

QUALITY AND PERFORMANCE COMMITTEE

MEETING HELD ON 24 SEPTEMBER 2019

UPDATE REPORT

INTRODUCTION

This is the Chair's report to the Clinical Commissioning Group Board following the meeting of the Quality and Performance Committee held on 24 September 2019.

MINUTE 6 – QUALITY AND PERFORMANCE REPORT

<p>Financial Management</p> <p>Process A HIGH level of confidence in the CCG process for financial management due to established systems and processes for financial management that are verified by internal and external audit.</p> <p>Performance A HIGH level of confidence in the CCG reported financial performance due to all statutory targets planned to be achieved. Track record of performance</p>
<p>Hull & East Yorkshire Hospitals – A&E 4 hour waiting times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>Hull & East Yorkshire Hospitals – Referral to Treatment waiting times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>Hull & East Yorkshire Hospitals - Diagnostics Waiting Times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>Hull & East Yorkshire Hospitals – Cancer Waiting Times (exc. 62 days target)</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to emerging improved performance but not yet assured of sustained improvement.</p>
<p>Hull & East Yorkshire Hospitals – 62-day Cancer Waiting Times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>

<p>Humber Foundation Trust – Waiting Times (all services)</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>City Health Care Partnership – Looked After Children Initial Health Assessments</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>City Health Care Partnership – Improved Access to Psychological Therapies waiting times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>Yorkshire Ambulance Service – Ambulance Handover Times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>

MINUTE 7 – CONTINUING HEALTH CARE QUALITY AND PERFORMANCE REPORT

Level of Confidence
<p>Hull CCG</p> <p>Process A HIGH level of confidence was given in NHS Hull CCG due to complaints with the National Framework and is meeting the statutory responsibilities around NHS funded care.</p> <p>Performance A HIGH level of confidence was given in NHS Hull CCG due to quarterly reports to NHS England to evidence the delivery of NHS funded care. The CHCP service is for the most part exceeding the quality premium targets for NHS-CHC and local key performance indicators. Regionally Hull and ERYC continue to be below expectations regarding Fast Track conversions rates which sit at 85% (Q4 rates were 82% for Hull) and 88% (Q4 rates were 85% for ERYC) respectively; in opposition to the national picture of 90-95%. Joint discussions have taken place with HUTHT discharge liaison team, local Macmillan nurses and with other local partners which is starting to move this issue forwards.</p>

MINUTE 8 – CQUIN SCHEMES OF 2017/ 2019

Level of Confidence
<p>NHS Hull CCG</p> <p>Process A HIGH level of confidence in the CCG process for monitoring the performance and delivery of the CQUIN Schemes</p> <p>Performance A MEDIUM level of confidence in the ability of CCG Providers to deliver the outcomes of their CQUIN schemes</p>

MINUTE 9 – OUT OF AREA/ OUT OF CONTRACT INDIVIDUAL PATIENT PLACEMENTS 2019/20 QTR 1 REPORT

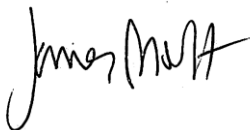
Level of Confidence
Hull CCG Process A HIGH level of confidence was given in Hull CCG due to Vulnerable People Out of area Policy agreed – updated October 2018 A HIGH level of confidence was given in Hull CCG due to the MH Funding Panel ToR agreed – updated October 2018 - virtual decision making with formal meeting when required. A MEDIUM level of confidence was given in Hull CCG due to Continued pressure on Case Management function due to the demands of NHS E – Transforming Care and discharges from secure hospital care.

MINUTE 10 – PATIENT EXPERIENCE ANNUAL REPORT

Level of Confidence
NHS Hull CCG Process A LOW level of confidence was given in Hull CCG due to assurance of the patient experience performance of the providers of commissioned services. A HIGH level of confidence was given in Hull CCG due to patient and public voices are at the heart of CCG decision making. A MEDIUM level of confidence was given in Hull CCG due to partnership working with Hull City Council to ensure patient and public voice are at the heart of decision making.
Performance A MEDIUM level of confidence was given in Hull CCG due to Maternity Patient experience. A LOW level of confidence was given due to Adult inpatient patient experience. A LOW level of confidence was given due to Community Mental Health Patient Experience. A MEDIUM level of confidence was given due to CHCP services Patient Experience.

MINUTE 12 - RISK REGISTER

Level of Confidence
NHS Hull CCG Process A HIGH level of confidence was given in Hull CCG risk process, in that the Quality and Performance teams raise risks as they occur and regularly monitors and review any current risks.



Dr James Moulton
Chair
Quality and Performance Committee
23 October 2019