

Report to:	NHS Hull Clinical Commissioning Group Board
Date of Meeting:	25 January 2019
Title of Report:	Safeguarding Adults Q2 2018-19
Presented by:	Sarah Smyth, Director of Quality and Clinical Governance/ Executive Nurse
Author:	Dave Blain – Designated Professional for Safeguarding Adults

STATUS OF THE REPORT:

To approve	<input type="checkbox"/>	To endorse	<input type="checkbox"/>
To ratify	<input type="checkbox"/>	To discuss	<input type="checkbox"/>
To consider	<input type="checkbox"/>	For information	<input type="checkbox"/>
To note	<input checked="" type="checkbox"/>		

PURPOSE OF REPORT:

- To provide a quarterly update to the NHS Hull CCG Board in regard to safeguarding adults arrangements across the Hull area.
- To demonstrate how NHS Hull CCG, and commissioned providers, are fulfilling legislative duties in relation to safeguarding adults in accordance with the Health and Social Care Act 2012 and the Care Act 2014

RECOMMENDATIONS:

The members of the NHS Hull CCG Board are requested to note this report in relation to safeguarding adult's activity and the responsibilities and actions of the NHS Hull CCG and providers.

REPORT EXEMPT FROM PUBLIC DISCLOSURE No Yes

CCG STRATEGIC OBJECTIVE:

To set the quality and safety standards aligned to the objectives of the integrated commissioning strategy and work plan.

The safeguarding of adults with care and support needs is a legislative duty of NHS Hull CCG and is embedded within all quality and safety processes of the organisation.

IMPLICATIONS: <i>(summary of key implications, including risks, associated with the paper)</i>	
Finance	There are no identified financial risks associated with this report.
HR	There are no identified HR implications.
Quality	Quality issues not addressed may result in unacceptable levels of care and poor performance from contracted providers.
Safety	Risks not addressed may result in safety concerns for adults at risk of or suffering from abuse and neglect.

<p>ENGAGEMENT:</p> <ul style="list-style-type: none"> • Challenge and scrutiny of provider safeguarding compliance and performance takes place via the Clinical Quality Forums (CQF), Quality Delivery Groups (QDG) and Contract Management Boards (CMB). • Inter-agency working primarily takes place with health and other partner agencies via the Hull Safeguarding Adults Partnership Board (HSAPB) and associated sub-groups, Community Safety Partnership (CSP), Counter Terrorism (CT) Prevent groups and other multi agency processes referenced within the report. • Engagement with General Practitioners (GP) takes place via the NHS CCG Board and through the Protected Time for Learning (PTL) training programme. • The CCG Named GP for Safeguarding Adults also provides further engagement, training and support for primary care staff.
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<p>LEGAL ISSUES:</p> <p>All safeguarding activity described in this report is underpinned and supported by current national legislation and statutory guidance.</p>
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EQUALITY AND DIVERSITY ISSUES:	
	Tick relevant box
An Equality Impact Analysis/Assessment is not required for this report.	X
An Equality Impact Analysis/Assessment has been completed and approved by the lead Director for Equality and Diversity. As a result of performing the analysis/assessment there are no actions arising from the analysis/assessment.	
An Equality Impact Analysis/Assessment has been completed and there are actions arising from the analysis/assessment and these are included in section xx in the enclosed report.	

THE NHS CONSTITUTION:

Safeguarding adults is integral to the NHS Constitution and is framed by the values and principles which guide the NHS, with particular reference to the provision of high quality care that is safe, effective and focussed on patient experience.

Principle 1 – The NHS provides a comprehensive service, available to all.

Principle 2 – Access to NHS services is based on clinical need, not an individual's ability to pay.

Principle 3 – The NHS aspires to the highest standards of excellence and professionalism.

Principle 4 – NHS services must reflect the needs and preferences of patients, their families and carers.

Principle 5 – The NHS works across organisational boundaries and in partnership with other organisations in the interest of patients, local communities and the wider population.

Principle 6 – The NHS is committed to providing best value for taxpayers money and the most effective, fair and sustainable use of finite resources.

Principle 7 – The NHS is accountable to the public, communities and patients that it serves.

SAFEGUARDING ADULTS UPDATE Q2 2018/19

EXECUTIVE SUMMARY

This report reflects on the Q2 period of 2018/19 where continued challenges to safeguard adults with care and support needs, provided further multi agency opportunities to work together and further embed adult safeguarding.

Highlights

NHS Hull CCG has continued to fulfil its statutory requirements as outlined in the NHS England Accountability and Assurance Framework 2015.

All duties and functions have been fulfilled through NHS Hull CCG's governance and accountability arrangements, including quarterly reporting to the Quality and Performance Committee with subsequent reporting to the NHS Hull CCG Board.

