

QUALITY AND PERFORMANCE COMMITTEE

MEETING HELD ON 26 FEBRUARY 2019

UPDATE REPORT

INTRODUCTION

This is the Chair's report to the Clinical Commissioning Group Board following the meeting of the Quality and Performance Committee held on 26 February 2019.

MINUTE 6 – QUALITY AND PERFORMANCE REPORT

<p>Financial Management</p> <p>Process A HIGH level of confidence in the CCG process for financial management due to established systems and processes for financial management that are verified by internal and external audit.</p> <p>Performance A HIGH level of confidence in the CCG reported financial performance due to all statutory targets planned to be achieved. Track record of performance</p>
<p>Hull & East Yorkshire Hospitals – A&E 4 hour waiting times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>Hull & East Yorkshire Hospitals – Referral to Treatment waiting times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>Hull & East Yorkshire Hospitals - Diagnostics Waiting Times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>Hull & East Yorkshire Hospitals – Cancer Waiting Times (exc. 62 days target)</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to emerging improved performance but not yet assured of sustained improvement.</p>
<p>Hull & East Yorkshire Hospitals – 62-day Cancer Waiting Times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>

<p>Humber Foundation Trust – Waiting Times (all services)</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>City Health Care Partnership – Looked After Children Initial Health Assessments</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>City Health Care Partnership – Improved Access to Psychological Therapies waiting times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>Yorkshire Ambulance Service – Ambulance Handover Times</p> <p>Process A HIGH level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>

MINUTE 7 – 6 MONTHLY PATIENT RELATIONS REPORT

Level of Confidence
<p>NHS Hull CCG</p> <p>Process A MEDIUM level of confidence was reported in the Patient Relations Service A MEDIUM level of confidence was reported in the reporting of PALS and Complaints Intelligence. A MEDIUM level of confidence was reported in the learning for PALS and Complaints intelligence.</p>

MINUTE 8 - Q3 CARE SUPPORT SERVICES QUALITY BOARD REPORT

Level of Confidence
<p>NHS Hull CCG</p> <p>Process A MEDIUM level of confidence was reported due to the meeting has good engagement from Partners. The quality report received by the meeting requires development; A Quality Assurance framework is being developed by the commissioners and the CCG Quality Team have been involved in the development.</p>
<p>Performance A MEDIUM level of confidence was reported due to Adult Social Care is identifying risks and concerns, managing these and escalating internally and externally as appropriate. The Quality report still requires development and as a result it is not possible to provide complete assurance to the Committee that performance is green at this point.</p>

MINUTE 9 - Q3 INFECTION, PREVENTION AND CONTROL REPORT

Level of Confidence
NHS Hull CCG
Process
A HIGH level of confidence was reported due to A robust C diff review process continues across the health economy with the CCG coming in on objective for Q3 against the agreed stretch objective for 2018/19.
A LOW level of confidence was reported the process for reviewing E.coli BSI cases is to be changed to in both secondary and primary care to include the completion of the primary care data set for 100% of all E.coli BSI cases in Q3 and 50% of case in Q3 onwards. The process will continue to be reviewed in line with the Quality premium requirements.
Performance
A LOW level of confidence was reported due to the CCG was over objective for the end of Q1 and there has been a significant increase in the number of HEY attributed cases at the end of Q3 2018/19 compared to the end of Q2 2017/18.
A HIGH level of confidence was reported due to the CCG was on target to meet the C diff stretch objective for 2018/19

MINUTE 10 - Q3 OUT OF AREA REPORT

Level of Confidence
NHS Hull CCG
Process
A HIGH level of confidence was reported due to Vulnerable People Out of area Policy agreed – updated October 2018
A HIGH level of confidence was reported due to MH Funding Panel ToR agreed – updated October 2018 - virtual decision making with formal meeting when required.
A MEDIUM level of confidence was reported due to Continued pressure on Case Management function due to the demands of NHS E – Transforming Care and discharges from secure hospital care
Finance
A LOW level of confidence was reported due to the Budget was forecast to be in balance with possible underspend.

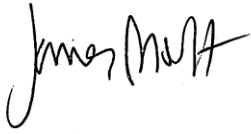
MINUTE 11 - R & D VISION

Level of Confidence
NHS Hull CCG
Process
A HIGH level of confidence was reported due to Assurance was given that the Hull Health and Public Health Partnership vision will help to drive forward improvements in health and care outcomes
A HIGH level of confidence was reported due to the deliverables for the overarching R & D vision will be performance managed via the R & D Steering group which has representatives from across Hull CCG, Hull City Council and HYMS. A performance action plan will set out the key actions to meet the objectives of the vision.

MINUTE 12 - Q3 EQUALITY AND DIVERSITY REPORT

Level of Confidence
NHS Hull CCG
Process
A HIGH level of confidence was reported due to good engagement and involvement had taken place in the development of the plan.

A **MEDIUM** level of confidence was reported due to the level of progress against elements of the plan varies from good to requiring further attention.



Dr James Moulton
Chair
Quality and Performance Committee
27 March 2019