

QUALITY AND PERFORMANCE COMMITTEE

MEETING HELD ON 26 JUNE 2018

UPDATE REPORT

INTRODUCTION

This is the Chair's report to the Clinical Commissioning Group Board following the meeting of the Quality and Performance Committee held on 26 June 2018.

MINUTE 6 – QUALITY AND PERFORMANCE REPORT

<p>Level of Confidence</p>
<p>Financial Management</p> <p>Process A HIGH level of confidence was reported in the processes for financial management due to Established systems and processes for financial management that are verified by internal and external audit.</p> <p>Performance A HIGH level of confidence was reported in the reported financial performance due to all statutory targets planned to be achieved. Track record of performance.</p>
<p>Hull & East Yorkshire Hospitals – A&E 4 hour waiting times</p> <p>Process A HIGH level of confidence was reported in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence was reported in the achievement of this target due to ongoing underperformance.</p>
<p>Hull & East Yorkshire Hospitals – Referral to Treatment waiting times</p> <p>Process A HIGH level of confidence was reported in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence was reported in the achievement of this target due to ongoing underperformance.</p>
<p>Hull & East Yorkshire Hospitals - Diagnostics Waiting Times</p> <p>Process A HIGH level of confidence was reported in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>Performance A LOW level of confidence was reported in the achievement of this target due to ongoing underperformance.</p>
<p>Hull & East Yorkshire Hospitals – Cancer Waiting Times (exc. 62 days target)</p> <p>Process A HIGH level of confidence was reported in the CCG processes for reporting the performance against this target established systems and processes for reporting performance information.</p>

<p>Performance A MEDIUM level of confidence was reported in the achievement of this target due to emerging improved performance but not yet assured of sustained improvement.</p>
<p>Hull & East Yorkshire Hospitals – 62-day Cancer Waiting Times Process A HIGH level of confidence was reported in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information. Performance A LOW level of confidence was reported in the achievement of this target due to ongoing underperformance.</p>
<p>Humber Foundation Trust – Waiting Times (all services) Process A HIGH level of confidence was reported in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information. Performance A LOW level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>City Health Care Partnership – Looked After Children Initial Health Assessments Process A HIGH level of confidence was reported in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information. Performance A LOW level of confidence was reported in the achievement of this target due to ongoing underperformance.</p>
<p>City Health Care Partnership – Improved Access to Psychological Therapies Waiting times Process A HIGH level of confidence was reported in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information. Performance A LOW level of confidence was reported in the achievement of this target due to ongoing underperformance.</p>
<p>Yorkshire Ambulance Service – Ambulance Handover Times Process A HIGH level of confidence was reported in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information. Performance A LOW level of confidence was reported in the achievement of this target due to ongoing underperformance.</p>
<p>TASL – Key Performance Indicators (all) Process A HIGH level of confidence was reported in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information. Performance A Medium level of confidence was reported in the achievement of this target due to emerging improved performance but not yet assured of sustained improvement.</p>

MINUTE 7 – OUT OF AREA REPORT

Level of Confidence
Financial Management

<p>Process A HIGH level of confidence was reported in the processes for financial management due to Established systems and processes for financial management that are verified by internal and external audit.</p> <p>Performance A HIGH level of confidence was reported in the reported financial performance due to all statutory targets planned to be achieved. Track record of performance.</p>
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<p>City Health Care Partnership – Looked After Children Initial Health Assessments</p> <p>Process</p>

A **HIGH** level of confidence was reported in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.

Performance

A **LOW** level of confidence was reported in the achievement of this target due to ongoing underperformance.

City Health Care Partnership – Improved Access to Psychological Therapies Waiting times

Process

A **HIGH** level of confidence was reported in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.

Performance

A **LOW** level of confidence was reported in the achievement of this target due to ongoing underperformance.

Yorkshire Ambulance Service – Ambulance Handover Times

Process

A **HIGH** level of confidence was reported in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.

Performance

A **LOW** level of confidence was reported in the achievement of this target due to ongoing underperformance.

TASL – Key Performance Indicators (all)

Process

A **HIGH** level of confidence was reported in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.

Performance

A **Medium** level of confidence was reported in the achievement of this target due to emerging improved performance but not yet assured of sustained improvement.

MINUTE 8 - TRANSFORMING CARE UPDATE

Level of Confidence

Process

A **HIGH** level of confidence was reported in the processes Engagement with TCP Partnership Board.

A **HIGH** level of confidence was reported in the processes for NHS Hull CCG weekly reporting to NHS E on Transforming Care in addition fortnightly phone call with NHS E TCP Case Manager leads.

Performance

A **LOW** level of confidence was reported in the performance Hull CCG delivery against TCP plan – this has worsened since NHS E have determined secure patients to now require locked rehabilitation which is commissioned by CCG's.

A **LOW** level of confidence was reported in the performance Despite numerous assessments lack of pathways and delays due to awaiting low secure placements and awaiting legal framework for Community DOLs and Community Treatment Orders is hindering our ability to swiftly move patients through the system.

