

Item: 8.3

Report to:	NHS Hull Clinical Commissioning Group Board
Date of Meeting:	27 July 2018
Subject:	Safeguarding Adults Q4/Annual Report
Presented by:	Dave Blain – Designated Professional for Safeguarding Adults
Author:	Dave Blain – Designated Professional for Safeguarding Adults

STATUS OF THE REPORT:	
To approve	<input type="checkbox"/>
To endorse	<input checked="" type="checkbox"/>
To ratify	<input type="checkbox"/>
To discuss	<input type="checkbox"/>
To consider	<input type="checkbox"/>
For information	<input type="checkbox"/>
To note	<input type="checkbox"/>

PURPOSE OF REPORT:	
<ul style="list-style-type: none"> To provide an annual report to the NHS Hull CCG Board in regard to safeguarding adults arrangements across the Hull area. To demonstrate how NHS Hull CCG, and commissioned providers, are fulfilling legislative duties in relation to safeguarding adults in accordance with the Health and Social Care Act 2012 and the Care Act 2014. 	
LEVEL OF CONFIDENCE:	
NHS Hull Clinical Commissioning Group (CCG)	
PROCESS	Rating
There is a HIGH level of confidence in NHS Hull CCG discharging it's duties in relation to safeguarding adults. There are strong safeguarding assurance processes in place. There is an Executive lead, designated professionals and a Named GP in post. Recent safeguarding audit has returned a judgement of substantive assurance.	High
PERFORMANCE	
There is a HIGH level of confidence in NHS Hull CCG discharging it's duties in relation to safeguarding adults. Following a reduction in training uptake owing to difficulties with Electronic Staff Records (ESR), reported previously to the Quality and Performance Committee, steps put in place to rectify the situation has resulted in a significant improvement in compliance.	High

Hull & East Yorkshire Hospitals (HEY)

PROCESS	Rating
There is a HIGH level of confidence in HEY discharging it's duties in relation to safeguarding adults. There are robust safeguarding processes in place with clear leadership, requisite professionals in post with internal monitoring via a safeguarding committee with strong links to NHS Hull CCG. HEY are represented at all levels of the HSAPB.	High
PERFORMANCE	
There is a MEDIUM level of confidence in HEY discharging it's duties in relation to safeguarding adults. HEY has consistently maintained a safeguarding adults training compliance rate of over 80%. CT prevent remained below compliance targets throughout the year but improvement was evident by the end of Q4.	Medium

Humber Teaching Foundation Trust (HTFT)

PROCESS	Rating
There is a HIGH level of confidence in HTFT discharging it's duties in relation to safeguarding adults. There are robust safeguarding processes in place with clear leadership, requisite professionals in post and internal monitoring via a safeguarding committee with strong links to NHS Hull CCG. HTFT are represented at all levels of the HSAPB.	High
PERFORMANCE	
There is a MEDIUM level of confidence in HTFT discharging it's duties in relation to safeguarding adults. Although training compliance has been maintained in relation to safeguarding adults training, various reviews highlighted some areas for concern relating to safeguarding adults processes.	Medium

City Health Care Partnership (CHCP)

PROCESS	Rating
There is a HIGH level of confidence in CHCP discharging it's duties in relation to safeguarding adults. There are robust safeguarding processes in place with clear leadership, requisite professionals in post and internal monitoring via a safeguarding group with strong links to NHS Hull CCG via service specifications. CHCP are represented at all levels of the HSAPB.	High
PERFORMANCE	
There is a HIGH level of confidence in CHCP discharging it's duties in relation to safeguarding adults. CHCP have maintained consistent training compliance levels throughout the year.	High

SPIRE

PROCESS	Rating
There is a MEDIUM level of confidence in SPIRE discharging it's duties in relation to safeguarding adults. The self-declaration reported to CMB did not identify any deficits, however, lack of attendance at HSAPB and CT Prevent Silver group was evident	Medium

throughout the year.	
PERFORMANCE	
There is a MEDIUM level of confidence in SPIRE discharging it's duties in relation to safeguarding adults owing to incremental training reporting and below required compliance for CT prevent.	Medium

YORKSHIRE AMBULANCE SERVICE (YAS)

PROCESS	Rating
There is a HIGH level of confidence in YAS discharging it's duties in relation to safeguarding adults. The required processes are in place monitored by Wakefield CCG as the lead commissioner, and a current memorandum of agreement in place with all 23 CCGs across Yorkshire.	High
PERFORMANCE	
There is a HIGH level of confidence in YAS discharging it's duties in relation to safeguarding adults. YAS maintained high levels of training and reporting for safeguarding adults in 2017-18 and also introduced a higher level of safeguarding adults training for clinical staff in Q4.	High

RECOMMENDATIONS:

The members of the NHS Hull CCG Board are requested to endorse this report in relation to safeguarding adult's activity and the responsibilities and actions of the NHS Hull CCG and providers.