Performance monitoring of the safeguarding self- declaration submitted by provider organisations in Q2, takes place quarterly via the Contract Management Boards. This enabled scrutiny of safeguarding arrangements and discussion with provider organisations regarding specific elements.

NHS Hull CCG also continued to make a significant contribution to multi-agency partnership safeguarding arrangements through the HSAPB.

Key Issues in Q2

Publication of the first health inter collegiate document for roles and competencies for safeguarding adults.

Challenges in Q2

Significant time taken to complete LeDeR reviews due to complex nature of each case. A full LeDeR update report will be delivered to the Q&P committee in December 2018.

1. INTRODUCTION

The purpose of this report is to:

- a) Provide a quarterly update in regard to safeguarding adult's arrangements across the city of Hull and surrounding area during 2018/19.
- b) Demonstrate how NHS Hull CCG is fulfilling its statutory responsibilities in relation to adults with care and support needs who are suffering from or are at risk of abuse and neglect in accordance with the Health and Social Care Act 2012 and the Care Act 2014.
- c) Provide an update on any multi-agency Safeguarding Adult Reviews (SAR) and Domestic Homicide Reviews (DHR).

2. NHS HULL CCG ASSURANCE PROCESSES

NHS HULL CCG SAFEGUARDING ADULTS STAFF TRAINING COMPLIANCE

	Q4 2017/18	Q1 2018/19	Q2 2018/19	Q3 2018/19	Q4 2018/19
SG Adults	89%	89%	90%		
CT Prevent WRAP	89%	93%	89%		

GOVERNANCE AND ASSURANCE

Provider self- declarations - As per the NHS England Accountability and Assurance Framework “Safeguarding forms part of the NHS standard contract (service condition 32) and commissioners need to agree with their providers, through local negotiation, what contract monitoring processes are used to demonstrate compliance with safeguarding duties”. It includes both qualitative and quantitative information. This is embedded as part of the standard contract for providers and monitoring of performance and compliance occurs via the Clinical Quality Forums (CQF), Quality Delivery Groups (QDG) and/or Contract Management Boards (CMB).

INTER COLLEGIATE TRAINING COMPETENCIES FOR SAFEGUARDING ADULTS

Following lengthy national consultation, the first health inter collegiate safeguarding adults roles and competencies document was published in Q2 (August 2018). Publication was supported by all health royal colleges and NHS England. The document will provide parity to safeguarding children arrangements in relation to required safeguarding competencies for roles and responsibilities of professionals and staff within the NHS.

Discussions have started with current providers within commissioning intentions for 2019/20 and the expectations for further development of Training Needs Analysis and future reporting that incorporates the new guidance. Future safeguarding adult papers to this committee will include reported levels of compliance that will be commensurate with the content of safeguarding children reports currently reported.

The document is available at:

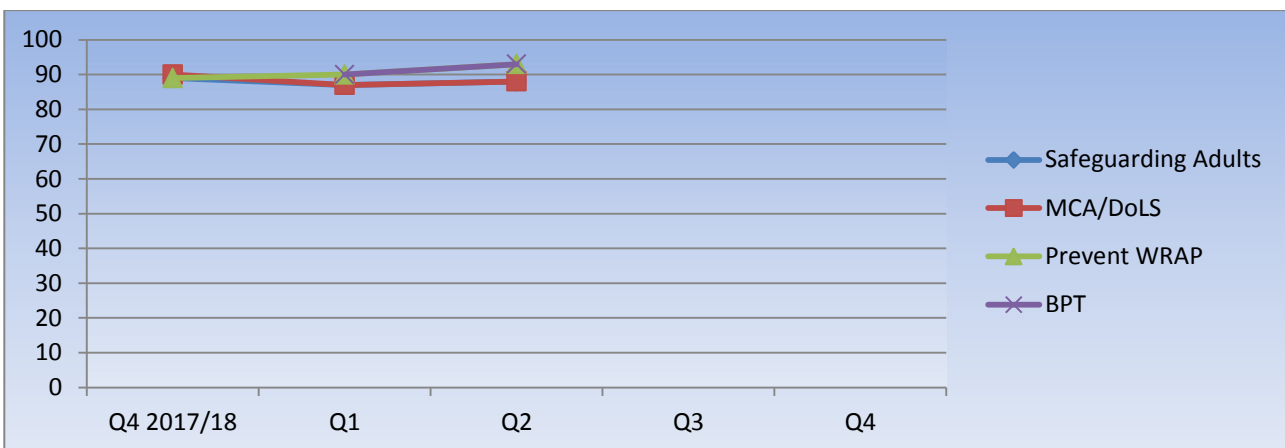
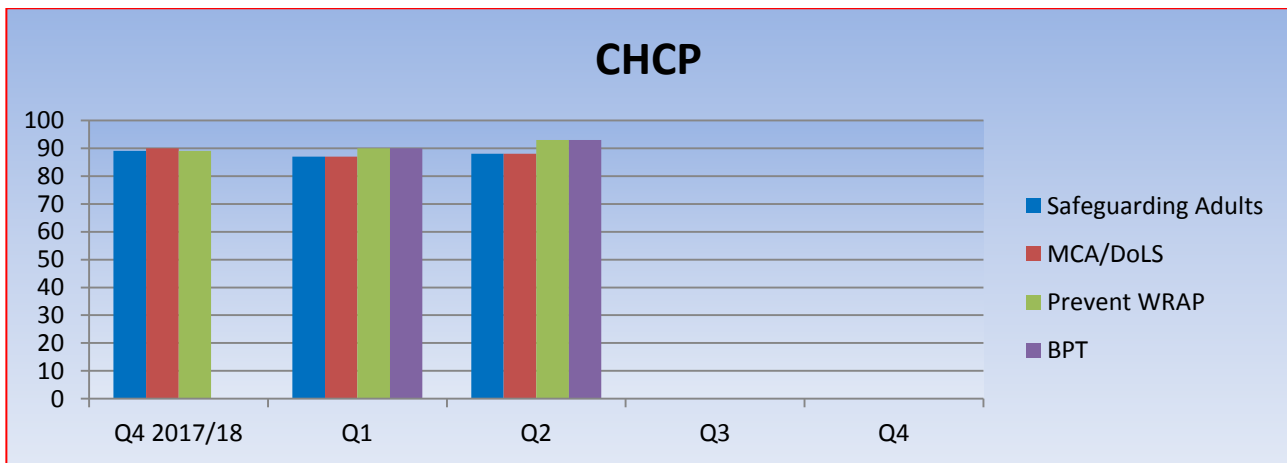
<https://www.rcn.org.uk/professional-development/publications/pub-007069>

