

TCP PEOPLE

Humber Transforming Care Partnership news



The Humber Transforming Care Partnership (TCP) strives to involve people as equal partners in designing the support and services they receive. Recent engagement activity with members of the LD community in the Humber TCP area is helping to improve our strategies and shape the future of local services.

New approach to Enhanced Community Living



A new approach to providing enhanced community services for people with LD and/or autism has launched in Yorkshire and Humber region.

Eleven experienced housing, enhanced living and respite care providers will collaborate under a new 'Provider Framework' for Yorkshire and Humber. These providers will offer enhanced care and support that is skilled, resilient and consistent for people aged 16 and above, in hospital or living at home, to help them successfully transition to independent community living.

Approved framework providers were able to demonstrate their experience and ability to meet or exceed the enhanced features of the new framework, including:

- positive behaviour support delivered to academy standards;
- robust contingency arrangements to respond proactively in times of crisis;
- ensuring staff spend 20% of their paid time in training, supervision; and
- a career progression structure, minimum qualifications and mix of staff skills in line with national Building the Right Support guidance.

An event in February 2019 brought together the new framework providers and local stakeholders – including commissioners, case managers, housing leads, Responsible Clinicians and specialist community providers.

Using case studies co-produced within the LD community the providers were set the challenge of looking at what workforce skills and knowledge to provide a good life for 'Ellie' a young adult entering supported living for the first time. A 'Skills for Care' recruitment session discussed the importance of recruiting people with the right values, not just skills and knowledge.

Gillian Northern of Voyage Care (pictured right) is one of the experienced providers approved for the new framework. Voyage Care currently provides residential supported living and respite services in Hull and the East Riding. Gillian said that the event had been extremely useful in being able to discuss their needs and issues as providers with commissioners of learning disability services.



"I think it will make a great deal of difference being able to collaborate with other providers on the framework in the Yorkshire and Humber area."

"Being able to see shared 'pen pictures' of small groups of people across the area, based around similar/compatible needs, is a positive step forward. This will help us make more informed and imaginative decisions on how we offer enhanced living support."

"We welcome this new development, which hasn't been available until now in the Humber area. It is better for us as providers, better for commissioners and better for the people we support in Hull, East Riding and North East Lincolnshire."

The 11 providers are:

- Affinity Trust
- Autism Plus
- Choice Support
- Craegmoor
- Dimensions
- Home Group
- Navigo
- Positive Individual Behaviour Support (PIPS)
- UBU
- Voyage Care
- Walsingham Support

Differentlyabled 2019

The second annual Differentlyabled event took place on 14 February in Hull. Differentlyabled is an open event welcoming anyone who would like to learn more about learning disabilities, autism, learning difficulties, complex health needs and what support is available locally.

Around four thousand people attended the event and visitors with learning disabilities, their families and carers were able to explore new technology, learn more about social activities and ways to improve own health and wellbeing. Different zones showcased services for children, teens, adults, communication, carers, health advice. It was an incredibly buzzing atmosphere as people walked through a giant 80ft inflatable bowel and boarded the autism, dementia and sensory buses.

The event was organised by City Health Care Partnership CIC (CHCP), the community services provider for Hull and the East Riding, and it launched with a very moving Makaton flash mob performance at exactly 11 am. Suzanne Nicholls, a Learning Disability Primary Care Liaison Nurse for CHCP said:

“People with learning disabilities are 58 times more likely to die before the age of 50, partly due to health conditions that could have been avoided. Differentlyabled helps to give people the information and support to take control of their health, all under one roof.”

We were pleased that Gavin Harding (OBE) and Eamonn Harrigan from NHS England and colleagues from North East Lincolnshire were able to join us at the event. At the Humber Transforming Care Partnership stand we used the opportunity to talk to people and their carers about their experiences using a short survey. Some key issues identified by the carers we spoke to were around the number of non-urgent dental appointments commissioned under the specialist dental service (particularly when a patient needs IV sedation) and the need for greater support and training especially to support grandparent carers who often provide respite care for young adult family members with learning disabilities. We want to ensure that the experiences of carers are part of any improvements we make to services for people with learning disability and/or autism. You can find out more at www.hullccg.nhs.uk/humbertcp/





Another key element of Differently Abled was the Hull and East Riding Protected Time for Learning (PTL) event for local GPs and GP Practice teams. This large scale event featured a full afternoon of speakers who gave an insight into living with autism, dementia and learning disabilities, including communication skills for general practice and tools and resources that can support patients with learning disabilities and complex needs. Clinicians attending the PTL event were given space and time to visit the exhibition zones and meet and network with all the visitors during the afternoon.



Spotlight on Adult Autism Services in North East Lincolnshire

Transforming Care is often thought to be about 'getting people out of hospital', but it ranges far wider than that. In order to support people who are leaving hospital, a wide range of community services has to be in place to meet the complex range of needs of people with learning disabilities or autism and mental health issues.

North East Lincolnshire Clinical Commissioning Group has recognised this and, as part of their plan, has commissioned a new Adult Autism Service (AAS). This service, which launched in November 2018, offers an autism diagnosis pathway for adults and support for people with autism, including high-functioning autism. A partnership between two integrated health and social care providers - Care Plus Group (LD services provider) and Navigo (Mental Health services provider) has been able to offer people the best medical, psychological, and social care options.

For people who have more complex needs, the service can enable other services to offer support – working closely with the Community Mental Health Teams and Community Learning Disability Teams as well as being based within the Queen Street Centre, where Intensive Support Teams and LD psychological services are based. The service operated a flexible 'opening hours' policy dependent on the needs of the individuals – for example several groups and forums operate in the evening.



The lead for the service is Jayne Moran, who says:

"The Adult Autism Service in North East Lincolnshire is heavily influenced by service users who are involved in all aspects of service delivery from recruiting staff to running special interest groups and everything in between. We have a full Adult Autism pathway, from diagnosis to health and social care support. People who access the AAS have developed Autism Cafés and Autism Forums so they have a place to meet like-minded people who share common interests as well as having a safe place to discuss issues that impact on them and ways they can actively influence local service provision.

Many people who use the AAS are active Autism Champions raising awareness in our local community to increase access for people affected by social anxiety as well as fundraising to invest in services to reduce social isolation."

The key to the success of the AAS in NEL is the multi-disciplinary, needs-led, person-centred approach that regards the people who access the service as whole, capable and resourceful. This approach enables true collaborative working and enables us to deliver services that have a tangible positive effect on people's self-esteem, confidence, competence and wellbeing.

For more information about the Adult Autism Service please contact nelccg.askus@nhs.net or call **0300 3000 400**

Tell us what you think

If you would like more information about the Humber Transforming Care Partnership or would like to help us as we develop our plans, please contact ERYCCG.ContactUs@nhs.net

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