safeguarding Hub (MASH) in Hull, working alongside the Adult Safeguarding Team to deliver an effective multi-agency response to concerns regarding adults at risk of abuse or neglect.

The Police Decision Maker responds to information received from a range of sources including police and a various partner agencies. They undertake additional research and conduct formal strategy discussions with key partners to share information and agree an appropriate safeguarding response.

Humberside Police are also co-located within the Hull Domestic Abuse Partnership to ensure an effective multi-agency response to domestic abuse and a victim focused service.

Domestic Abuse (DA) remains a significant priority for Humberside Police with the key targets in 2019 of reducing the overall number of domestic abuse incidents, increasing the number of DA related crimes resulting in a positive criminal justice outcome, continuing to improve positive and preventative action taken when responding to incidents and reducing the number of repeat DA victims and offenders.

The introduction of the Domestic Abuse Coordination Team (DACT) based within the Force Control Room provides a 24 hour specialist service to oversee incidents of domestic abuse, ensuring risk is assessed accurately and an appropriate response is coordinated and delivered to meet the needs of the vulnerable person. This service is further supported by an embedded Independent Domestic Violence Advocate (IDVA) providing positive engagement with victims, ensuring appropriate support and safeguarding is implemented, prior to a patrol attending.

Humberside Police is one of six forces collaborating to develop and embed a true multi-agency approach to domestic abuse under the 'Whole System Approach' model. Humberside is in the process of embedding the Multi Agency Tasking & Coordination (MATAC) principles within the force; focusing on targeting the perpetrators of DA.

Hull remains the busiest area in Humberside for reports of Modern Slavery and Human Trafficking, with 29 crimes reported in the past year and over 150 pieces of intelligence submitted; this resulted in 39 referrals being made into the National Referral Mechanism.

The most common forms of exploitation reported in the city relate to forced labour or sexual exploitation in addition to the reporting of exploitation from outside the UK.

There are concerns regarding the sexual exploitation of eastern European and South East Asian women through the use of Adult Service Websites and Humberside Police have undertaken proactive work to identify potential victims and conduct safeguarding activity accordingly.

In response to the increasing awareness of this type of offending, Humberside Police have invested in the creation of a dedicated team to tackle Modern Slavery and Human Trafficking across Humberside. This team will be supported by the existing mechanism around tasking and coordination of intelligence and activity which is supported by the Manager of the Hull Safeguarding Adults Board who sits as part of the monthly operational meeting.

In addition to the mainstream policing services, Humberside Police also operate a team of specially trained Hostage and Crisis Negotiators on-call 24 hours a day, 365 days a year. In 2018 66% of the demand for this team related to suicide intervention work with very vulnerable people and there is a similar trend continuing throughout 2019.

To further improve the response to adults in crisis and those with acute mental health issues, Humberside Police now have a crisis worker from MIND now based within the force command centre seven days per week between 1600hrs and 2200hrs. This collaboration ensures specialist tactical advice to call-handlers and response officers and enables immediate mental health intervention to support members of the public where required.

## Our Adult Safeguarding achievements 2018/19

- In 2019 Humberside Police were one of a number of Police Forces nationally to be inspected by Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) in respect of 'Crimes against Older People'. Whilst this was not a formally graded inspection, the force received positive feedback in respect of the provision for vulnerable adults.
- Humberside Police have significantly increased the number of rape and sexual offence perpetrators brought to justice; thereby delivering outcomes for victims of these terrible crimes and reducing the risk of reoffending.
- The development of the Domestic Abuse Coordination Team within the Force Control Room has been delivered to provide an improved service to victims of domestic abuse.
- The creation of a dedicated Modern Slavery and Human Trafficking Team to better tackle this emerging issue and safeguard very vulnerable victims of crime and exploitation.
- Operation Signature and the Banking Protocol continue to provide support to vulnerable victims of fraud and financial abuse across Hull.
- Throughout 2018/19 Humberside Police Hostage and Crisis Negotiators intervened to save the lives of over a hundred lives involving vulnerable people in crisis.
- The MASH continues to deliver coordinated multi-agency safeguarding responses to reports of abuse and neglect.

