

Item: 8.1.1

Report to:	NHS Hull Clinical Commissioning Group Board
Date of Meeting:	27 September 2019
Title of Report:	Quality & Performance Report – July 2019 Constitutional Exceptions
Presented by:	Emma Sayner, Chief Finance Officer
Author:	Danny Storr, Deputy Chief Finance Officer Deborah Lowe, Deputy Director of Quality and Clinical Governance/Executive Nurse

STATUS OF THE REPORT:			
To approve	<input type="checkbox"/>	To endorse	<input type="checkbox"/>
To ratify	<input type="checkbox"/>	To discuss	<input type="checkbox"/>
To consider	<input checked="" type="checkbox"/>	For information	<input type="checkbox"/>
To note	<input type="checkbox"/>		

PURPOSE OF REPORT:
The purpose of this report is to present July's position for the CCG constitutional performance exceptions, an update to the position reported in Item 8.1 – Quality Performance Report – Part I (June 2019).
RECOMMENDATIONS:
The CCG Board is asked to note the report.

REPORT EXEMPT FROM PUBLIC DISCLOSURE	No <input checked="" type="checkbox"/>	Yes <input type="checkbox"/>
If yes, detail grounds for exemption		

CCG STRATEGIC OBJECTIVE
Objective 3 - Delivery of statutory duties
This report covers reporting of the performance of the financial position, NHS Constitutional standards and other quality indicators.

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IMPLICATIONS: <i>(summary of key implications, including risks, associated with the paper),</i>	
Finance	
HR	No HR Implications
Quality	Risks not addressed may result in quality issues for patients, staff and public.
Safety	Risks not addressed may result in quality issues for patients, staff and public.

ENGAGEMENT:

No specific engagement activity has taken place, however all elements of the Quality and Performance Report are subject to on-going engagement with key partners/providers as part of the day to day management of the CCG.

LEGAL ISSUES:

The legality in relation to signing off contracts and incurring expenditure is a clear part of the procurement process so there are no issues to report in relation to this area.

EQUALITY AND DIVERSITY ISSUES:

	<i>Tick relevant box</i>
An Equality Impact Analysis/Assessment is not required for this report.	✓
An Equality Impact Analysis/Assessment has been completed and approved by the lead Director for Equality and Diversity. As a result of performing the analysis/assessment there are no actions arising from the analysis/assessment.	
An Equality Impact Analysis/Assessment has been completed and there are actions arising from the analysis/assessment and these are included in section xx in the enclosed report.	

THE NHS CONSTITUTION:

The quality and performance reporting framework is a critical tool in ensuring the CCG ensures its patients are accessing/receiving their constitutional rights.

CCG CONSTITUTIONAL EXCEPTIONS

CCG Constitutional Exceptions

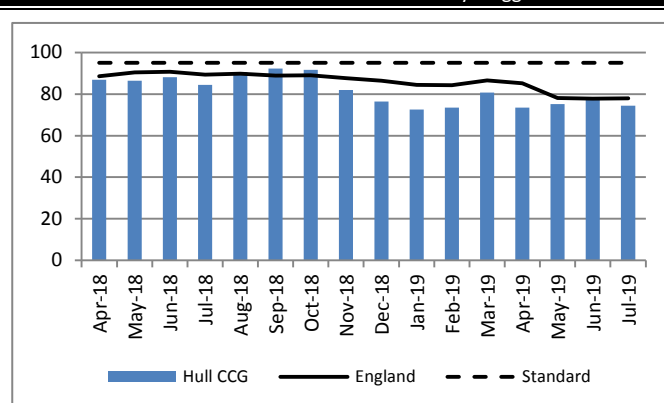
Performance Indicator Exceptions

A&E waiting times – percentage of patients spending less than 4 hours total time in the A&E department (%)

Lead: Karen Ellis

Polarity: Bigger is better

	Previous Years		2019/20 In Month			YTD
	2017/18	2018/19	May 2019	Jun 2019	Jul 2019	2019/20
HUTHT Actual	87.22	81.92	75.18	77.98	74.46	75.26
STF Trajectory	95.00	95.00	90.0	90.0	90.0	95.00
STF Status						
Hull CCG Actual	89.61	81.96	75.22	77.97	74.46	75.30
National Target	95.00	95.00	95.00	95.00	95.00	95.00
Status						



The A&E 4 hour waiting time performance deteriorated in July compared to the previous month.

