

QUALITY AND PERFORMANCE COMMITTEE

MEETING HELD ON 30 APRIL 2019

UPDATE REPORT

INTRODUCTION

This is the Chair's report to the Clinical Commissioning Group Board following the meeting of the Quality and Performance Committee held on 30 April 2019.

MINUTE 7 – QUALITY AND PERFORMANCE REPORT

<p>Financial Management</p> <p>Process A HIGH level of confidence in the CCG process for financial management due to established systems and processes for financial management that are verified by internal and external audit.</p> <p>Performance A HIGH level of confidence in the CCG reported financial performance due to all statutory targets planned to be achieved. Track record of performance</p>
<p>Hull & East Yorkshire Hospitals – A&E 4 hour waiting times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>Hull & East Yorkshire Hospitals – Referral to Treatment waiting times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>Hull & East Yorkshire Hospitals - Diagnostics Waiting Times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>Hull & East Yorkshire Hospitals – Cancer Waiting Times (exc. 62 days target)</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to emerging improved performance but not yet assured of sustained improvement.</p>
<p>Hull & East Yorkshire Hospitals – 62-day Cancer Waiting Times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>

<p>Humber Foundation Trust – Waiting Times (all services)</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>City Health Care Partnership – Looked After Children Initial Health Assessments</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>City Health Care Partnership – Improved Access to Psychological Therapies waiting times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>Yorkshire Ambulance Service – Ambulance Handover Times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>

MINUTE 8 – HUTHT PERFORMANCE SESSION FROM 7 MARCH 19

Level of Confidence
<p>NHS Hull CCG</p> <p>Performance A LOW level of confidence was reported in the Speech and Language service due to</p> <ul style="list-style-type: none"> a) Waiting times for referral to initial assessment b) Waiting times from initial assessment to treatment / intervention c) Management of the waiting list

MINUTE 12 – SERIOUS INCIDENT ANNUAL REPORT

<p>LEVEL OF CONFIDENCE</p> <p>Process A HIGH level of confidence was given in NHS Hull CCG due to an effective management process in place for SIs with its main providers. Significant level of assurance following the last internal audit.</p>
<p>Hull University Teaching Hospitals NHS Trust</p> <p>Performance A MEDIUM level of confidence was given – there have been no never events declared by the Trust year to date, the last being March 2018. The corporately-branded patient safety campaign, ‘Stop the Line’ empowering all staff to challenge poor practice more effectively continues to be embedded.</p> <p>The recently appointed deputy Chief Medical Officer is leading on quality improvement areas with a specific focus on the deteriorating patient and treatment delays and failure/delay to act on abnormal test results.</p> <p>A quality assurance visit was undertaken to the maternity service which was led by NHSI in February. The visit was positive with no concerns identified.</p>

Increased number of extension requests for both reports and action plans due to winter pressures.

Humber NHS Foundation Trust

Performance

A **MEDIUM** level of confidence is given – Whilst the positive efforts to improve the Trusts overall management of its SIs is acknowledged, the Trust has yet to demonstrate that this is able to sustain this position. Key areas where further work is needed include consistent quality of investigations and action plans and the management when working jointly on investigations with other agencies.

City Health Care Partnership (CHCP)

Performance

A **LOW** level of confidence is given - there has been a noted improvement in the quality of the organisations SI investigation reports, and overall management of its SI process. This is reflective of the improvement plan which was developed following a formal letter of concern written to the organisation in 2018. The organisation however needs to demonstrate that this continues to be improved and sustained.

Spire Hull and East Riding

Performance

A **MEDIUM** level of confidence is given – One never event was reported during Q4, 2018/19. This involved a VoY CCG patient and was a historic incident dating back to 2016 involving a retained swab post-surgery. The investigation is currently underway.

Primary Care

Performance

A **LOW** level of confidence exists – One SI was reported on behalf of primary care during Q4, which was the first during 2018/19 and related to IT issues / accessing clinical systems. The investigation is currently underway.

Work continues to raise awareness of SIs within primary care and this has involved PTL events, via the GP portal, newsletters and opportunistic awareness raising with practices for example during Datix training sessions.

This level should remain low until such a time that there is evidence that SIs and subsequent requirement to report and investigate as per national framework (2015) is achieved.

Hull CCG

Performance

A **HIGH** level of confidence exists given that appropriate SIs are identified and reported as SIs as evidenced in this report.

MINUTE 13 – Q3 PRESCRIBING REPORT

LEVEL OF CONFIDENCE

Process

A **HIGH** level of confidence was given in the Interpretation of Budget Position & QIPP Performance.

A **HIGH** level of confidence was given in the Interpretation of Prescribing Quality

Performance

A **HIGH** level of confidence was given in the Forecast Expenditure.

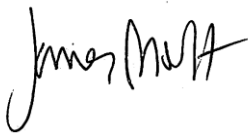
A **HIGH** level of confidence was given in the Actual QIPP savings.

A **MEDIUM** level of confidence was given in the Practice Performance within the Extended Medicines Management Scheme.

A **HIGH** level of confidence was given in the Red Drug Prescribing charts.

MINUTE 15 – CARE AND SUPPORT SERVICES QUALITY BOARD REPORT

LEVEL OF CONFIDENCE
<p>Process A MEDIUM level of confidence was given due to the meeting has good engagement from Partners. The quality report received by the meeting has developed over time; A Quality Assurance framework has been developed by the commissioners and the CCG Quality Team had been involved in the development but this is still awaiting formal sign off and implementation.</p>
<p>Performance A MEDIUM level of confidence was given due to the Adult Social Care is identifying risks and concerns, managing these and escalating internally and externally as appropriate. The Quality report has not yet been embedded and as a result it is not possible to provide complete assurance to the Committee that performance is green at this point.</p>



Dr James Moulton
Chair
Quality and Performance Committee
26 March 2019