The force has delivered extensive training to support front-line officers with a greater understanding of how to respond to vulnerable people with mental health issues, and recognising risk and delivering an appropriate response in respect of mentally vulnerable people who go missing.

Within Humberside Police awareness has been raised in respect the emerging issue of Modern Day Slavery and Human Trafficking through local and regional training events and the creation of specially trained Police Tactical advisors.

In addition Humberside Police have continued to deliver Domestic Abuse training to a significant proportion of the force aimed at raising awareness of the impact of DA on victims and the need for positive intervention and support.

Humberside Police works collaboratively with a range of partner agencies to support service users who have been victims of crime or are at risk of abuse or neglect.

Throughout 2018/19 numerous succession prosecutions were brought in respect of allegations of physical abuse, sexual abuse, theft and domestic abuse involving vulnerable victims.

In addition to the successful prosecutions there have been hundreds of safeguarding concerns which have been reviewed and then acted upon to ensure appropriate multi-agency intervention to protect those at risk and improve their lives.

## Our Adult Safeguarding objectives for 2019/20

- To reduce the number of repeat safeguarding concerns
- To increase the number of successful prosecutions for offences perpetrated against adults at risk
- To increase awareness within Policing of the issues faced by vulnerable adults and adults at risk in order to provide a better service.



Article by  
**Alison Barker**  
Director Adult Social Services

# Hull City Council

## Adult Social Care

**The Local Authority has a statutory duty (Care Act '14) to make enquiries and decide on actions that need to be taken when an adult with care and support needs is experiencing or is at risk of abuse or neglect and is unable to protect him or herself from that neglect. The local authority upholds the principle of making safeguarding personal and as such will undertake enquiries with the full involvement and agreement of the person believed to be at risk or their advocate.**

This year the Local Authority Safeguarding Team has focussed on developing links with the wider safeguarding community.

The local authority safeguarding team continues to operate within a Multi-Agency Safeguarding Hub (MASH) working alongside a decision-maker from the Police Protecting Vulnerable People's Unit, Children and Young People's Early Help and Intervention Team (EHASH), a member of Humberside Fire and Rescue Service, and a specialist safeguarding practitioner from City Health Care Partnership. A representative from the Domestic Abuse Partnership has also joined the Adults team as part of the MASH and we are in discussion with ReNEW for the same.

In December 19 the EHASH/MASH will be relocating to improved premises within the city centre, enabling further development of the multi-agency approach to safeguarding.

Whilst not co-located, the Local Authority Safeguarding Team continues to maintain strong links with the Humber NHS Teaching Foundation Trust's Safeguarding Team, HUTH Safeguarding Team, and the Adults Safeguarding Lead for the Clinical Commissioning Group.

The safeguarding team represents the Local Authority at MEAM (Making Every Adult Matter), operational steering group, the operational MAVA meeting (Multi Agency Vulnerable Adults Meeting), and provides the Local Authority's Designated Officer on the MARAC steering group. The reason for the Safeguarding Team committing to these groups is to better safeguard those people who are often not in receipt of care and support from adult social care service, but who are known to be vulnerable and at risk of or experiencing abuse or neglect.

The partnership working is effective in improving understanding of the roles of other services and organisations, and in turn has expanded the range of options available when taking action to make someone safe. At an operational level, through case work, the team has established stronger links with the probation service, and with Housing's newly established Supported Living Review Team. Emerging experience of working with Modern Slavery and Human Trafficking has increased our awareness of the need to create improved links with housing and environmental health, as well as with third sector and charitable organisations. It has also emphasised the need for creative solutions, and at times has challenged all parties to consider how much they are prepared or able to 'flex' in order to ensure someone is safeguarded from further abuse or neglect.

Internal to Adult Social Care there have also been a number of small but significant developments pertaining to safeguarding:

The Safeguarding Adults Team has increased its staffing levels by 4 to manage the increased number of referrals and complexity of work undertaken by the team. To date this financial year the team has received an average of 383 referrals a month. The increased staffing level is intended to manage the workflow of the team more effectively. In addition it is

intended to enable the team to better measure progress on action plans post Safeguarding Enquiry.