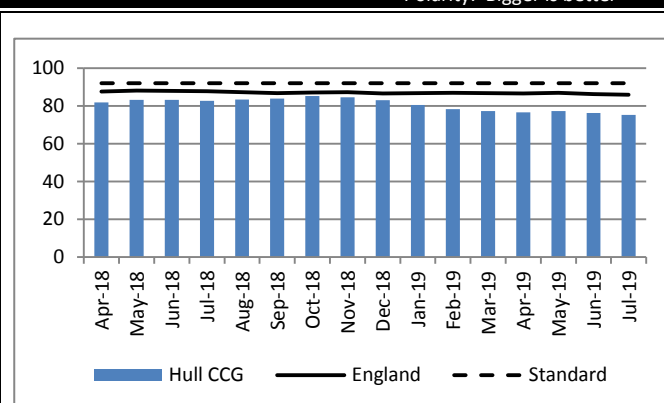
[NHS England - A&E Attendances and Emergency Admissions 2019-20](#)

Referral to Treatment pathways: incomplete (%)

Lead: Karen Ellis

Polarity: Bigger is better

	Previous Years		2019/20 In Month			YTD
	2017/18	2018/19	May 2019	Jun 2019	Jul 2019	2019/20
HUTHT Actual	80.37	81.10	76.83	75.75	75.18	75.18*
STF Trajectory	92.00	92.00	78.25	78.93	79.60	92.00
STF Status						
Hull CCG Actual	83.46	82.27	77.25	76.23	75.17	75.17*
National Target	92.00	92.00	92.00	92.00	92.00	92.00
Status						



Referral to Treatment 18 weeks waiting times performance at HUTHT deteriorated slightly in July, reporting 75.18%, failing to achieve the local improvement trajectory (79.60%). Capacity issues remain within a few specialties mainly in terms of medical staffing and increasing levels of urgent and cancer referrals.

[NHS England - Consultant-led Referral to Treatment Waiting Times](#)

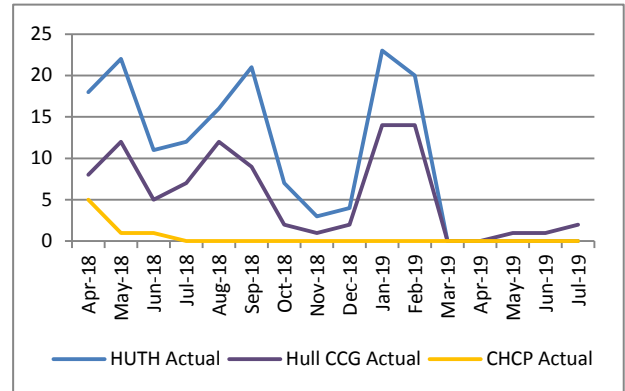
*YTD 2019/20 position reflects the monthly snapshot as not to double count individuals who span the reporting months.