REPORT EXEMPT FROM PUBLIC DISCLOSURE

No Yes

CCG STRATEGIC OBJECTIVE:

Vulnerable people

Safeguarding means protecting an adult's right to live in safety, free from abuse and neglect. It is about people and organisations working together to prevent and stop both the risks and experience of abuse or neglect, while at the same time making sure that the adult's wellbeing is promoted including, where appropriate, having regard to their views, wishes, feelings and beliefs in deciding on any action. (*Care Act 2014*)

IMPLICATIONS:

Finance	There are no identified financial risks associated with this report
HR	There are no identified HR implications.
Quality	Quality issues not addressed may result in unacceptable levels of care and poor performance from contracted providers.
Safety	Quality issues not addressed may result in unacceptable levels of care and poor performance from contracted providers.

ENGAGEMENT:

- Challenge and scrutiny of provider safeguarding compliance and performance takes place via the Clinical Quality Forums (CQF), Quality Delivery Groups (QDG) and Contract Management Boards (CMB).
- Inter-agency working takes place with partner agencies via the Hull Safeguarding Adults Partnership Board (HSAPB) and associated sub-groups.
- Engagement with General Practitioners (GP) takes place via the NHS CCG Board and through the Protected Time for Learning (PTL) training programme.
- The CCG Named GP for Safeguarding Adults also provides further engagement, training and support for primary care staff.

LEGAL ISSUES: All safeguarding activity described in this report is underpinned by current national legislation and statutory guidance.

EQUALITY AND DIVERSITY ISSUES:

	<i>Tick relevant box</i>
An Equality Impact Analysis/Assessment is not required for this report.	X
An Equality Impact Analysis/Assessment has been completed and approved by the lead Director for Equality and Diversity. As a result of performing the analysis/assessment there are no actions arising from the analysis/assessment.	
An Equality Impact Analysis/Assessment has been completed and there are actions arising from the analysis/assessment and these are included in section xx in the enclosed report.	

THE NHS CONSTITUTION:

Safeguarding adults is integral to the NHS Constitution and is framed by the values and principles which guide the NHS, with particular reference to the provision of high quality care that is safe, effective and focussed on patient experience.

Principle 1 – The NHS provides a comprehensive service, available to all.

Principle 2 – Access to NHS services is based on clinical need, not an individual's ability to pay.

Principle 3 – The NHS aspires to the highest standards of excellence and professionalism.

Principle 4 – NHS services must reflect the needs and preferences of patients, their families and carers.

Principle 5 – The NHS works across organisational boundaries and in partnership with other organisations in the interest of patients, local communities and the wider population.

Principle 6 – The NHS is committed to providing best value for taxpayers money and the most effective, fair and sustainable use of finite resources.

Principle 7 – The NHS is accountable to the public, communities and patients that it serves.

SAFEGUARDING ADULTS ANNUAL REPORT 2017/18

EXECUTIVE SUMMARY

This report reflects on the period 2017/18 where continued challenges to safeguard adults with care and support needs, provided further multi agency opportunities to work together and embed making safeguarding personal which advocates a person centred approach to adult safeguarding.

Purpose

To provide an annual report to the NHS Hull CCG Board in regard to safeguarding adults arrangements across the Hull area.

To demonstrate how NHS Hull CCG, and commissioned providers, are fulfilling legislative duties in relation to safeguarding adults in accordance with the Health and Social Care Act 2012 and the Care Act 2014.

Highlights

NHS Hull CCG has fulfilled its statutory requirements as outlined in the NHS England Accountability and Assurance Framework 2015. An internal CCG audit in 2017-18 has provided a return judgement of substantive assurance.

NHS Hull CCG, as a commissioner of services has assured itself that, in respect of the organisations from which it commissions services, there are effective safeguarding arrangements in place.

All duties and functions have been fulfilled through NHS Hull CCG's governance and accountability arrangements, including quarterly reporting to the Quality and Performance Committee and regular reporting to the CCG Board.

Performance monitoring of the safeguarding self- declaration submitted by provider organisations as detailed in contracts takes place quarterly via the Contract Management Boards and quality groups. This has enabled scrutiny of safeguarding arrangements and discussion with provider organisations regarding specific elements such as training uptake or findings from audit including how to progress issues.