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The Safeguarding Adults Team has increased its staffing levels by 4 to manage the increased number of referrals

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The Adult Social Care Commissioning, Performance and Quality Team now meets formally with the Safeguarding Team on a weekly basis. The purpose of this meeting is to improve information sharing and decision-making regards actions taken by the local authority in relation to regulated / commissioned services. The aim is to reduce duplication of work, better target our response to concerns raised in relation to commissioned services, and more effectively support providers to maintain high standards of care and safe service delivery. Both teams continue to attend the monthly multi-agency ICGM, and impromptu Safeguarding / Commissioning strategy meetings where circumstances dictate.

In relation to our statutory duties (Care Act 2014) the Safeguarding Manager and Deputy have been involved in regional workshops run by ADASS and the LGA aimed at developing a national framework for Section 42 Enquiries. The team has adopted the learning from this early engagement and is actively working to embed the framework through change in both practice and supporting documentation. Changes



to documentation have also been made to support application of making safeguarding personal principles, and to support better planning and outcomes.

In conjunction with safeguarding colleagues from Humber NHS Teaching Foundation Trust, The Safeguarding Team is currently undertaking a detailed audit of the principle of Making Safeguarding Personal as applied within the two organisations. The audit combines both desktop review of individual cases as well as direct consultation with the people who have been supported through the safeguarding process. The outcome of this audit should be available in report format in Jan/Feb 2020.

A member of the safeguarding team has, in conjunction with City Health Care Partnership, production of an Easy Read leaflet about reporting abuse.

In response to lessons learned from enquiries in which self-neglect was a particular feature, the Safeguarding Manager has worked with a group of Adult Social Care operational managers to produce a training pack for ASC front line staff. This is in its final draft and shortly to be presented back to DMT. Again recognition needs to be given to Humber NHS Teaching Foundation Trust for sharing their information with the Local Authority and to the CHCP safeguarding practitioner for her contributions in relation to self-neglect from a health perspective.

The Local Authority Safeguarding Team also acts as the Supervisory Body for the Deprivation of Liberty Safeguards

(Mental Capacity Act 2005). Significant progress has been achieved in this area, resulting in there having been no significant tangible backlog of work in relation to authorised DoLS assessments.

In May 2019, the Mental Capacity (Amendment) Act 2019 was given Royal Assent. This legislation introduces a new model for authorising deprivations of liberty in care, replacing the Deprivation of Liberty Safeguards (DoLS) with Liberty Protection Safeguards (LPS). The new law will come into force in October 2020 running alongside DoLS for the first year.

The local authority has an LPS Strategic Steering Group in place. Draft Terms of Reference have been established. The purpose of the Strategic Steering Group is to plan, implement and monitor the Mental Capacity (Amendment) Act '19 and the associated transition from the current DoLS scheme to the new Liberty Protection Safeguards. The Safeguarding Manager and the MCA/DoLS Senior Co-ordinator are already established as members of the multi-agency local implementation network,

currently being hosted by Humber NHS Teaching Foundation Trust and including representation from East Riding Local Authority, and Hull and East Riding CCG's.



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Training pack  
produced for ASC  
front line staff.  
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## Case Study

# Len's story

“ If I go home, I will die! ”

Those were the chilling and honest words of Len when describing the true impact of his former lifestyle prior to receiving the help, support and care from his social care worker.

For the past 30 years and as a direct result of his alcohol addiction, Len had lived between hostels, temporary accommodation, on the streets and more recently, in an empty, run-down property.

But Len had had enough. He was fed up of living this way and decided he wanted to change his lifestyle – for good!

Social Care Support Officer, Debbie Curtis first met Len when he was at one of the lowest points of his life. He'd just been found on the street, intoxicated, semi-naked and covered in faeces. Len was taken to hospital. Upon assessment it was decided that it would be best for Len not to return to his home of 18 months.