Number of >52 week Referral to Treatment in Incomplete Pathways

Lead: Karen Ellis

Polarity: Smaller is better

	Previous Years		2019/20 In Month			YTD
	2017/18	2018/19	May 2019	Jun 2019	Jul 2019	2019/20
HUTHT Actual	157	157	0	0	0	0
STF Trajectory	0	0	0	0	0	0
STF Status						
CHCP Actual	223	7	0	0	0	0
National Target	0	0	0	0	0	0
Status						
Hull CCG Actual	275	86	1	1	2	4
National Target	0	0	0	0	0	0
Status						



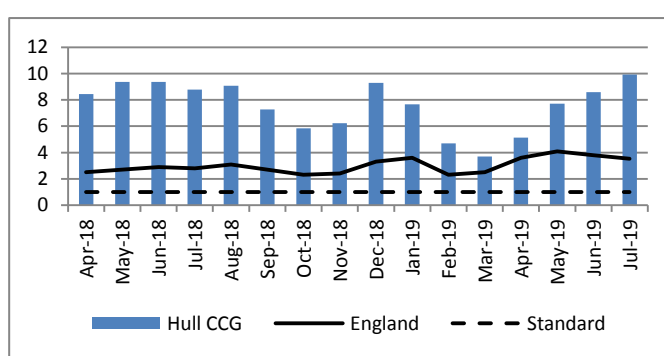
HUTHT reported 0 patients waiting over 52 weeks at the end of July. Hull CCG reported 2 x 52 week breaches in month at Leeds Teaching Hospitals NHS Trust due to consultant capacity in Adult Spine specialty.

Diagnostic test waiting times (%)

Lead: Karen Ellis

Polarity: Smaller is better

	Previous Years		2019/20 In Month			YTD
	2017/18	2018/19	May 2019	Jun 2019	Jul 2019	2019/20
HUTHT Actual	10.50	7.48	7.65	8.71	9.05	9.05*
HUTHT Status						
Hull CCG Actual	9.39	7.42	7.72	8.59	9.93	9.93*
Status						
National Target	1.00	1.00	1.00	1.00	1.00	1.00



Diagnostic test 6-week waiting times continue to breach target. Further deterioration in performance is reported in July, 9.93% compared to June position of 8.59%. A total of 492 breaches reported in July compared to 436 the previous month, the majority being for endoscopies 80.89% (398).

[NHS England - Monthly Diagnostic Waiting Times and Activity](#)

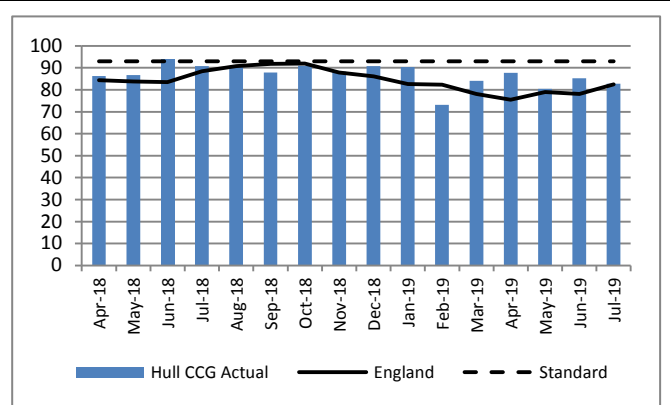
*YTD 2019/20 position reflects the monthly snapshot as not to double count individuals who span the reporting month.

Breast Cancer 2 week waits (%)

Lead: Karen Ellis

Polarity: Bigger is better

	Previous Years		2019/20 In Month			YTD
	2017/18	2018/19	May 2019	Jun 2019	Jul 2019	2019/20
Hull CCG Actual	92.29	88.24	80.36	85.25	82.76	83.92
National Target	93.00	93.00	93.00	93.00	93.00	93.00
Status						
No. of Breaches (CCG)	126	184	22	18	25	78