The Hull Safeguarding Adults Partnership Board (HSAPB) continues to take a learning approach and completed delivery of the 4 year action plan to embed the Care Act 2014 across the city. The NHS Hull CCG Director of Quality and Clinical Governance/Executive Nurse continued as vice chair for the HSAPB during the year.

NHS Hull CCG has also continued to make a significant contribution to multi-agency partnership safeguarding arrangements through the HSAPB including fulfilling the role of chair of the Systems, Accountability, Focus, Engagement (SAFE) sub group and membership of the Strategic Delivery Group (SDG).

Key areas of work over the year has seen NHS Hull CCG continue to work closely with NHS England, all commissioned providers and other partner agencies involved in safeguarding adults. These key areas also included modern day slavery, human trafficking, counter terrorism prevent strategy, domestic abuse including 3 domestic homicide reviews, and criminal justice processes via Multi Agency Public Protection Arrangements (MAPPA) and Humberside Criminal Justice Board (HCJB).

Key achievements

A robust safeguarding audit process undertaken during 2017/18 identified significant assurance that governance, risk management and control arrangements are in place for safeguarding adults within NHS Hull CCG.

Completed delivery of the HSAPB 4 year strategic plan.

Completion and publication of bespoke safeguarding adult's policy for primary care practices in the city

Successful recruitment of a Named GP for safeguarding adults following the resignation of the previous post holder.

Safeguarding adults issues being highlighted via SI processes and escalated to HSAPB as consideration for Safeguarding Adult Reviews (SAR).

Provided funding and support for multi-agency conferences on self-neglect and counter terrorism/radicalisation.

Challenges

The Community Safety Partnership (CSP) commissioned 3 Domestic Homicide Reviews (DHR) within a short timescale in Q3.

Implementation of the LeDeR processes within the CCG.

1. INTRODUCTION

The purpose of this report is to:

- a) Provide a quarterly update in regard to safeguarding adult's arrangements across the city of Hull and surrounding area.
- b) Demonstrate how NHS Hull CCG is fulfilling its statutory responsibilities in relation to adults with care and support needs who are suffering from or are at risk of abuse and neglect in accordance with the Care Act 2014 and other associated legislation.

2. BACKGROUND

According to the Care Act 2014, the definition of adult safeguarding applies to an adult who:

- has needs for care and support (whether or not the local authority is meeting any of those needs) and;
- is experiencing, or at risk of, abuse or neglect; and
- as a result of those care and support needs is unable to protect themselves from either the risk of, or the experience of abuse or neglect.

The Care Act 2014 also states 6 key principles that underline all adult safeguarding work;

- Empowerment – People being supported and encouraged to make their own decisions and informed consent.
- Prevention – It is better to take action before harm occurs.
- Proportionality – The least intrusive response appropriate to the risk presented.
- Protection – Support and representation for those in greatest need.
- Partnership – Local solutions through services working with their communities.
- Communities have a part to play in preventing, detecting and reporting neglect and abuse.

3. INFORMATION

Demographic data

The population of Hull is 260,240 with 197,365 over 18 years of age. (*Office for National Statistics 2016*). Using the Index of Multiple Deprivation (IMD) 2015 score, Hull is the 3rd most deprived local authority out of 326.

Current estimates suggest that there are approximately 36,600 people aged 16 - 64 with a disability in Hull; this equates to just over a fifth (21.9%) of working age people. Rates of disability are higher among females (24.3%) compared to males (19.6%). However, rates of disability in both females and males in Hull are higher than nationally (21.6% and 17.6% respectively). The majority of disability benefit claimants claim for mental and behavioural disorders including dementia, substance abuse, psychosis, depression and anxiety. (*Kingston upon Hull Data Observatory 2018*)

Legislative context

In addition to the requirements within the Care Act 2014, safeguarding adults work for NHS Hull CCG also requires legislative duties under the following;

Modern Slavery Act 2015

Counter Terrorism and Security Act 2015 (CT Prevent)

Police and Justice Act 2006 – (CSP)

Domestic Violence Crime and Victims Act 2004 (DHR)

Criminal Justice Act 2003 – (MAPPA)

Mental Capacity Act 2005

NHS Hull CCG GOVERNANCE AND ACCOUNTABILITY ARRANGEMENTS

Hull CCG Safeguarding Adults Training Compliance

	Q4 2016/17	Q1 2017/18	Q2 2017/18	Q3 2017/18	Q4 2017/18
SG Adults	53%	52%	75%	82%	89%
CT Prevent WRAP	84%	82%	84%	87%	89%

Safeguarding adults training compliance for CCG employees demonstrated a low level at the start of Q1, following transfer of provision and migration of the monitoring process to the Electronic Staff Records (ESR) system. Three further face to face safeguarding adult sessions were delivered in Q2 for CCG staff to address this and improvement is demonstrated above. This also included a safeguarding adults session as part of the CCG board development day in Q2. 2 further Counter Terrorism (CT) Prevent Workshops to Raise Awareness of Prevent (WRAP) were delivered in December 2017 to provide all CCG staff a further opportunity to gain or refresh compliance. Health Education England also launched a new level 3 WRAP e-learning resource in Q4 that will enable all staff to refresh for compliance when required in the future.

