

**QUALITY AND PERFORMANCE COMMITTEE**

**MEETING HELD ON 25 SEPTEMBER 2018**

**UPDATE REPORT**

**INTRODUCTION**

This is the Chair's report to the Clinical Commissioning Group Board following the meeting of the Quality and Performance Committee held on 25 September 2018.

**MINUTE 6 – QUALITY AND PERFORMANCE REPORT**

<p>Level of Confidence</p> <p><b>Financial Management</b></p> <p>Process A <b>HIGH</b> level of confidence was reported in the processes for financial management due to Established systems and processes for financial management that are verified by internal and external audit.</p> <p>Performance A <b>HIGH</b> level of confidence was reported in the reported financial performance due to all statutory targets planned to be achieved. Track record of performance.</p>
<p><b>Hull &amp; East Yorkshire Hospitals – A&amp;E 4 hour waiting times</b></p> <p>Process A <b>HIGH</b> level of confidence was reported in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A <b>LOW</b> level of confidence was reported in the achievement of this target due to ongoing underperformance.</p>
<p><b>Hull &amp; East Yorkshire Hospitals – Referral to Treatment waiting times</b></p> <p>Process A <b>HIGH</b> level of confidence was reported in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A <b>LOW</b> level of confidence was reported in the achievement of this target due to ongoing underperformance.</p>
<p><b>Hull &amp; East Yorkshire Hospitals - Diagnostics Waiting Times</b></p> <p>Process A <b>HIGH</b> level of confidence was reported in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A <b>LOW</b> level of confidence was reported in the achievement of this target due to ongoing underperformance.</p>
<p><b>Hull &amp; East Yorkshire Hospitals – Cancer Waiting Times (exc. 62 days target)</b></p> <p>Process A <b>HIGH</b> level of confidence was reported in the CCG processes for reporting the performance against this target established systems and processes for reporting performance information.</p>

<p>Performance A <b>MEDIUM</b> level of confidence was reported in the achievement of this target due to emerging improved performance but not yet assured of sustained improvement.</p>
<p><b>Hull &amp; East Yorkshire Hospitals – 62-day Cancer Waiting Times</b> Process A <b>HIGH</b> level of confidence was reported in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information. Performance A <b>LOW</b> level of confidence was reported in the achievement of this target due to ongoing underperformance.</p>
<p><b>Humber Foundation Trust – Waiting Times (all services)</b> Process A <b>HIGH</b> level of confidence was reported in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information. Performance A <b>LOW</b> level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p><b>City Health Care Partnership – Looked After Children Initial Health Assessments</b> Process A <b>HIGH</b> level of confidence was reported in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information. Performance A <b>LOW</b> level of confidence was reported in the achievement of this target due to ongoing underperformance.</p>
<p><b>City Health Care Partnership – Improved Access to Psychological Therapies Waiting times</b> Process A <b>HIGH</b> level of confidence was reported in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information. Performance A <b>LOW</b> level of confidence was reported in the achievement of this target due to ongoing underperformance.</p>
<p><b>City Health Care Partnership – Tier 3 weight management waiting times</b> Process A <b>HIGH</b> level of confidence was reported in the CCG processes for reporting the performance against the target due to established systems and processes for reporting performance information. Performance A <b>LOW</b> level of confidence was reported in the CCG Performance for reporting the performance against the target due to ongoing under performance.</p>
<p><b>Yorkshire Ambulance Service – Ambulance Handover Times</b> Process A <b>HIGH</b> level of confidence was reported in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information. Performance A <b>LOW</b> level of confidence was reported in the achievement of this target due to ongoing underperformance.</p>
<p><b>TASL – Key Performance Indicators (all)</b> Process A <b>HIGH</b> level of confidence was reported in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information. Performance</p>

A **Medium** level of confidence was reported in the achievement of this target due to emerging improved performance but not yet assured of sustained improvement.