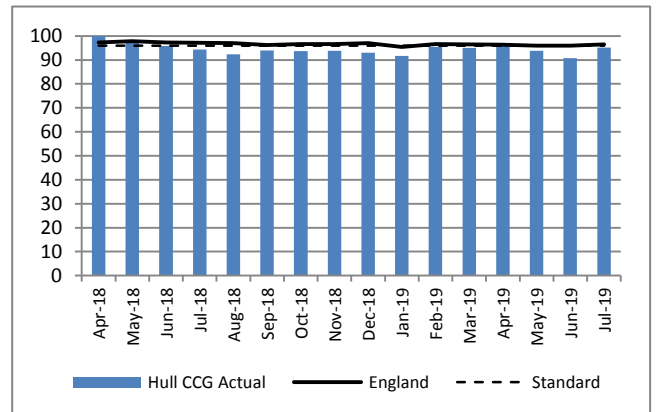
145 patients were seen during July with 25 breaches, 19 due to patient choice (delay relating to first outpatient appointment), 5 due to inadequate outpatient capacity and 1 due to administrative delay.

Cancer 31 day waits: Diagnosis to first definitive treatment within 31 days (all cancers) (%)

Lead: Karen Ellis

Polarity: Bigger is better

	Previous Years		2019/20 In Month			YTD
	2017/18	2018/19	May 2019	Jun 2019	Jul 2019	2019/20
Hull CCG Actual	97.72	94.97	93.86	90.70	95.12	94.05
National Target	96.00	96.00	96.00	96.00	96.00	96.00
Status						
No. of Breaches (CCG)	34	76	7	12	6	30

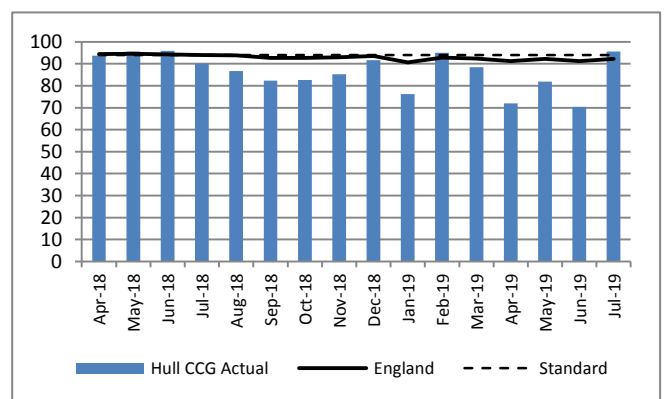


Cancer 31 day waits: 31 day wait for subsequent treatment - surgery (%)

Lead: Karen Ellis

Polarity: Bigger is better

	Previous Years		2019/20 In Month			YTD
	2017/18	2018/19	May 2019	Jun 2019	Jul 2019	2019/20
Hull CCG Actual	92.70	87.95	81.82	70.37	95.65	79.38
National Target	94.00	94.00	94.00	94.00	94.00	94.00
Status						
No. of Breaches (CCG)	20	37	4	8	1	20



Cancer 31 day waits: Diagnosis to first definitive treatment within 31 days (all cancers) – 123 patients seen in July with a total of 6 breaches, 4 due to inadequate elective capacity, 1 due to a complex diagnostic pathway and the remaining breach due to treatment delayed for medical reasons in an admitted care setting.

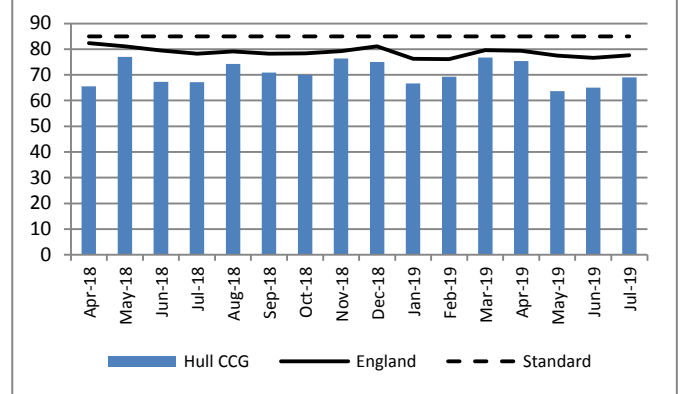
Cancer 31 day waits: 31 day wait for subsequent treatment – surgery – 23 patients seen in July with 1 breach, due to inadequate elective capacity for treatment in an admitted care setting.