The property was run-down and not suitable for anyone to live in but especially not for Len, given his mobility issues as a mobility scooter user. He was at severe risk if he were to return home, and Len's brutally honest self-assessment (mentioned above), was a stark reminder that even at a low point, Len still wanted to live.

Len was discharged into a step-down bed at Saltshouse Haven where he received support to help him deal with his alcohol issues as well as regaining his independence. It was clear to everyone supporting Len that living alone would not be advisable for him but long-term residential care was not appropriate for Len either.

Debbie suggested the idea of Extra Care.

Len was sceptical at first. Staff at the extra care scheme were apprehensive about offering Len a tenancy, concerned that he may not make the most of the opportunity it would offer him.

Debbie didn't give up on the idea though! She arranged for the staff to meet with Len in person. Len convinced the team that he was determined to turn his life around.

However, Len's time at Saltshouse Haven wasn't all plain sailing, and he suffered a couple of relapses but, with the support from Saltshouse and also from Debbie, he was able to get back on track and finally moved into a flat at one of the extra care facilities at the beginning of the year!

This has been life-changing for Len! He receives two calls a day for support with personal care but other than that he's independent. Prior to his alcohol addiction Len was a keen triathlete and his move has allowed him to renew his interest in keeping fit. He's purchased some exercise equipment which also helps with his mobility problems. He's made new friends, spends time in the gardens bird watching and gets out and about in the local community. Len also has the comfort of knowing that Adult Social Care will continue to review and monitor his case to ensure that he continues to live as independently as possible.

When asked about Len, Debbie said "I'm really proud of what Len has achieved.

He is happy, settled and is enjoying life for the first time in a long time. I wasn't going to give up on him and I'm so pleased he hasn't given up on himself. It's people like Len, and their journeys, that show how important the relationships are between us and the people we support - it makes me proud to work in Adult Social Care."





# Modern Day Slavery

Modern slavery is a serious crime and a violation of fundamental human rights.

Modern Slavery encompasses adult and child victims who rarely come forward to seek help due to many factors, including language barriers, threats, fear of the perpetrators, and fear of being criminalised. Unwittingly our communities may be using victims of modern slavery to wash our cars, paint our nails and lay our drives.

**There are several broad categories of exploitation linked to human trafficking, which can include:**

- Sexual exploitation
- Labour exploitation
- Child related crimes such as child sexual exploitation and child criminal exploitation
- Criminal exploitation – forced begging, illegal drug cultivation, organised theft, and related benefit frauds
- Forced or sham marriage

**It is estimated that there are up to 13,000 people subjected to Modern Slavery within the UK.**

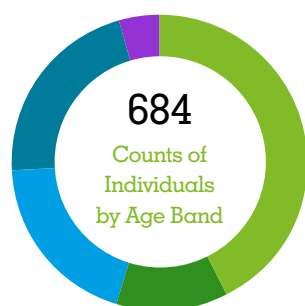
Hull City Council now has a Modern Slavery Forum. This group has representation from Adults and Children's Safeguarding, Housing, Street Scene, Community Safety Partnership, Customer Services, Environmental Health and Trading Standards. The aim of this group is to implement the recommendations contained within the Local Government Association & Independent Anti-slavery Commissioner jointly published document – 'Modern Slavery A Council Guide', to be an active member in the Humber Modern Slavery Partnership and integral part of the Humberside Police Tactical Group. Training and awareness continues to take place, referral pathways have been created and support frameworks are in place. In recent months Hull City Council together with Partners have been involved in a number of disruptions, leading to the recovery of potential victims of Modern Slavery.