## MINUTE 7 – CONTINUING HEALTH CARE QUALITY AND PERFORMANCE REPORT

Level of Confidence
<p><b>Process</b></p> <p>A <b>HIGH</b> level of confidence was reported in NHS Hull CCG are compliant with the National Framework and is meeting the statutory responsibilities around NHS funded care</p>
<p><b>Performance</b></p> <p>A <b>HIGH</b> level of confidence was reported in NHS Hull CCG submits quarterly reports to NHS England regarding the delivery of NHS funded care. The CHCP service is exceeding the quality premium targets for NHS-CHC and local key performance indicators.</p>

## MINUTE 8 - Q1 SAFEGUARDING ADULTS

Level of Confidence
<p><b>NHS Hull CCG</b></p> <p>Process</p> <p>A <b>HIGH</b> level of assurance was given in NHS Hull CCG discharging it's duties in relation to safeguarding adults. There are strong safeguarding assurance processes in place. There is an Executive lead, designated professional and a Named GP in post. A recent safeguarding audit published in May 2018 by Audit One has returned a judgement of substantive assurance for NHS Hull CCG.</p>
<p>Process</p> <p>A <b>HIGH</b> level of assurance was given in NHS Hull CCG discharging it's duties in relation to safeguarding adults. The CCG was consistently represented at all levels of the HSAPB and other multi-agency meetings in the city to safeguard vulnerable people.</p>
<p><b>Hull &amp; East Yorkshire Hospitals (HEY)</b></p> <p>Process</p> <p>A <b>HIGH</b> level of assurance was given in HEY discharging it's duties in relation to safeguarding adults. There are robust safeguarding processes in place with clear leadership, requisite professionals in post with internal monitoring via a safeguarding committee with strong links to NHS Hull CCG.</p>
<p>Performance</p> <p>A <b>MEDIUM</b> level of assurance was given in HEY discharging it's duties in relation to safeguarding adults. During Q1 HEY have maintained a safeguarding adults training compliance rate of over 80%. CT prevent remained below compliance targets throughout 2017-18, but improvement was evident during Q1 of 2018-19 but requires sustaining. HEY are represented at all levels of the HSAPB and other associated multi-agency groups to safeguard vulnerable people in the city.</p>
<p><b>Humber Teaching Foundation Trust (HTFT)</b></p> <p>Process</p> <p>A <b>HIGH</b> level of assurance was given confidence in HTFT discharging it's duties in relation to safeguarding adults. There are robust safeguarding processes in place with clear leadership, requisite professionals in post and internal monitoring via a safeguarding committee with strong links to NHS Hull CCG.</p>
<p>Performance</p> <p>A <b>HIGH</b> level of assurance was given confidence in HTFT discharging it's duties in relation</p>

to safeguarding adults.  
Although training compliance has been maintained in relation to safeguarding adults training, various reviews continued to highlight some areas for concern relating to safeguarding adults processes and unsafe discharge incidents. HTFT are represented at all levels of the HSAPB and other associated multi-agency groups to safeguard vulnerable people in the city.

#### **City Health Care Partnership (CHCP)**

##### Process

A **HIGH** level of assurance was given confidence in CHCP discharging it's duties in relation to safeguarding adults.

There are robust safeguarding processes in place with clear leadership, requisite professionals in post and internal monitoring via a safeguarding group with strong links to NHS Hull CCG via service specifications.

##### Performance

A **HIGH** level of assurance was given in CHCP discharging it's duties in relation to safeguarding adults.

CHCP have maintained consistent compliance levels during Q1 for training and via the self-assessment process. CHCP are represented at all levels of the HSAPB and other associated multi-agency groups to safeguard vulnerable people in the city.

#### **SPIRE**

##### Process

A **HIGH** level of assurance was given in SPIRE discharging it's duties in relation to safeguarding adults.

The self-declaration reported to CMB during 2017-18 did not identify any deficits, however further scrutiny identified poor attendance at HSAPB and the CT Prevent Silver group. This was still below expectations during Q1 of 2018-19.