Cancer 62 day waits: first definitive treatments following urgent GP referral for suspected cancer including 31 day rare cancers (%)

Lead: Karen Ellis

Polarity: Bigger is better

	Previous Years		2019/20 In Month			YTD
	2017/18	2018/19	May 2019	Jun 2019	Jul 2019	2019/20
HUTHT Actual	76.14	69.30	68.90	63.89	69.33	68.50
STF Trajectory	85.00	85.00	71.70	73.20	74.57	85.00
STF Status						
Hull CCG Actual	79.40	71.65	63.64	65.08	69.01	68.50
National Target	85.00	85.00	85.00	85.00	85.00	85.00
Status						
No. of Breaches (CCG)	145	218	24	22	22	86

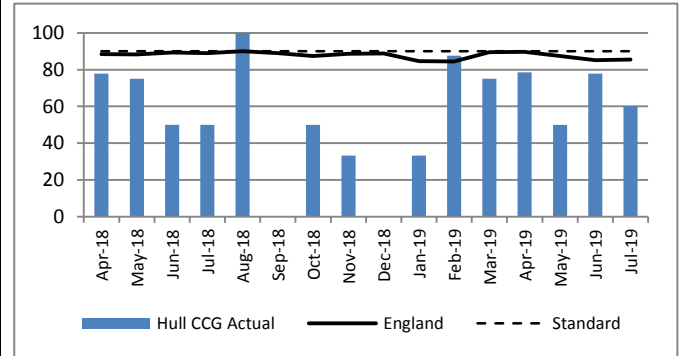


Cancer 62 day waits: first definitive treatment for cancer within 62-days of referral from an NHS Cancer Screening Service (%)

Lead: Karen Ellis

Polarity: Bigger is better

	Previous Years		2019/20 In Month			YTD
	2017/18	2018/19	May 2019	Jun 2019	Jul 2019	2019/20
Hull CCG Actual	81.51	65.63	50.00	77.78	60.00	71.88
National Target	90.00	90.00	90.00	90.00	90.00	90.00
Status						
No. of Breaches (CCG)	22	22	2	2	2	9



Cancer 62 day waits: Urgent GP referral for suspected cancer (includes 31 day rare cancer) - Hull CCG performance reported 69.01% in July, (71 patients with 22 breaches). Breach reasons are as follows:

- 9 due to a health care provider initiated delay to diagnostic test or treatment planning.
- 6 due to complex diagnostic pathways (many, or complex, diagnostic tests required).
- 2 due to inadequate out-patient capacity.
- 2 due to patient choice.
- 1 due to inadequate elective capacity for treatment in an admitted care setting.
- 1 due to treatment delayed for medical reasons.
- 1 due to patient not attending treatment appointment.

Cancer 62 days of referral from an NHS Cancer Screening Service - the indicator reports 60.00% in July, out of the 5 patients seen 2 breached the 62 day standard, 1 due to inadequate outpatient capacity and 1 due to a health care provider initiated delay to diagnostic test or treatment planning.

<https://www.england.nhs.uk/statistics/statistical-work-areas/cancer-waiting-times/monthly-comm-cwt/>

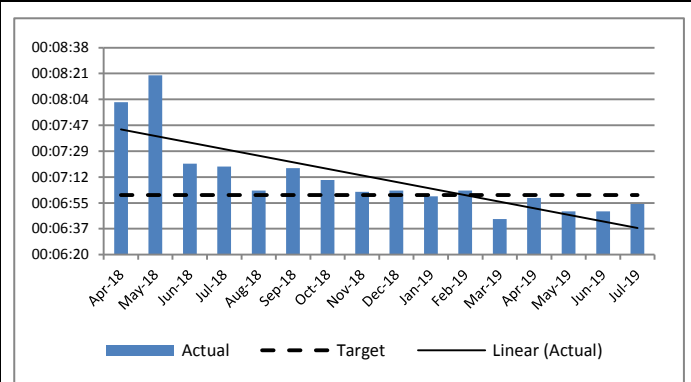
Note: Access to cancer reporting data nationally has changed and become more challenging. The CCG is increasingly dependent on providers supplying information to explain breaches of waiting time standards.