3. CITY HEALTH CARE PARTNERSHIP (CHCP)

3.1 Governance and Accountability

Training Compliance

	Q4 2017/18	Q1 2018/19	Q2 2018/19	Q3 2018/19	Q4 2018/19
SG Adults	89%	87%	88%		
MCA/DoLS	90%	87%	88%		
Prevent WRAP	89%	90%	93%		
BPT	-	90%	93%		



CHCP continued to provide safeguarding adults practitioners 2 days per week for health support within the Multi Agency Safeguarding Hub (MASH) via a contract variation. The CT prevent training is delivered as part of the corporate induction programme, so all new staff will complete Workshop to Raise Awareness of Prevent (WRAP) and Basic Prevent Training (BPT) as part of the process. CHCP safeguarding leads continue to attend the local CT prevent meetings and various HSAPB groups. CHCP also report slight improvement levels of safeguarding adult and MCA training compliance in Q2.

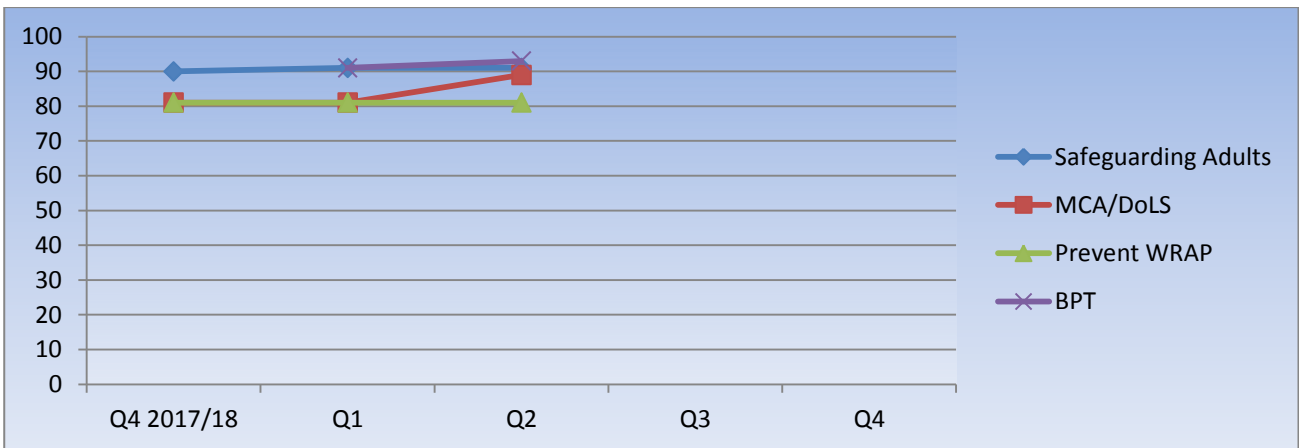
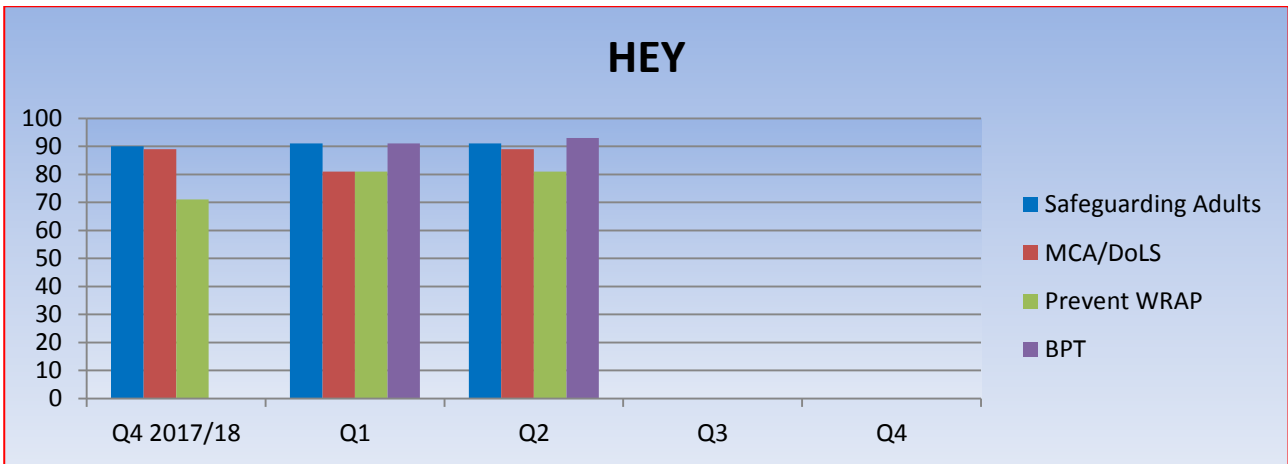
CHCP declared compliance in all areas of the safeguarding self-assessment apart from safeguarding supervision. The policy was reviewed and updated during Q2 and was awaiting approval at the time of compiling this report.