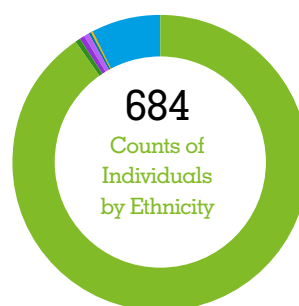


# Safeguarding Enquiries and Concerns

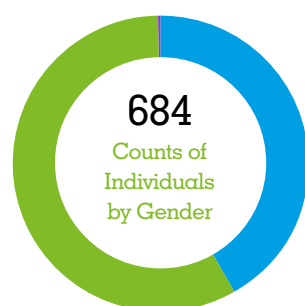
## Individuals Involved In Section 42 Safeguarding Enquiries



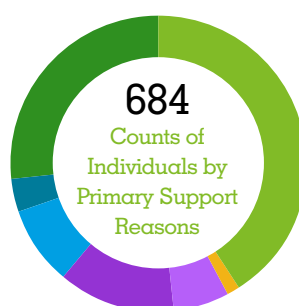
18-64	291
65-74	85
75-84	132
85-94	146
95+	30
Not Known	0



White	619
Mixed / Multiple	4
Asian / Asian British	3
Black / African / Caribbean / Black British	3
Other Ethnic Group	1
Refused	2
Undeclared / Not Known	52



Male	286
Female	397
Not Known	1



Physical Support	281
Sensory Support	8
Support with Memory & Cognition	42
Learning Disability Support	87
Mental Health Support	60
Social Support	25
No Support Reason	181
Not Known	0

## Counts of Safeguarding Activity

2548

Total Number of Safeguarding Concerns

502

Total Number of Section 42 Safeguarding Enquiries

1439

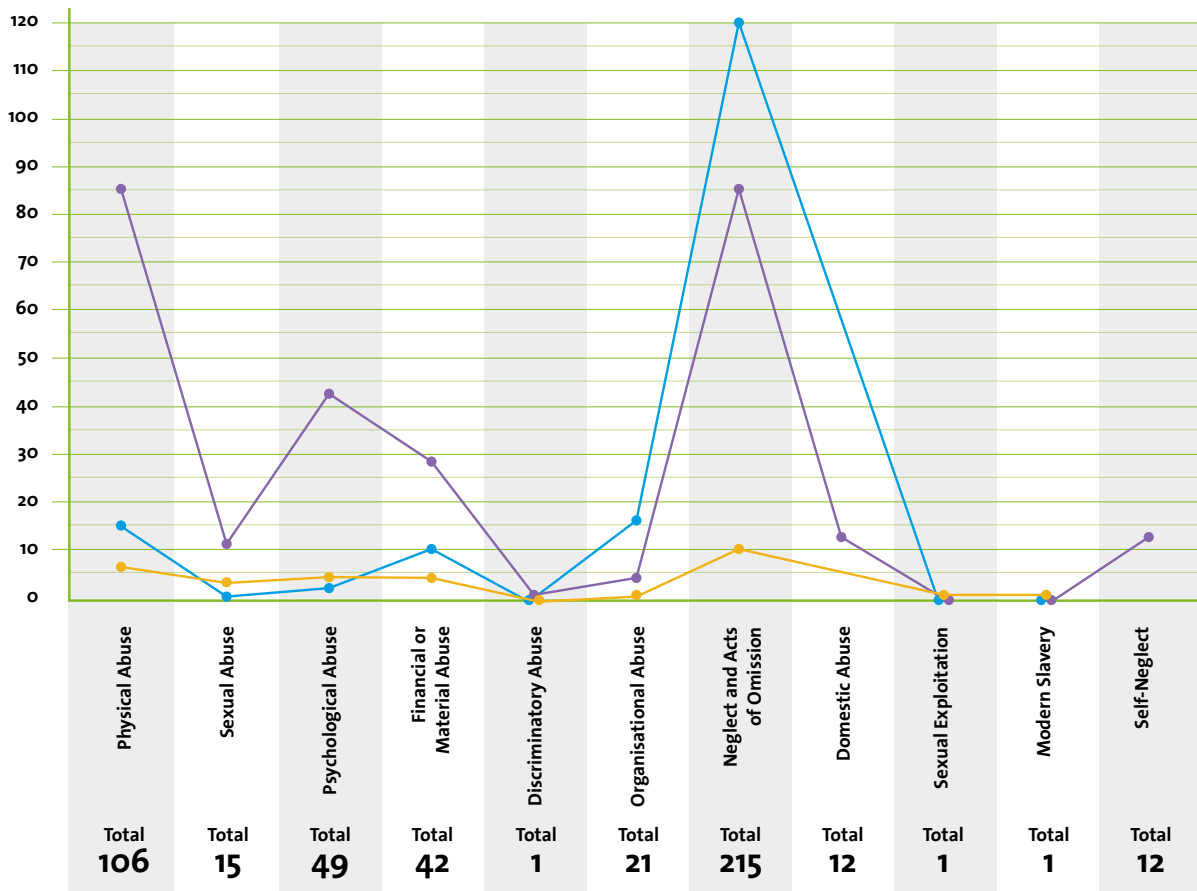
Total Number of Other Safeguarding Enquiries