Ambulance clinical quality – Category 1 mean response time (mins)

Lead: Karen Ellis

Polarity: Smaller is better

	Previous Years		2019/20 In Month			YTD
	2017/ 18	2018/ 19	May 2019	Jun 2019	Jul 2019	2019/ 20
YAS Actual		07:21	06:49	06:49	06:54	06:52
YAS Target		07:00	07:00	07:00	07:00	07:00
Status						



Ambulance handover time – Delays of +30 minutes – YAS

	2017/ 18	2018/ 19	Apr 2019	May 2019	Jun 2019	Jul 2019	2019/ 20
YAS Actual	36,917	32,332	3,574	3,530	3,891	4,426	15,421
YAS Target	0	0	0	0	0	0	0
Status							

Ambulance handover time – Delays of +1 hour – YAS

	2017/ 18	2018/ 19	Apr 2019	May 2019	Jun 2019	Jul 2019	2019/ 20
YAS Actual	8,657	5,911	859	720	870	1,055	3,504
YAS Target	0	0	0	0	0	0	0
Status							

Crew Clear Delays – Delays of +30 minutes – YAS

	2017/ 18	2018/ 19	Apr 2019	May 2019	Jun 2019	Jul 2019	2019/ 20
YAS Actual	7,482	14,640	1,494	1,693	1,653	1,755	6,595
YAS Target	0	0	0	0	0	0	0
Status							

Crew Clear Delays – Delays of +1 hour – YAS

	2017/ 18	2018/ 19	Apr 2019	May 2019	Jun 2019	Jul 2019	2019/ 20
YAS Actual	447	845	83	112	96	105	396
YAS Target	0	0	0	0	0	0	0
Status							

The indicators are being monitored at operational level and reported through the A&E Delivery Board chaired by HUTHT.

Ambulance handover and Crew Clear delays are monitored against zero-tolerance targets and reported at provider level.

YAS at HUTHT performance for +30 minute and +60 minute handovers, as a proportion of total number of handovers, is 23.18% and 4.38% respectively. YAS at HUTHT performance for +30 minute and +60 minute crew clears is 3.02% and 0.30% respectively for July 2019.

[Yorkshire Ambulance Service NHS Trust - CCG Performance Reports](#)

[Yorkshire Ambulance Service NHS Trust - Turnaround Reports](#)

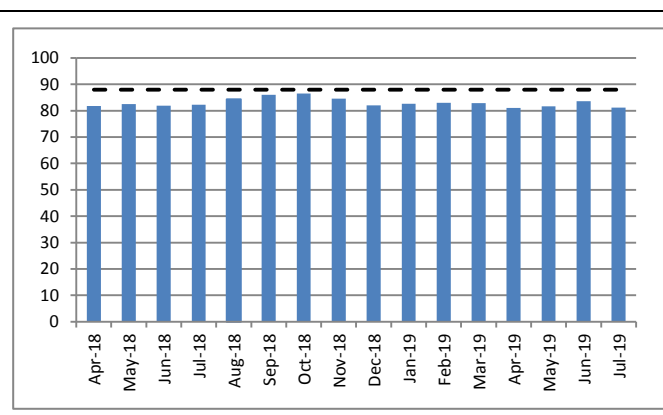
Quality Indicator Exceptions

Friends and Family Test for A&E - % recommended

Lead: Deborah Lowe

Polarity: Bigger is better

	Previous Years		2019/20 In Month			YTD
	2017/18	2018/19	May 2019	Jun 2019	Jul 2019	2019/20
HUTHT Actual	85.20	83.32	81.64	83.53	81.11	81.82
HUTHT Target	88.00	88.00	88.00	88.00	88.00	88.00
HUTHT Status						
Response rate	11.20	17.19	16.00	14.7	15.0	14.89