4. HULL AND EAST YORKSHIRE HOSPITALS TRUST (HEY)

4.1 Governance and Accountability

Training Compliance

	Q4 2017/18	Q1 2018/19	Q2 2018/19	Q3 2018/19	Q4 2018/19
SG Adults	90%	91%	91%		
MCA/DoLS	89%	81%	89%		
Prevent WRAP	71%	81%	81%		
BPT	-	91%	93%		



The HEY Assistant Chief Nurse (ACN) is the trust lead for safeguarding adults and is supported by 1 safeguarding adult specialist nurse. The trust is engaged with the HSAPB and is represented at all levels on various groups.

HEY continued to demonstrate lack of compliance for CT prevent during Q4 in 2017/18. This was addressed and monitored via conversations at the QDG and at the end of Q1 in 2018/19, compliance was achieved. Progress stagnated in Q2 and compliance remained the same as Q1 for WRAP, with a slight improvement for BPT.

During Q2 HEY completed and approved a Prevention of Self Harm and Suicide for patients over 18 policy and procedure to support safeguarding processes. This is a new policy and has been developed in partnership with HTFT. The HEY safeguarding adults policy was also reviewed, updated and approved during Q2.

HEY continued to submit quarterly national returns regarding CT Prevent activity to the unify2 platform as per NHS England requirements.

During Q2 HEY safeguarding team staff continued to support the IVF clinic with safeguarding issues and attended a meeting with commissioners and providers in August to discuss progress.