##### Performance

A **HIGH** level of assurance was given in SPIRE discharging it's duties in relation to safeguarding adults owing to some continued discrepancies within training reports and below required expectations for attendance at multi agency meetings.

#### **YAS**

##### Process

A **HIGH** level of assurance was given in YAS discharging it's duties in relation to safeguarding adults.

The required processes are in place monitored by Wakefield CCG as the lead commissioner, and NHS Hull CCG attends YAS Quality Forums. A current memorandum of agreement was in place with between all 23 CCGs and 13 SABs across Yorkshire for communication and raising concerns.

A **HIGH** level of assurance was given in YAS discharging it's duties in relation to safeguarding adults. YAS maintained high levels of training and reporting for safeguarding adults in 2017-18 and this has been maintained during in Q1 of 2018-19.

## **MINUTE 9 - Q1 SAFEGUARDING CHILDREN**

### Level of Confidence

#### **NHS Hull CCG**

##### Process

A **HIGH** level of assurance was given in NHS Hull CCG discharging it's duties in relation to safeguarding children.

There are strong safeguarding assurance processes in place. There is an Executive lead, designated professionals and a Named GP in post. Regular safeguarding audits (the last by NHS England in July 2016) have found significant assurance.

<p>Process</p> <p>A <b>HIGH</b> level of assurance was given in NHS Hull CCG discharging it's duties in relation to safeguarding children.</p> <p>Following a reduction in training uptake owing to difficulties with ESR, reported to the Quality and Performance Committee, steps put in place to rectify the situation has resulted in a significant improvement.</p>
<p><b>Hull &amp; East Yorkshire Hospitals (HEY)</b></p> <p>Process</p> <p>A <b>HIGH</b> level of assurance was given in HEYHT discharging it's duties in relation to safeguarding children.</p> <p>There are robust safeguarding processes in place with clear leadership, requisite professionals either in post or with interim cover arrangements in place and internal monitoring via a safeguarding committee with strong links to NHS Hull CCG.</p>
<p>Performance</p> <p>A <b>HIGH</b> level of assurance was given in HEYHT discharging its duties in relation to safeguarding children.</p> <p>HEY has consistently maintained a safeguarding children compliance rate of over 80%. Significant progress has been made in relation to required inspection actions.</p>
<p><b>Humber Teaching Foundation Trust (HTFT)</b></p> <p>Process</p> <p>A <b>HIGH</b> level of assurance was given in HTFT discharging its duties in relation to safeguarding children.</p> <p>There are robust safeguarding processes in place with clear leadership and requisite professionals in post. There was internal monitoring via a safeguarding committee with strong links to NHS Hull CCG.</p>
<p>Performance</p> <p>A <b>HIGH</b> level of assurance was given confidence in HTFT discharging it's duties in relation to safeguarding children. Progress has been achieved in relation to safeguarding children training uptake and required inspection actions.</p>
<p><b>City Health Care Partnership (CHCP)</b></p> <p>Process</p> <p>A <b>HIGH</b> level of assurance was given confidence in CHCP discharging it's duties in relation to safeguarding children.</p> <p>There are robust safeguarding processes in place with clear leadership, requisite professionals either in post or with cover arrangements in place and internal monitoring via a safeguarding group with strong links to NHS Hull CCG.</p>
<p>Performance</p> <p>A <b>HIGH</b> level of assurance was given in CHCP discharging it's duties in relation to safeguarding children. Progress has been achieved in relation to safeguarding children training uptake and required inspection actions.</p>
<p><b>SPIRE</b></p> <p>Process</p> <p>A <b>HIGH</b> level of assurance was given in SPIRE discharging it's duties in relation to safeguarding children.</p> <p>The self-declaration reported to CMB does not identify any deficits in relation to safeguarding children.</p>
<p>Performance</p> <p>A <b>HIGH</b> level of assurance was given in SPIRE discharging it's duties in relation to safeguarding children.</p> <p>Safeguarding training compliance was sound.</p>
<p><b>YAS</b></p> <p>Process</p> <p>A <b>HIGH</b> level of assurance was given in in YAS discharging it's duties in relation to safeguarding children.</p> <p>The required processes are in place, monitored by Wakefield CCG as the lead commissioner.</p>
<p>A <b>HIGH</b> level of assurance was given in YAS discharging it's duties in relation to safeguarding children.</p>

Training compliance was improving as the revised system was monitored.

