

QUALITY AND PERFORMANCE COMMITTEE

MEETING HELD ON 27 NOVEMBER 2018

UPDATE REPORT

INTRODUCTION

This is the Chair's report to the Clinical Commissioning Group Board following the meeting of the Quality and Performance Committee held on 27 November 2018.

MINUTE 6 – QUALITY AND PERFORMANCE REPORT

<p>Level of Confidence</p> <p>Process Process A HIGH level of confidence was reported in the That NHS Hull CCG has an effective management process in place for SIs with its main providers. Significant level of assurance following the last internal audit.</p>
<p>Hull and East Yorkshire Hospitals NHS Trust Performance A MEDIUM level of confidence is given – there have been no further never events declared by the Trust during Q2. Work continues on the actions arising from the Never Events declared in 2017/18, including the development of a corporately-branded patient safety campaign, which will include concepts akin to 'Stop the Line' and 'below 10,000 feet' and raising more awareness and empowering all staff to challenge poor practice more effectively.</p> <p>The Trust are undertaking a review of all near miss never events to identify the commonalities from these and formulate an action plan.</p>
<p>Humber NHS Foundation Trust A MEDIUM level of confidence is given – The Trust is progressing well with its recovery plan following a formal letter of concern, which was sent to the Trust in quarter two, 2017. The patient safety lead, Hull CCG is a member of the work stream, which has been established to deliver the improvement plan.</p> <p>The recovery action plan is monitored via both the clinical quality forum arena to ensure milestones are met.</p> <p>There are concerns in relation to recurring themes of poor documentation and risk assessments and communication between teams which have been escalated to the relevant quality forum.</p>
<p>City Health Care Partnership (CHCP): A LOW level of confidence is given - The organisation submitted a substandard investigation report during Q1 which was not accepted by the SI panel. A revised submission was submitted during Q2 which remained of poor quality, despite the organisation being supported by both Hull and ERY CCGs to undertake a multi-agency approach to the investigation. Further concerns were identified in relation to a pressure ulcer investigation, which involved an ERY CCG patient, where it was identified that the clinical records had not been reviewed robustly as part of the investigation, which had failed to identify omissions in care. Duty of Candour had also failed to be undertaken, which has been identified as an issue during a previous investigation. Concerns have been escalated to the quality forum.</p>

<p>Spire Hull and East Riding</p> <p>A MEDIUM level of confidence is given – An investigation report was due to be submitted during Q1 on the 15th June. Despite several requests, including via the contract monitoring board, the final report was not submitted until 24th September. The rationale provided included the investigation was being conducted by the organisations corporate services head office compounded by CQC inspection preparation. The report will now go through the SI panel review process following which feedback will be provided as well as any escalation from identified concerns to relevant forums.</p>
<p>Primary Care</p> <p>A LOW level of confidence exists – work has been undertaken with practices via PTL events and other forms of communication to aid in the understanding of SIs and subsequent requirement to investigate as per national framework (2015).</p> <p>It is difficult to measure improved understanding until SIs are declared and subsequent investigations undertaken.</p>
<p>Hull CCG</p> <p>A HIGH level of confidence exists given that appropriate SIs are identified and reported as SIs as evidenced in this report.</p>

MINUTE 7 – Q2 SAFEGUARDING ADULTS REPORT

Level of Confidence
<p>NHS Hull CCG</p> <p>Process</p> <p>There was a HIGH level of confidence in NHS Hull CCG discharging it's duties in relation to safeguarding adults. There are strong safeguarding assurance processes in place. There is an Executive lead, designated professional and a Named GP in post. A recent safeguarding audit published in May 2018 by Audit One has returned a judgement of substantive assurance for NHS Hull CCG.</p>
<p>Performance</p> <p>There was a HIGH level of confidence in NHS Hull CCG discharging it's duties in relation to safeguarding adults. The CCG was consistently represented at all levels of the HSAPB and other multi-agency meetings in the city to safeguard vulnerable people.</p>
<p>Hull & East Yorkshire Hospitals</p> <p>Process</p> <p>There was a HIGH level of confidence in HEY discharging it's duties in relation to safeguarding adults.</p> <p>There are robust safeguarding processes in place with clear leadership, requisite professionals in post with internal monitoring via a safeguarding committee with strong links to NHS Hull CCG.</p>
<p>Performance</p> <p>There was a MEDIUM level of confidence in HEY discharging it's duties in relation to safeguarding adults.</p> <p>During Q2 HEY maintained a safeguarding adults training compliance rate of over 80% in all areas. However, CT WRAP prevent training compliance stagnated with no staff completing face to face workshops and only 5 staff completing e-learning . HEY are represented at all levels of the HSAPB and other associated multi-agency groups to safeguard vulnerable people in the city.</p>
<p>Humber</p> <p>Process</p> <p>There was a HIGH level of confidence in HTFT discharging it's duties in relation to safeguarding adults. There are robust safeguarding processes in place with clear leadership, requisite professionals in post and internal monitoring via a safeguarding committee with strong links to NHS Hull CCG.</p>
<p>Performance</p> <p>There was a MEDIUM level of confidence in HTFT discharging it's duties in relation to</p>

safeguarding adults.
Although training compliance has been maintained in relation to safeguarding adults training, various reviews continued to highlight some areas for concern relating to safeguarding adults processes and unsafe discharge incidents. HTFT are represented at all levels of the HSAPB and other associated multi-agency groups to safeguard vulnerable people in the city.

City Health Care Partnership

Process

There was a **HIGH** level of confidence in CHCP discharging it's duties in relation to safeguarding adults.

There are robust safeguarding processes in place with clear leadership, requisite professionals in post and internal monitoring via a safeguarding group with strong links to NHS Hull CCG via service specifications.