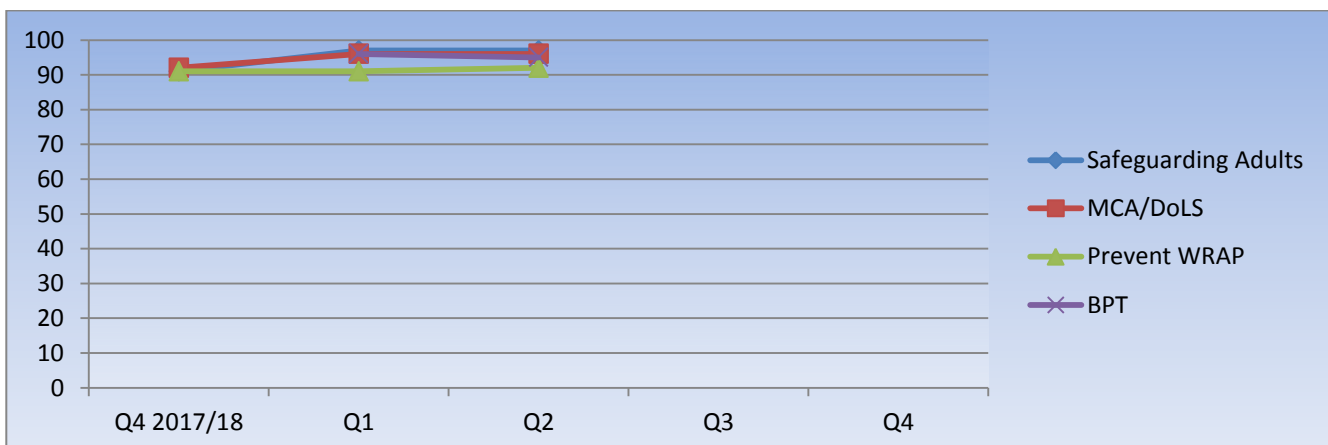
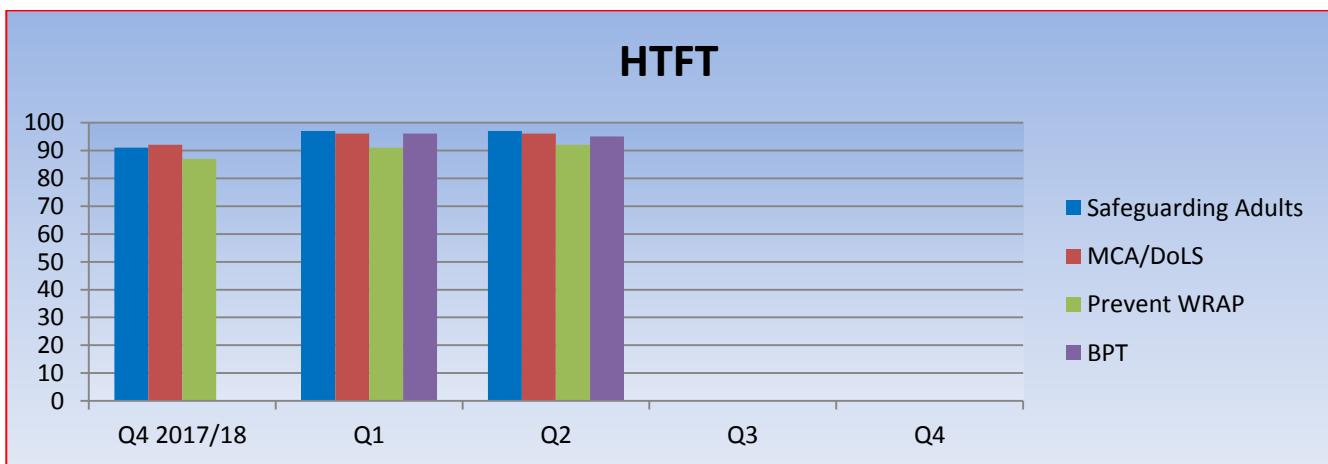
HEY continued to provide safeguarding assurance reports to the NHS Hull CCG Quality Delivery Group (QDG) and some of the issues included are tissue viability, mental health/suicide, trafficking/modern slavery and sexual assault/domestic abuse.

5. HUMBER NHS TEACHING FOUNDATION TRUST (HTFT)

5.1 Governance and Accountability

Training Compliance

	Q4 2017/18	Q1 2018/19	Q2 2018/19	Q3 2018/19	Q4 2018/19
SG Adults	91%	97%	97%		
MCA/DoLS	92%	96%	96%		
Prevent WRAP	87%	91%	92%		
BPT	-	96%	95%		



HTFT have a Named Nurse for safeguarding adults, 2 safeguarding adult practitioners and a trainer for safeguarding adults to provide support and development for staff. Training compliance was sustained during Q2 of 2018/19.

HTFT continue to provide valuable support to the monthly CT prevent channel panels due to the high number of cases with mental health involvement. Information is shared for both children and adult cases by the trust and safeguarding team members attend each monthly meeting to inform decision making processes and ensure vulnerable victims are protected against grooming from radicalisers/extremists. During Q2, HTFT also completed and returned the Counter Terrorism Local Profile (CTLP) pro-forma for Humberside Police CT officers.

HTFT have a well-established bi-monthly MCA/DoLS meeting that includes local authority safeguarding leads within the membership. The groups' last meeting was on the 13th September 2018 and minutes demonstrate all processes and systems are considered, including monitoring of training compliance and delivery, court of protection and community DoLS applications, policy review and legislative changes.

