

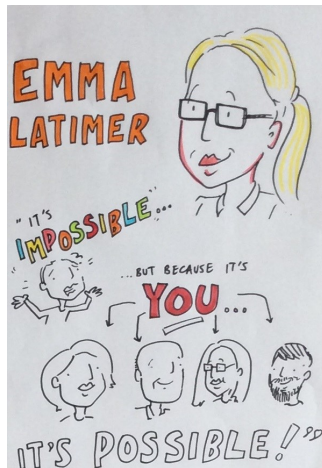


# CHIEF OFFICER'S UPDATE

May 2019

## Welcome to the Chief Officer's Board update for May 2019 featuring news and highlights from NHS Hull CCG.

We have just had our annual staff meeting – which was a chance for the whole team to get together; to see how far we have come as an organisation and where we need to go from here. This year we focused on the importance of staff wellbeing and resilience. We built in some business coaching and worked in groups to create our vision of a healthier Hull. We had the whole event summarised in words and pictures as we went along to help us remember what we are aiming for - even my speech was captured! As always, I am proud of my team and the willingness of everybody to try different approaches - even if it takes them outside their comfort zone.



## Strategic update

I am delighted to announce that Joy Dodson has been appointed to the post of Director of Integrated Commissioning on an interim basis. Joy has held a number of senior finance leadership roles within the CCG and Hull Primary Care Trust. Most recently she was Deputy Chief Finance Officer (Contracts, Performance, Procurement and Programme Delivery).

Erica Daley (in her new partnership role) and I gave an update to Hull City Council Cabinet members this week on the Hull Health and Care Place Plan and highlighting some of the learning around Our People, Our Place. We had some very positive feedback, particularly from the leader, about the joint working between the two organisations.

There is much happening nationally in terms of the Long Term Plan. We are currently working towards the establishment of Primary Care Networks (PCNs) for our GP practices in Hull. There are some important timescales we have to meet in May and June around how our PCNs are shaped.

The Humber Acute Services Review is gathering some pace as we continue to define the issues that we need to focus on around the provision of hospital care in the York and Humber area. I am pleased that Sarah Lovell, the new Director of Collaborative Acute Commissioning for the Humber Clinical Commissioning Groups (NHS Hull, NHS East Riding of Yorkshire, NHS North Lincolnshire and NHS North East Lincolnshire) joined us this month. The responsibility for the development of out-of-hospital services will be in 'Place' but the role will provide leadership to the Humber Acute Services Review in conjunction with provider colleagues and local authorities.

## ICC and Kings Fund

I was invited to speak at the Kings Fund Urgent and Emergency Care Conference earlier this



month and Erica and I presented on the impact of the Integrated Care Centre (ICC). It went very

well and I am always caught out by the emotion I feel telling the stories of the patients.

I know that we have not had a full year's operation until the end of this month, but

already we have seen such encouraging results including:

- 24.3% reduction in emergency admissions in targeted care homes
- 8.2% reduction in ED attends, comparing April–Dec 17-18 with 18-19
- 29% reduction in emergency admissions for patients living in their own homes
- 15% reduction in ED attends six months before and after assessment
- an average £110.17 saved per patient, per year, on drug costs.

Plans are in the early stages for a celebration event to mark the first year since the official opening of the Jean Bishop Integrated Care Centre on 5 July.

### Period dignity survey launch

I'm pleased that we are starting a conversation across the city around period dignity, with the launch of our new 28 Day Survey. Running until mid-June, the 28 Day Survey asks women in Hull what would make their period happier – whether that is being able to talk about periods more freely, reducing stigma and the taboo around menstruation, making sanitary products freely available or offering enhanced support and advice for people who suffer with extreme pain and cramps during this time.

This comes following discussions at the Health and Wellbeing Board around the prevalence of period poverty in the city. It is suggested that almost 3000 young women between 11 and 19 years live in families in the city which earn less than 60% of the median income. Although not all of these young women will struggle to afford sanitary products, it is highly likely that a proportion do struggle– which is likely to have a detrimental effect on their mental health and wellbeing. Find out more about the survey and campaign on the @the28daysurvey account on Instagram.



### Supporting young people with neurodisabilities

We are currently working with young people, their parents and health professionals to review services for children with additional needs, including Special Education Needs and/or disabilities (SEND). This includes developing an integrated service that will support children and young people who have

neurodevelopmental, neurodisability and/or neurodiversity issues and their parents/carers. A special co-production event took place in late April which brought together nearly 100 people to



shape future direction of these services. This important piece of work is led by the Children's Integrated Care Partnership and

all providers made a commitment to take forward the ideas and innovation that came from the day.

### Veterans Village

And finally, it was great to attend the opening of the new Hull4 Heroes Veterans' shop on Whitefriargate recently. We want to work alongside these exciting plans for the Veterans' Village. We want to make sure Hull has world class health and wellbeing facilities for everybody, particularly people we know can often suffer lifelong health and mental health issues as a result of serving in the armed forces.

As the Village is the first of its kind in the country, Paul Matson from

Hull4Heroes welcomed DIY SOS star Nick Knowles to officially open the shop. I was fortunate to get



a chance to have a good chat to Nick about how the CCG can support the health elements that are part of this ground-breaking project.

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May 2019  
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