

Item:8.4

Report to: Primary Care Commissioning Committee

Date of Meeting: 24 August 2018

Title of Report: Extended Access to Primary Care Medical Service - Contract Award Update

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STATUS OF THE REPORT:

To approve	<input type="checkbox"/>	To endorse	<input type="checkbox"/>
To ratify	<input type="checkbox"/>	To discuss	<input type="checkbox"/>
To consider	<input type="checkbox"/>	For information	<input type="checkbox"/>
To note	<input checked="" type="checkbox"/>		

PURPOSE OF REPORT:
The purpose of this report is to provide members with the outcome of the open procurement process undertaken in relation to the Extended Access to Primary Care Medical Services service.

RECOMMENDATIONS:
It is recommended that the Committee note the contents of this report and in particular, the contract award for the Extended Access to Primary Care Medical Services service to the preferred provider - City Health Care Partnership CIC.

REPORT EXEMPT FROM PUBLIC DISCLOSURE No Yes

If yes, detail grounds for exemption

CCG STRATEGIC OBJECTIVE

The procurement of the Extended Access to Primary Care Medical Service will contribute to the achievement of the following CCG objectives:

- 2. Integrated Delivery;
- 7. Clinical leadership / innovation in commissioning
- 11. Improvement in clinical outcomes

IMPLICATIONS:

Finance	The financial value of this contract is significant £9.7m. (£0.97m Oct 2018-Mar 2019; £1.746m per annum thereafter Apr 2019-Mar 2024) Contract term is 5 ½ years, with an option to extend for a further 2 years.
HR	The contract will not involve TUPE transfer, as this is a new service.
Quality	Quality has been assessed as part of the tender evaluation and will continue to be monitored over the life of the contract.
Safety	Safety has been assessed as part of the tender evaluation and will continue to be monitored over the life of the contract.

ENGAGEMENT:

Engagement has taken place with patients and primary care providers in Hull. Specifically, NHS Hull CCG conducted a patient engagement exercise during the period 12 January - 11 February 2018. The goals of the engagement exercise were to:

- Gain people's views on the current ways to access services in primary care;
- Determine what extended opening hours would be preferred by the general public;
- Gauge appetite for alternative ways of booking and accessing primary care support, e.g. the use of online resources, alternative practitioners.

The report was made available to all potential providers to assist in the development of their proposed service models.

LEGAL ISSUES:

The Extended Access to Primary Care Medical Services Service has been subject to a full and open procurement as detailed within this report.

EQUALITY AND DIVERSITY ISSUES: (summary of impact, if any, of CCG's duty to promote equality and diversity based on Equality Impact Analysis (EIA). **All** reports relating to new services, changes to existing services or CCG strategies / policies **must** have a valid EIA and will not be received by the Committee if this is not appended to the report)

	Tick relevant box
An Equality Impact Analysis/Assessment is not required for this report.	✓
An Equality Impact Analysis/Assessment has been completed and approved by the lead Director for Equality and Diversity. As a result of performing the analysis/assessment there are no actions arising from the analysis/assessment.	
An Equality Impact Analysis/Assessment has been completed and there are actions arising from the analysis/assessment and these are included in section xx in the enclosed report.	

THE NHS CONSTITUTION: (How the report supports the NHS Constitution)

The NHS Constitution, "The NHS belongs to us all" (March 2012), outlines 7 key principles which guide the NHS in all it does. These are underpinned by core NHS values which have been derived from extensive discussions with staff, patients and the public.

These are:

1. The NHS provides a comprehensive service, available to all.
2. Access to NHS services is based on clinical need, not an individual's ability to pay.
3. The NHS aspires to the highest standards of excellence and professionalism
4. NHS services must reflect the needs and preferences of patients, their families and their carers'.
5. The NHS works across organisational boundaries and in partnership with other organisations in the interest of patients, local communities and the wider population.
6. The NHS is committed to providing best value for taxpayers' money and the most effective, fair and sustainable use of finite resources.
7. The NHS is accountable to the public, communities and patients that it serves.

This Constitution establishes the principles and values of the NHS in England. It sets out rights to which patients, public and staff are entitled, and pledges which the NHS is committed to achieve, together with responsibilities which the public, patients and staff owe to one another to ensure that the NHS operates fairly and effectively. All NHS bodies and private and third sector providers supplying NHS services are required by law to take account of this Constitution in their decisions and actions.

This procurement supports delivery of all of the 7 Key Principles.

EXTENDED ACCESS TO PRIMARY CARE MEDICAL SERVICES SERVICE CONTRACT AWARD

1. INTRODUCTION

The purpose of this report is to provide members with the outcome of the open procurement process undertaken in relation to the Extended Access to Primary Care Medical Services service.

2. BACKGROUND

The General Practice Forward View (GPFV) published in April 2016 set out plans to enable clinical commissioning groups (CCGs) to commission and fund additional capacity across England to ensure that, by 2020 everyone has improved access to GP services including sufficient routine appointments at evenings and weekends to meet locally determined demand, alongside effective access to out of hours and urgent care services.

In the refreshed NHS Operational Planning and Contracting Guidance 2017 – 2019 published on 2nd February 2018, the deadline for implementing extended access was brought forward to 1st October 2018.

At the Primary Care Commissioning Committee meeting held on the 23rd March 2018 approval was given to proceed to full open procurement.

3. INFORMATION

3.1 PROCUREMENT PROCESS

On 27th July 2018, in Part 2 of an Extraordinary Primary Care Commissioning Committee meeting, the committee received a paper which provided members with an update on the outcome of the procurement in relation to the Extended Access to Primary Care Medical Services service. The report outlined the process undertaken, the outcome of the evaluation and moderation, and Committee members were asked to approve the preferred provider.

In particular, the report provided details on:

- The project team
- Engagement - including engagement with patients and market engagement
- The procurement procedure
- The development of the Invitation to Tender (ITT) documentation including the work-streams and the weightings applied to those work-streams
- The tender submissions received
- The evaluation process undertaken

The Committee approved City Health Care Partnership CIC as the preferred provider on behalf of a partnership, currently involving four of the practice groupings in Hull, which will use the trading name Hull Primary Care Collaborative. Contract award letters were issued on 2 August 2018 to potential providers. A 10 day standstill period was observed which ended at midnight on 13 August 2018. The CCG received no legal challenges during the standstill period.

3.2 CONTRACT

The contract documentation will be based on the NHS England Standard Alternative Provider Medical Services Contract. The contract term is 5 ½ years with an option to extend for a further two years. Service commencement is contracted to start on 1 October 2018. Contracting colleagues are currently working with the Lead Commissioner, Hull CCG and NHS England to draft a contract which is suitable for the Extended Access service.

3.3 MOBILISATION

The mobilisation period commenced following the end of the standstill period and will be led by the Provider, City Health Care Partnership CIC.

The CCG will ensure that any areas requiring further development are incorporated in to the contract through their inclusion in the Service Development and Improvement Plan, both initially and over the life of the contract.

CCG representatives will work collaboratively with City Health Care Partnership CIC throughout the mobilisation and implementation phase.

4. RECOMMENDATION

It is recommended that the Committee note the contents of this report and in particular, the contract award for the Extended Access to Primary Care Medical Services service to the preferred provider - City Health Care Partnership.