## MINUTE 13 – RESEARCH REPORT AND UPDATE

Level of Confidence
<b>Process</b> A <b>HIGH</b> level of assurance was given that Hull CCG continues to be at the forefront of promoting research and the use of research evidence.
<b>Process</b> A <b>HIGH</b> level of assurance was given due to the R and D activity was monitored through the Humber R and D service which links into the Hull R and D Steering group.

## MINUTE 14 - SAFEGUARDING ADULTS BOARD ANNUAL REPORT

Level of Confidence
<b>Process</b> A <b>HIGH</b> level of confidence was given in NHS Hull CCG discharging it's duties in relation to safeguarding adults. There are strong safeguarding partnership processes in place between NHS Hull CCG and HSAPB.
<b>Performance</b> A <b>HIGH</b> level of confidence was given in NHS Hull CCG discharging it's duties in relation to safeguarding adults. The Director of Quality and Clinical Governance/Executive Nurse was vice chair of the HSAPB and attends the executive group. The designated professional for safeguarding adults attends the following HSAPB sub groups; Strategic Delivery Group (SDG) Strategic, Accountable, Focus, Engagement (SAFE) group Safeguarding Adult Review (SAR) Group

## MINUTE 15 - CONTROLLED DRUGS ANNUAL REPORT

Level of Confidence
<b>Process</b> A <b>HIGH</b> level of confidence was reported in the Interpretation of prescribing Data A <b>HIGH</b> level of confidence was reported in the Collation of incidents relating to controlled drugs.
<b>Performance</b> A <b>HIGH</b> level of confidence was reported in the representation on local intelligence network. A <b>HIGH</b> level of confidence was reported in the Review of incidents/Issues A <b>HIGH</b> level of confidence was reported in the Share learning from incident/issue reviews

## MINUTE 16 - QUALITY ACCOUNTS

Level of Confidence
<b>Process</b> A <b>HIGH</b> level of confidence was reported in accordance with The Health Act 2009, the Department of Health expect the CCG to provide a statement of no more than 500 words for inclusion in the CCG Quality Account.  The CCG will take reasonable steps to check the accuracy of data provided in the Quality Account against any information they have been supplied during the year (e.g. as part of a provider's contractual obligations) and provide a statement, to be included in the organisation's Quality Account.
<b>Performance</b> A <b>HIGH</b> level of confidence was reported as NHS Hull CCG had completed the review of

each provider's Quality Account and supplied a statement signed by the Chief Officer within the required timescale.

## MINUTE 17 - BOARD ASSURANCE FRAMEWORK

### Level of Confidence

#### Process

A **HIGH** level of confidence was reported due to the vulnerable people out of area policy was agreed and in place.

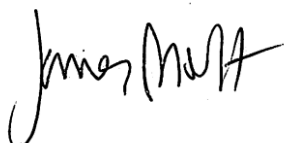
A **HIGH** level of confidence was reported due to the MH funding panel TOR agreed – virtual decision making with formal meeting when required.

A **MEDIUM** level of confidence was reported due to the continued additional case management support since June 2017 – however Transforming care was putting pressure on case management function due to the demands of NHSE.

#### Performance

A **MEDIUM** level of confidence was reported due to the Budget was forecast to overspend due to the number of acute out of area placements.

A **LOW** level of confidence was reported due to pressure on Hull CCG from NHSE re patients being discharged from low secure hospital this was creating additional workload and financial pressure.



**Dr James Moul**  
**Chair**  
**Quality and Performance Committee**  
**23 October 2018**