A **LOW** level of confidence was reported in the performance due to Significant workload on dedicated Commissioning Manager and the CCG Case Manager as well as Senior Finance Managers with the CCG

MINUTE 9 - Q4 CQUIN REPORT

Level of Confidence
Process A HIGH level of confidence was reported in the processes exists for the way in which Hull CCG reconciles the CQUIN scheme with HEYHT through the NHS Standard Contract, including with partner CCGs.
Performance A MEDIUM level of confidence was reported in the performance exists for the way in which Hull CCG's main provider has engaged with the 2017-19 CQUIN scheme per the NHS Standard Contract and has used CQUINs to improve services for patients at HEYHT.

MINUTE 10 – QUALITY IMPROVEMENT PROGRAMME PLAN

Level of Confidence
Process A MEDIUM level of confidence was reported in the processes exists for the way in which all parties are engaged in the process. Terms of Reference have been approved. Plan on a Page has been developed. Reporting is undertaken through the Senior Nurse Forum and the Provider Quality Forums.
Performance A MEDIUM level of confidence was reported in the performance exists for the way in which the group membership has engaged with the Working Group. Two main Providers are working together to review the current baseline data for Pressure Ulcers.

MINUTE 12 - Q4/ ANNUAL REPORT SAFEGUARDING CHILDREN

Level of Confidence
NHS Hull CCG Process There is a HIGH level of confidence in NHS Hull CCG discharging it's duties in relation to safeguarding children. There are strong safeguarding assurance processes in place. There is an Executive lead, designated professionals and a Named GP in post. Regular safeguarding audits have found significant assurance.
Performance There is a HIGH level of confidence in NHS Hull CCG discharging it's duties in relation to safeguarding children. Following a reduction in training uptake owing to difficulties with ESR, reported to the Quality and Performance Committee, steps put in place to rectify the situation has resulted in a significant improvement.
Hull & East Yorkshire Hospitals (HEY) process There is a HIGH level of confidence in HEYHT discharging it's duties in relation to safeguarding children. There are robust safeguarding processes in place with clear leadership, requisite professionals either in post or with interim cover arrangements in place and internal monitoring via a safeguarding committee with strong links to NHS Hull CCG.
Performance There is a HIGH level of confidence in HEYHT discharging its duties in relation to safeguarding children. HEY has consistently maintained a safeguarding children compliance rate of over 80%. Significant progress has been made in relation to required inspection actions.
Humber Foundation Trust (HTFT) Process

There is a **HIGH** level of confidence in HTFT discharging it's duties in relation to safeguarding adults. There are robust safeguarding processes in place with clear leadership, requisite professionals in post and internal monitoring via a safeguarding committee with strong links to NHS Hull CCG.

Performance

There is a **MEDIUM** level of confidence in HTFT discharging it's duties in relation to safeguarding adults.

Although training compliance has been maintained in relation to safeguarding adults training, reviews highlighted some areas for concern relating to safeguarding adults processes.

City Health Care Partnership (CHCP)

Process

There is a **HIGH** level of confidence in CHCP discharging it's duties in relation to safeguarding adults.

There are robust safeguarding processes in place with clear leadership, requisite professionals in post and internal monitoring via a safeguarding group with strong links to NHS Hull CCG.

Performance

There is a **HIGH** level of confidence in CHCP discharging it's duties in relation to safeguarding adults.

Progress has been achieved in relation to safeguarding children uptake and required inspection actions.

SPIRE

Process

There is a **MEDIUM** level of confidence in SPIRE discharging it's duties in relation to safeguarding adults.

The self-declaration reported to CMB did not identify any deficits, however, lack of attendance at HSAPB and CT Prevent Silver group was evident throughout the year.

Performance

There is a **MEDIUM** level of confidence in SPIRE discharging it's duties in relation to safeguarding adults owing to incremental training reporting and below required compliance for CT prevent.

YAS

Process

There is a **HIGH** level of confidence in YAS discharging it's duties in relation to safeguarding adults.

The required processes are in place monitored by Wakefield CCG as the lead commissioner, and a current memorandum of agreement in place with all 23 CCGs across Yorkshire.

Performance

There is a **HIGH** level of confidence in YAS discharging it's duties in relation to safeguarding adults. YAS maintained high levels of training and reporting for safeguarding adults in 2017-18 and also introduced a higher level of training for clinical staff in Q4.

MINUTE 13 - Q4/ ANNUAL REPORT SAFEGUARDING ADULTS

Level of Confidence

NHS Hull CCG

Process

There is a **HIGH** level of confidence in NHS Hull CCG discharging it's duties in relation to safeguarding adults.

There are strong safeguarding assurance processes in place. There is an Executive lead, designated professionals and a Named GP in post. Recent safeguarding audit has found substantive assurance.

Performance

There is a **HIGH** level of confidence in NHS Hull CCG discharging it's duties in relation to safeguarding adults.

Following a reduction in training uptake owing to difficulties with Electronic Staff Records (ESR) , reported to the Quality and Performance Committee, steps put in place to rectify the situation has resulted in a significant improvement.