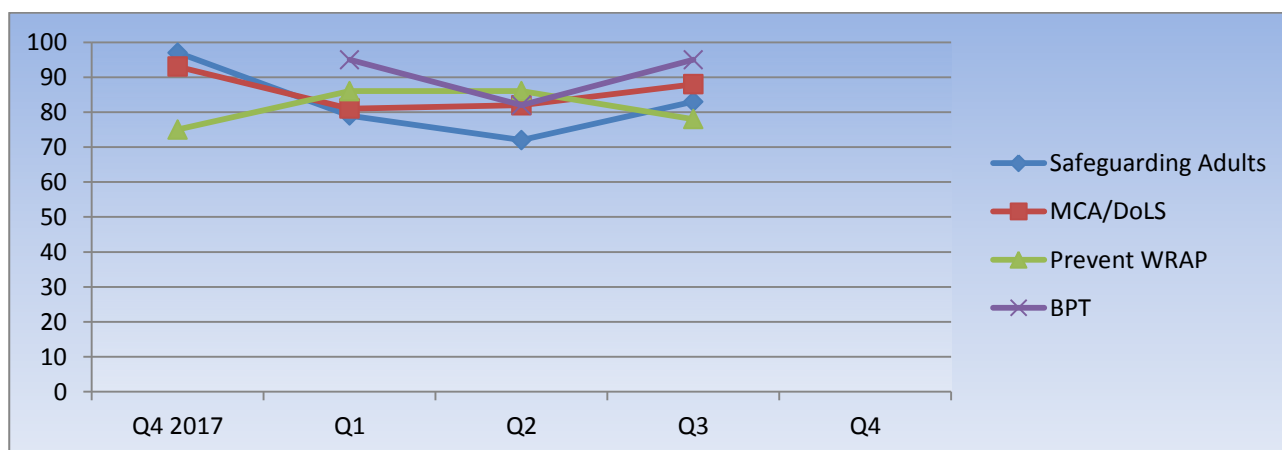
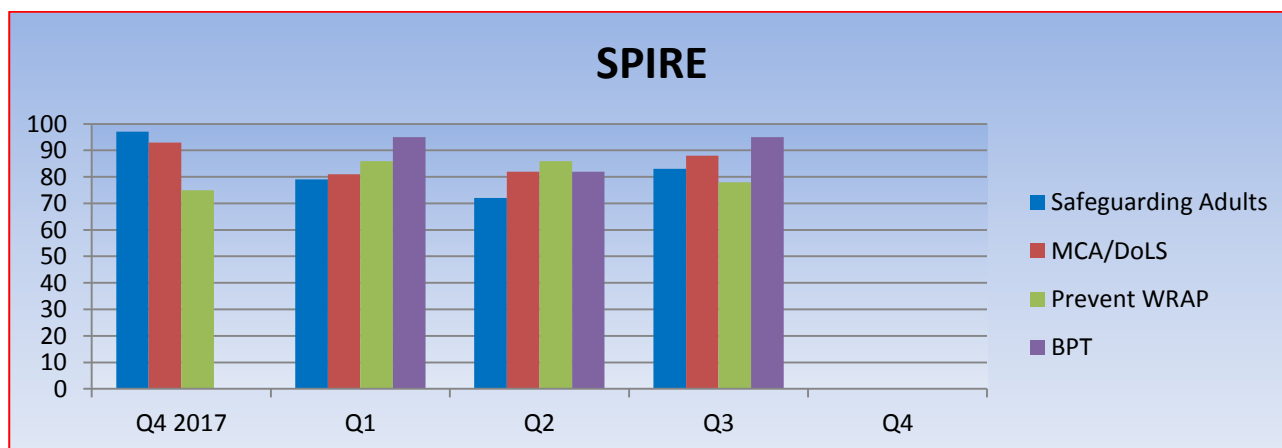
The NHS Hull CCG designated safeguarding leads have been invited and will attend the next HTFT safeguarding forum on 20th November 2018 to gain further safeguarding assurance from the trust.

6. SPIRE

6.1 Governance and Accountability

Training Compliance

	Q4 2017	Q1 (J-M) 2018	Q2 (A-J) 2018	Q3 (J-S) 2018	Q4 (O-D) 2018
SG Adults	97%	79%	72%	83%	
MCA/DoLS	93%	81%	82%	88%	
Prevent WRAP	75%	86%	86%	78%	
BPT		95%	82%	95%	



The SPIRE report for overall training compliance provides incremental reports between January to December each year. There are also still some discrepancies within SPIRE training reports relating to MCA and DoLS, which are being addressed via the Quality Group meetings. End of Q2 reports demonstrated a fall with CT prevent WRAP training compliance, which will also be challenged with the organisation.

CT Prevent training compliance is not recorded within Myrus, but is reported via quarterly returns to the hull CCG ensuring consistency with the other providers. SPIRE have not had any involvement with subjects of current multi agency reviews in the city.