## Section 42 (Care Act 2014) - Enquiry by local authority

- (1) This section applies where a local authority has reasonable cause to suspect that an adult in its area (whether or not ordinarily resident there)—
  - (a) Has needs for care and support (whether or not the authority is meeting any of those needs),
  - (b) Is experiencing, or is at risk of, abuse or neglect, and
  - (c) As a result of those needs is unable to protect himself or herself against the abuse or neglect or the risk of it.
- (2) The local authority must make (or cause to be made) whatever enquiries it thinks necessary to enable it to decide whether any action should be taken in the adult's case (whether under this Part or otherwise) and, if so, what and by whom.

## Counts of Enquiries by Type and Source of Risk

— Service Provider  
 — Other - Known to Individual  
 — Other - Unknown to Individual



## Sec 44 (Care Act 2014) - Safeguarding Adults Reviews

- (1) A Safeguarding Adults Board (SAB) must arrange for there to be a review of a case involving an adult in its area with needs for care and support (whether or not the local authority has been meeting any of those needs) if—
  - (a) There is reasonable cause for concern about how the SAB, members of it or other persons with relevant functions worked together to safeguard the adult, and
  - (b) Condition 1 or 2 is met.
- (2) Condition 1 is met if—
  - (a) The adult has died, and
  - (b) The SAB knows or suspects that the death resulted from abuse or neglect (whether or not it knew about or suspected the abuse or neglect before the adult died).
- (3) Condition 2 is met if—
  - (a) The adult is still alive, and
  - (b) The SAB knows or suspects that the adult has experienced serious abuse or neglect.
- (4) A SAB may arrange for there to be a review of any other case involving an adult in its area with needs for care and support (whether or not the local authority has been meeting any of those needs).

During the last year, HSAPB have published two SAR's and conducted a Local Learning event. The first SAR published was in relation to a young woman engaged with mental health services, died by suicide. The review highlighted a number of areas for improvement within services including the embedding of the triangle of care pathway and compliance with the Mental Health Crisis Care Concordat. The second SAR considered the death from hyperthermia of a young man recently released from HM Prison, who despite support from agencies didn't access accommodation.

Recommendations from this review have informed change around the discharge process, the adoption within Hull of the Vulnerable Adults Risk Management (VARM) process and the development of policies in relation to all aspects of self-neglect. The Local Learning Review was a first for Hull, bringing together a multi-agency workshop to consider the case of a young man experiencing multiple disadvantage who died as a result of drug overdose. Despite the outcome the review highlighted some considerable good practice. This was particularly evident in the relationship between the case workers and the young man, the adoption of the Making Every Adult Matter (MEAM) principles within Hull, a newly introduced Assessment Hub within the Crossings and the principles and practices of 'No second night out'.

You wouldn't turn a blind eye to  
**child abuse**... Would you?

So why would you ignore **adult abuse**?



If you think a vulnerable adult is at risk of abuse ring  
**01482 616092** and speak to the Safeguarding Adults team  
based at Brunswick House, Strand Close, Hull

**Hull Safeguarding Adults Partnership Board**

Warehouse 8, Guildhall Road, Hull HU1 1HJ

**Telephone:** 01482 379092 **Twitter:** @BoardManager

**[www.safeguardingadultshull.com](http://www.safeguardingadultshull.com)**