Hull & East Yorkshire Hospitals (HEY)

Process

There is a **HIGH** level of confidence in HEY discharging it's duties in relation to safeguarding adults.

There are robust safeguarding processes in place with clear leadership, requisite professionals in post with internal monitoring via a safeguarding committee with strong links to NHS Hull CCG.

Performance

There is a **MEDIUM** level of confidence in HEY discharging it's duties in relation to safeguarding adults.

HEY has consistently maintained a safeguarding adults compliance rate of over 80%. CT prevent remained below compliance targets throughout the year but improvement was evident by the end of Q4. Significant progress has been made in relation to required inspection actions.

Humber Foundation Trust (HTFT)

Process

There is a **HIGH** level of confidence in HTFT discharging its duties in relation to safeguarding children.

There are robust safeguarding processes in place with clear leadership, requisite professionals either in post or with cover arrangements in place and internal monitoring via a safeguarding committee with strong links to NHS Hull CCG.

Performance.

City Health Care Partnership (CHCP)

Process

There is a **HIGH** level of confidence in CHCP discharging it's duties in relation to safeguarding children.

There are robust safeguarding processes in place with clear leadership, requisite professionals either in post or with cover arrangements in place and internal monitoring via a safeguarding group with strong links to NHS Hull CCG.

Performance

There is a **HIGH** level of confidence in CHCP discharging it's duties in relation to safeguarding children. Progress has been achieved in relation to safeguarding children uptake and required inspection actions.

SPIRE

Process

There is a **MEDIUM** level of confidence in SPIRE discharging it's duties in relation to safeguarding children.

The self-declaration reported to CMB does not identify any deficits However, training compliance can only be reported incrementally.

Performance

There is a **MEDIUM** level of confidence in SPIRE discharging it's duties in relation to safeguarding children owing to incremental training reporting.

YAS

Process

There is a **HIGH** level of confidence in YAS discharging it's duties in relation to safeguarding children.

The required processes are in place, monitored by Wakefield CCG as the lead commissioner.

Performance

There is a **HIGH** level of confidence in YAS discharging it's duties in relation to safeguarding children. Although there has been a reduction in training compliance in Q4, an action plan is in place.

MINUTE 14 - LeDeR ANNUAL REPORT

Level of Confidence
Process There is a HIGH level of confidence in NHS Hull CCG discharging it's duties in relation to the LeDeR programme.
Performance There is a HIGH level of confidence in NHS Hull CCG discharging it's duties in relation to the LeDeR programme.

MINUTE 15 - INFECTION, PREVENTION AND CONTROL ANNUAL REPORT

Level of Confidence
Process There is a HIGH level of confidence in A robust C diff review process continues across the health economy with the CCG's coming in under objective for the last three years. More collaboration is taking place across health boundaries to ensure the process continue to develop and respond to the changing environment. There is a MEDIUM level of confidence The process for reviewing E.coli BSI cases is ongoing in both secondary and primary care. The process continues to be reviewed as the process develops.
Performance There is a LOW level of confidence The Hull CCG has not met the 10% reduction objective for E.coli BSI cases at the end of Quarter 4 by 28 cases. There is a HIGH level of confidence in C diff objective delivered at the end of 2017/18 demonstrates a reduction against objective. Stretch targets have been agreed locally

MINUTE 16 - PATIENT RELATIONS UPDATE

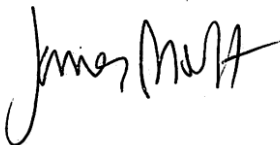
Level of Confidence
Performance There is a MEDIUM level of confidence in the Patient Relations Service There is a MEDIUM level of confidence in the Reporting of PALS and Complaints Intelligence There is a MEDIUM level of confidence in the learning for PALS and Complaints Intelligence

MINUTE 18 - CHAIRS ANNUAL REPORT

Level of Confidence
Process A HIGH level of confidence exists for the way in which the Quality and Performance (Q&P) Committee monitor the work programme under three discreet areas: <ul style="list-style-type: none">• Strategic Development• System Development and Implementation• Performance Monitoring The Committee has ensured there were mechanisms and reporting systems in place to advise the Board of quality and performance management for contracted providers.
Performance A HIGH level of confident exists for the way in which the Q&P Committee has overseen the continued development, monitoring and reporting of performance outcome metrics in relation to the quality improvement, financial performance and management plans. It has ensured the delivery of improved outcomes for patients in relation to the CCGs agreed strategic priorities.

MINUTE 19 – STROKE PEER REVIEW (SNNAP) REPORT

Level of Confidence
Process A HIGH level of confidence was in the processes for A multi-agency Integrated Stroke Pathway Group is established to progress the recommendations arising from the initial Peer Review and the group will continue to meet to progress the recommendations from the follow-up visit.
Performance A MEDIUM level of confidence is in the performance due to Whilst improvements in access to HASU beds have been made, recruitment challenges persist which mean not all stroke patients access the HASU.



Dr James Moulton
Chair
Quality and Performance Committee
24 July 2018