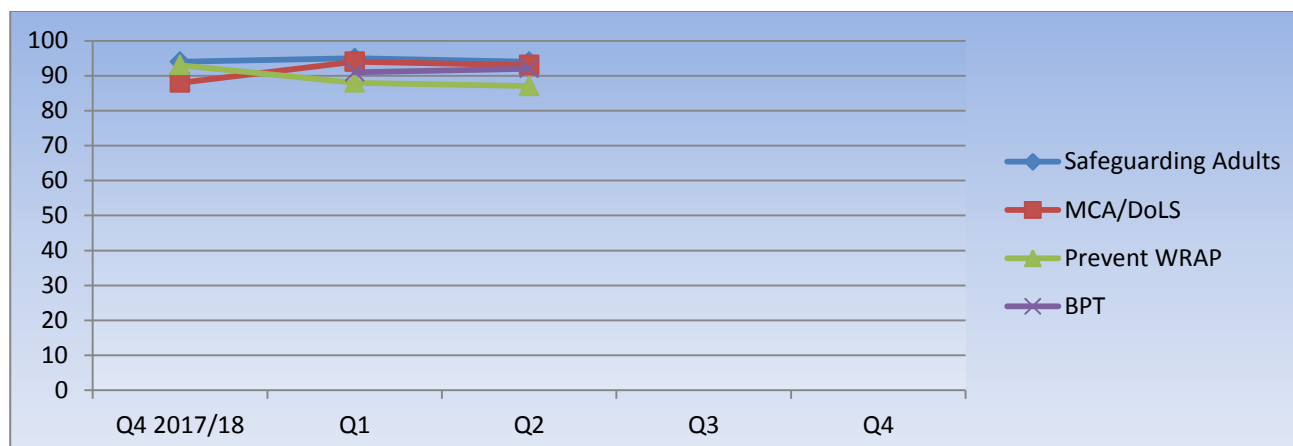
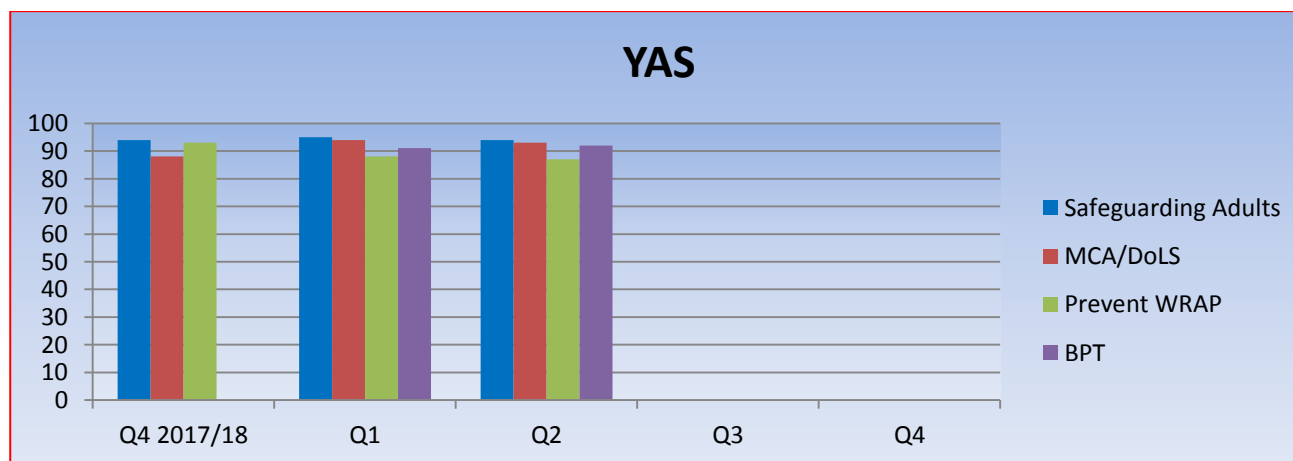
7. YORKSHIRE AMBULANCE SERVICE NHS TRUST (YAS)

7.1 Governance and Accountability

Training Compliance

	Q4 2017/18	Q1 2018/19	Q2 2018/19	Q3 2018/19	Q4 2018/19
SG Adults	94%	95%	94%		
MCA/DoLS	88%	94%	93%		
Prevent WRAP	93%	88%	87%		
BPT		91%	92%		

**Regional figures*



A Memorandum of Agreement (MOA) is in place that empowers all 46 CCG designated safeguarding leads to act as a conduit for YAS to all children's and adults safeguarding boards across the region.

NHS Hull CCG also continues to receive quality contract schedule reports for assurance that contain safeguarding activity and performance. These demonstrate continued high levels of training compliance throughout Q2, which is delivered via blended learning methodologies of face to face, e-learning and distance learning workbooks. Any issues with YAS are escalated and discussed with the Head of Safeguarding at NHS Wakefield CCG, although this was not necessary in Q2 of 2018/19.

YAS reported the following involvement in multi-agency safeguarding reviews across the region;

Serious Case Reviews

YAS contributed to one Serious Case Review (for children) in Q2.

Safeguarding Adult Reviews

YAS contributed to six Safeguarding Adult Reviews in Q2.