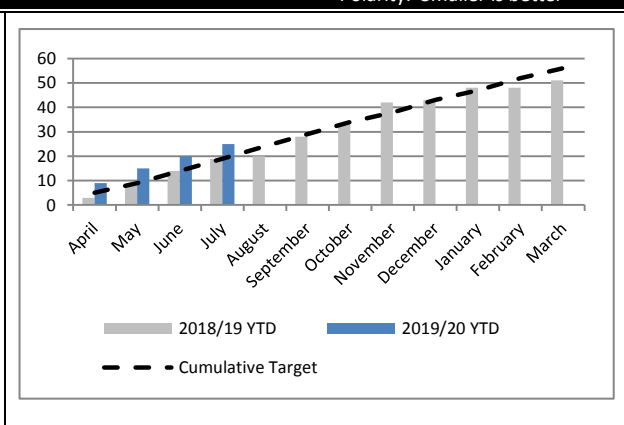


Incidence of healthcare associated infection (HCAI): Clostridium difficile (C.difficile)

Lead: Deborah Lowe

Polarity: Smaller is better

	Previous Years		2019/20 In Month			YTD
	2017/18	2018/19	May 2019	Jun 2019	Jul 2019	2019/20
Hull CCG Actual	50	51	6	5	5	25
Target	82	55	4	5	5	19
Status						



In July 2019 the CCG are reporting 25 cases year to date against YTD target of 19. At the same position last year the CCG were reporting 6 fewer cases (19 cases April – July 2018).

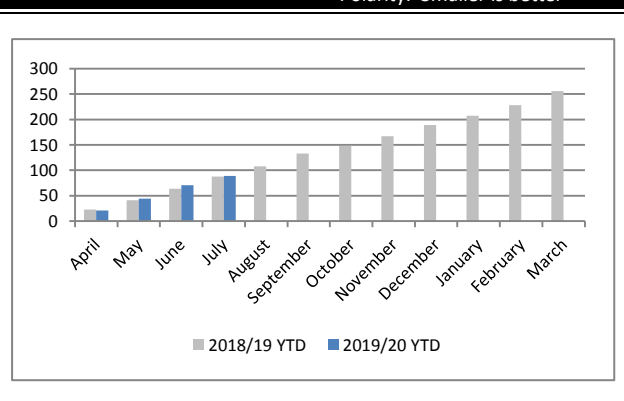
2019/20 year-end plan of 56 cases.

Incidence of healthcare associated infection (HCAI): E-Coli

Lead: Deborah Lowe

Polarity: Smaller is better

	Previous Years		2019/20 In Month			YTD
	2017/18	2018/19	May 2019	Jun 2019	Jul 2019	2019/20
Hull CCG Actual	237	256	23	27	18	89
Target	209	184	TBC	TBC	TBC	TBC
Status						



In July 2019 the CCG are reporting 89 E.coli cases year to date, which is an increase of 1 compared to the same point last year (88 cases reported April - July 2018). Awaiting confirmation of 2019/20 trajectory.

All Service Users who have operations cancelled, on or after the day of admission (including the day of surgery)

Lead: Deborah Lowe

Polarity: Smaller is better

	Previous Year	2019/20 In Month				YTD
	2018/19	Apr 2019	May 2019	Jun 2019	Jul 2019	2019/20
Hull CCG Actual	41	4	4	0	0	8
Target	0	0	0	0	0	0
Status						

Elective procedures cancelled on the day and not re-booked within 28 days. HUTHT reported 0 breaches of this standard in July 2019 (8 breaches YTD).