

**QUALITY AND PERFORMANCE COMMITTEE**

**MEETING HELD ON 21 MAY 2019**

**UPDATE REPORT**

**INTRODUCTION**

This is the Chair's report to the Clinical Commissioning Group Board following the meeting of the Quality and Performance Committee held on 21 May 2019.

**MINUTE 6 – QUALITY AND PERFORMANCE REPORT**

<p><b>Financial Management</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence in the CCG process for financial management due to established systems and processes for financial management that are verified by internal and external audit.</p> <p><b>Performance</b> A <b>HIGH</b> level of confidence in the CCG reported financial performance due to all statutory targets planned to be achieved. Track record of performance</p>
<p><b>Hull &amp; East Yorkshire Hospitals – A&amp;E 4 hour waiting times</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p><b>Performance</b> A <b>LOW</b> level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p><b>Hull &amp; East Yorkshire Hospitals – Referral to Treatment waiting times</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p><b>Performance</b> A <b>LOW</b> level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p><b>Hull &amp; East Yorkshire Hospitals - Diagnostics Waiting Times</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p><b>Performance</b> A <b>LOW</b> level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p><b>Hull &amp; East Yorkshire Hospitals – Cancer Waiting Times (exc. 62 days target)</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p><b>Performance</b> A <b>LOW</b> level of confidence in the achievement of this target due to emerging improved performance but not yet assured of sustained improvement.</p>
<p><b>Hull &amp; East Yorkshire Hospitals – 62-day Cancer Waiting Times</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p><b>Performance</b> A <b>LOW</b> level of confidence in the achievement of this target due to ongoing underperformance.</p>

<p><b>Humber Foundation Trust – Waiting Times (all services)</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p><b>Performance</b> A <b>LOW</b> level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p><b>City Health Care Partnership – Looked After Children Initial Health Assessments</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p><b>Performance</b> A <b>LOW</b> level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p><b>City Health Care Partnership – Improved Access to Psychological Therapies waiting times</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p><b>Performance</b> A <b>LOW</b> level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p><b>Yorkshire Ambulance Service – Ambulance Handover Times</b></p> <p><b>Process</b> A <b>HIGH</b> level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p><b>Performance</b> A <b>LOW</b> level of confidence in the achievement of this target due to ongoing underperformance.</p>

**MINUTE 7 – HULL AND ERY INFECTION, PREVENTION & CONTROL ANNUAL REPORT**

Level of Confidence
<p><b>Process</b> A <b>HIGH</b> level of confidence was in the CCG Process due to a robust C diff review process continues across the health economy with the CCG’s coming in under their nationally set trajectory for the last four years. Hull CCG ended the year 4 cases under the agreed local stretch target for 2018/19. Collaboration continues to take place across health boundaries to ensure the process continues to develop and responds to the changing environment.</p>
<p>A <b>MEDIUM</b> level of confidence was in the CCG due to the process for reviewing Ecoli BSI cases was ongoing in both secondary and Primary Care. The process continues to be reviewed.</p>
<p><b>Performance</b> A <b>LOW</b> level of confidence was in the CCG due to not meeting the 10% reduction objective for E.coli BSI 2018/19.</p>
<p>A <b>HIGH</b> level of confidence was in the CCG due to the C diff objective delivered at the end of 2018/19 demonstrates a reduction against trajectory.</p>

**MINUTE 7i – MSSA PROPOSED OBJECTIVE FOR HUTHT**

Level of Confidence
<p><b>NHS Hull CCG</b></p> <p><b>Performance</b> A <b>MEDIUM</b> level of confidence was given to Hull CCG and HUTHT as they have seen an increase in the number of MSSA BSI cases during 2018/19.</p>

**MINUTE 8 – Q4 CONTINUING HEALTHCARE REPORT**

Level of Confidence
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**NHS Hull CCG****Process**

A **HIGH** level of confidence was given to NHS Hull CCG due to compliant with the National Framework and is meeting the statutory responsibilities around NHS funded care

**Performance**

A **MEDIUM** level of confidence was given to NHS Hull CCG submits quarterly reports to NHS England regarding the delivery of NHS funded care. The CHCP service is for the most part exceeding the quality premium targets for NHS-CHC and local key performance indicators. Regionally Hull and ERYC are below expectations regarding FastTrack conversions rates which currently sits at 82% and 85% respectively as opposed to the national picture of 90-95%.

Discussions with the HUTHT discharge liaison team are being set up. This will provide the clarity around the target set by NHSE and will enable systems and processes to be set up to meet the national target,

**MINUTE 10 – 2018/ 19 END OF YEAR REPORT – MENTAL HEALTH AND LEARNING DISABILITY BESPOKE PACKAGES OF CARE****LEVEL OF CONFIDENCE****Process**

A **HIGH** level of confidence was given in NHS Hull CCG due to Vulnerable People out of area policy was agreed.

A **HIGH** level of confidence was given in Hull CCG due to MH Funding Panel TOR agreed – virtual decision making with formal meetings when required.

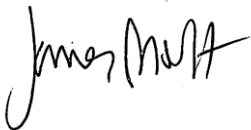
A **MEDIUM** level of confidence was reported in Hull CCG due to continued pressure on case management function due to the demands of NHSE.

**MINUTE 11 – PATIENT EXPERIENCE ANNUAL REPORT****LEVEL OF CONFIDENCE****Performance**

A **HIGH** level of confidence was given in the Patient Relations Service.

A **HIGH** level of confidence was given in the reporting of PALS and Complaints intelligence.

A **HIGH** level of confidence was given in the Learning for PALS and Complaints intelligence.



**Dr James Moulton**  
**Chair**  
**Quality and Performance Committee**  
**26 March 2019**