Learning Lessons Reviews

YAS contributed to one Learning Lesson Review in Q2.

Domestic Homicide Reviews

YAS contributed to four Domestic Homicide Reviews in Q2.

8. PRIMARY CARE

- 8.1** The Named GP for safeguarding adults is 2 PA per week and continues to develop the role by attending CPD and HSAPB events/meetings.

The 3 current Domestic Homicide Reviews (DHRs) in Hull all involved numerous GP practices across the city and an update report was delivered to the CCG Primary Care Quality and Performance Committee in September 2018. Lessons learnt from the current (DHRs) have also been shared in the GP newsletter and placed on the portal. Learning from all of the current DHRs will also receive focus and a future primary care protected time for learning (PTL) will be based on this subject and the outcomes of the reviews.

Further domestic abuse/violence awareness raising work is also required with local pharmacies as one of the reviews highlighted almost daily contact with the victim in one of the cases. This has been shared with NHS England also for inclusion in future pharmacy regional newsletters.

The Named GP for safeguarding adults continues to support the Hull Multi Agency Safeguarding Hub (MASH) with multiple safeguarding queries that involves primary care practices.

9. HULL SAFEGUARDING ADULTS PARTNERSHIP BOARD (HSAPB)

- 9.1 A new strategic plan for 2018-2020 has been approved by the HSAPB Executive Board, and Strategic Delivery Group (SDG). The Hull CCG Director of Quality and Clinical Governance/Executive Nurse remains as the vice chair of the HSAPB and the designated professional for safeguarding adults is a member of the SDG.
- 9.2 HSAPB currently has 6 Safeguarding Adult Reviews (SAR) at varying stages in progress, which is no change from Q1. No Hull CCG Serious Incident (SI) reports were escalated to the HSAPB for SAR consideration in Q2.

10. CT PREVENT SILVER GROUP AND CHANNEL PANELS

- 10.1 The CCG designated professional for safeguarding children continues to attend the quarterly silver and gold groups, and monthly channel panel to represent the NHS Hull CCG. Attendance ensures CCG compliance within legislative duties for the counter terrorism act 2015 and the opportunity to further monitor what health providers are delivering to support CT prevent processes.

Attendance at the silver group by the CCG and local health providers ensures local intelligence is shared re current CT issues in the city and CT prevent policies are consistent with needs of vulnerable children and adults who are potential or actual victims of grooming from extremists or radicalisers.

Attendance at the monthly channel panels by the CCG ensures that advice and support is provided to the process to safeguard vulnerable individuals when risks are assessed and interventions are agreed and arranged for victims. HTFT also attend each month and share information where appropriate and provide suitable support as many cases involve mental health issues and demands.

During Q2 the CTLP questionnaire was also completed by NHS Hull CCG and returned to counter terrorism officers in Humberside Police.

11. NHS ENGLAND

- 11.1 In Q2 the Hull CCG designated professional continued to attend two NHS England national safeguarding groups. The first being the Safeguarding Adults National Network (SANN) and the second being the national modern slavery group.

12. RECOMMENDATIONS

It is recommended that the NHS Hull CCG Board note this report for information on current status of safeguarding adults.

ABBREVIATIONS

ACN	Assistant Chief Nurse
BCM	Business Continuity Management
BPT	Basic Prevent Training
CHCP	Community Health Care Partnership
CMB	Contract Management Board
CQF	Clinical Quality Forum
CT	Counter Terrorism
CTLP	Counter Terrorism Local Profile
DHR	Domestic Homicide Review
DoLS	Deprivation of Liberty Safeguards
ED	Emergency Department
GDPR	General Data Protection Regulations
GP	General Practitioner
HEY	Hull and East Yorkshire Hospitals
HSAPB	Hull Safeguarding Adults Partnership Board
HTFT	Humber Teaching Foundation Trust
LAC	Local Area Contact
LeDeR	Learning Disabilities Mortality Review
LPA	Lasting Power of Attorney
MAPPA	Multi Agency Public Protection Arrangements
MCA	Mental Capacity Act
MHCCC	Mental Health Crisis Care Concordat
MoA	Memorandum of Agreement
MOA	Memorandum of Agreement
PTL	Protected Time for Learning
PVPU	Protecting Vulnerable People Unit
QDG	Quality Delivery Group
RCGP	Royal College of General Practitioners
SAFE	Systems, Accountability, Focus, Engagement
SANN	Safeguarding Adults National Network
SAR	Safeguarding Adult Review
SDG	Strategic Delivery Group
SDG	Strategic Delivery Group
SI	Serious Incidents
SI	Serious Incident
VAWG	Violence Against Women and Girls
WRAP	Workshop to Raise Awareness of Prevent
WRAP	Workshop to Raise Awareness of Prevent
WTE	Whole Time Equivalent
YAS	Yorkshire Ambulance Service