Performance

There was a **HIGH** level of confidence in CHCP discharging it's duties in relation to safeguarding adults.

CHCP have maintained consistent compliance levels during Q2 for training and via the self-assessment process. CHCP are represented at all levels of the HSAPB and other associated multi-agency groups to safeguard vulnerable people in the city.

Spire

Process

There was a **MEDIUM** level of confidence in SPIRE discharging it's duties in relation to safeguarding adults.

The self-declaration reported to CMB during 2017-18 did not identify any deficits, however further scrutiny identified poor attendance at HSAPB and the CT Prevent Silver group. This was still below expectations during Q2 of 2018-19, combined with a fall in Prevent WRAP compliance.

Performance

There was a **MEDIUM** level of confidence in SPIRE discharging it's duties in relation to safeguarding adults owing to some continued discrepancies within training reports and below required expectations for attendance at multi agency meetings.

Yorkshire Ambulance Service

Process

There was a **HIGH** level of confidence in YAS discharging it's duties in relation to safeguarding adults.

The required processes are in place monitored by Wakefield CCG as the lead commissioner, and NHS Hull CCG attends YAS Quality Forums. A current memorandum of agreement was in place with between all 23 CCGs and 13 SABs across Yorkshire for communication and raising concerns.

Performance

There was a **HIGH** level of confidence in YAS discharging it's duties in relation to safeguarding adults. YAS maintained high levels of training and reporting for safeguarding adults in 2017-18 and this has been maintained during in Q2 of 2018-19.

MINUTE 8 - Q2 SAFEGUARDING CHILDRENS REPORT

Level of Confidence

NHS Hull CCG

Process

There was a **HIGH** level of confidence in NHS Hull CCG discharging it's duties in relation to safeguarding children.

There are strong safeguarding assurance processes in place. There was an Executive lead, designated professionals and a Named GP in post. Regular safeguarding audits (the last by NHS England in July 2016) have found significant assurance.

Performance

There was a **HIGH** level of confidence in NHS Hull CCG discharging it's duties in relation to safeguarding children.

Following a reduction in training uptake owing to difficulties with ESR, reported to the Quality and Performance Committee, steps put in place to rectify the situation has resulted in a significant improvement

Hull & East Yorkshire Hospitals

Process

There was a **HIGH** level of confidence in HEYHT discharging it's duties in relation to safeguarding children.

There are robust safeguarding processes in place with clear leadership, requisite professionals either in post or with interim cover arrangements in place and internal monitoring via a safeguarding committee with strong links to NHS Hull CCG.

Performance

There was a **HIGH** level of confidence in HEYHT discharging its duties in relation to safeguarding children.

HEY has consistently maintained a safeguarding children compliance rate of over 80%. Significant progress has been made in relation to required inspection actions.

Humber Teaching Foundation Trust

Process

There was a **HIGH** level of confidence in HTFT discharging its duties in relation to safeguarding children.

There are robust safeguarding processes in place with clear leadership and requisite professionals in post. There was internal monitoring via a safeguarding committee with strong links to NHS Hull CCG.

Performance

There was a **HIGH** level of confidence in HTFT discharging it's duties in relation to safeguarding children. Progress has been achieved in relation to safeguarding children training uptake and required inspection actions.

City Health Care Partnership

Process

There was a **HIGH** level of confidence in CHCP discharging it's duties in relation to safeguarding children.

There are robust safeguarding processes in place with clear leadership, requisite professionals either in post or with cover arrangements in place and internal monitoring via a safeguarding group with strong links to NHS Hull CCG.

Performance

There was a **HIGH** level of confidence in CHCP discharging it's duties in relation to safeguarding children. Progress has been achieved in relation to safeguarding children training uptake and required inspection actions.

Spire

Process

There was a **HIGH** level of confidence in SPIRE discharging it's duties in relation to safeguarding children.

The self-declaration reported to CMB does not identify any deficits in relation to safeguarding children.

Performance

There was a **HIGH** level of confidence in SPIRE discharging it's duties in relation to safeguarding children.

Safeguarding training compliance was sound.

YAS

Process

There was a **HIGH** level of confidence in YAS discharging it's duties in relation to safeguarding children.

The required processes are in place, monitored by Wakefield CCG as the lead commissioner.

Performance

There was a **HIGH** level of confidence in YAS discharging it's duties in relation to safeguarding children.

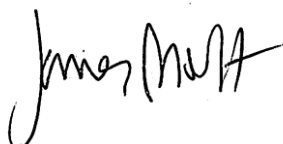
Training compliance was improving as the revised system is monitored.

MINUTE 9 - Q1 CQUIN REPORT

Level of Confidence
Process That a HIGH level of confidence exists for the way in which Hull CCG reconciles its CQUIN schemes with its main providers through the NHS Standard Contract, including with partner CCGs.
Performance That an overall HIGH level of confidence exists for the way in which Hull CCG's main providers have engaged with the 2017-19 CQUIN schemes per the NHS Standard Contract and have used CQUINs to improve services for patients

MINUTE 12 – Q2 OUT OF AREA/ OUT OF CONTRACT INDIVIDUAL PATIENT PLACEMENTS 2018-19

Level of Confidence
Process A HIGH level of confidence in vulnerable people out of area policy agreed – updated October 2018
A HIGH level of confidence in MH funding panel TOR agreed – updated October 2018 – virtual decision making with formal meeting when required.
A MEDIUM level of confidence in the continued pressure on case management function fur to the demands of NHSE – Transforming care and discharges from secure hospital care
Finance A HIGH level of confidence was forecast to understand by £266k



Dr James Moulton
Chair
Quality and Performance Committee
18 December 2018