Provider self- declarations - As per the NHS England Accountability and Assurance Framework "Safeguarding forms part of the NHS standard contract (service condition 32) and commissioners will need to agree with their providers, through local negotiation, what contract monitoring processes are used to demonstrate compliance with safeguarding duties". As previously reported to the Quality and Performance Committee, the existing provider self-declaration was revised, updated and agreed with providers. It includes both qualitative and quantitative information. This is embedded as part of the standard contract for providers and monitoring of performance and compliance occurs via the Clinical Quality Forums (CQF), Quality Delivery Groups (QDG) and/ or Contract Management Boards (CMB).

CITY HEALTH CARE PARTNERSHIP (CHCP)**Governance and Accountability****Training Compliance**

	Q4 2016/17	Q1 2017/18	Q2 2017/18	Q3 2017/18	Q4 2017/18
SG Adults	87%	85%	85%	89%	89%
MCA/DoLS	87%	85%	85%	87%	90%
CT Prevent	90%	75%	95%	89%	89%

CHCP have 2xWTE safeguarding adults practitioners supported by a safeguarding training and development officer. During 2017/18, CHCP continued to provide safeguarding adults practitioners 2 days per week for health support within the Multi Agency Safeguarding Hub (MASH) via a contract variation. This position will be reviewed in 2018/19 due to changes in role demands and development of updated job description for the post.

CHCP demonstrated a drop for Counter Terrorism (CT) prevent training compliance in Q1 as previously reported, due to new levels of staffing following recruitment within the organisation. The prevent WRAP workshop is delivered as part of the corporate induction programme, so all new staff will complete CT prevent training as part of the process. Progress of compliance was monitored via CMB processes and recovery was demonstrated in Q2 and maintained in Q3, Q4. CHCP safeguarding leads continue to attend the local CT prevent meetings and various HSAPB groups. CHCP continued to report levels of safeguarding adult and MCA training compliance within contractual standards.

CHCP have agreed to the changes in the commissioned safeguarding service specification and will begin to deliver safeguarding adults training for primary care staff at a level consistent with current provision for safeguarding children in 2018/19 supported by the CCG Named GP for safeguarding adults. CHCP are fully engaged with all current Safeguarding Adult Reviews (SAR) and Domestic Homicide Reviews (DHR) in the city.

HULL AND EAST YORKSHIRE HOSPITALS TRUST (HEY)

Governance and Accountability

Training Compliance

	Q4 2016/17	Q1 2017/18	Q2 2017/18	Q3 2017/18	Q4 2017/18
SG Adults	85%	87%	88%	90%	90%
MCA/DoLS	88%	89%	89%	90%	89%
CT Prevent	40%	64%	63%	65%	71%

The HEY Assistant Chief Nurse (ACN) is the trust lead for safeguarding adults and is supported by 2 safeguarding adults specialist nurses (1xWTE and 1x 0.4). The trust is engaged with the HSAPB and is represented at all levels on various groups.

HEY continued to be involved in current SARs and DHRs in the city, resulting in recommendations for improving safeguarding adults within the trust. Members of the HSAPB visited the trust early in Q3 for assurance that recommendations and action plans were being implemented.

HEY demonstrated a stagnation of progress with education and development compliance relating to CT prevent in Q1-Q3 citing operational demands negating staff release for attendance at training sessions. This was addressed and monitored via conversations at the Quality Delivery Group (QDG) and HEY resolved this issue via e-learning and Q4 demonstrated some improvement to 71% by the end of Q4 towards the target of 80% as per contract.

HUMBER NHS TEACHING FOUNDATION TRUST (HTFT)

Governance and Accountability

Training Compliance

	Q4 2016/17	Q1 2017/18	Q2 2017/18	Q3 2017/18	Q4 2017/18
SG Adults	98%	81%	83%	89%	91%
MCA/DoLS	96%	84%	82%	73%	92%
CT Prevent	84%	83%	83%	87%	87%

HTFT have a Named Nurse for safeguarding adults, 2 safeguarding adult practitioners and a trainer for safeguarding adults to provide support and development for staff. Education and Development compliance has improved from 2016/17, and progress demonstrated throughout the year. MCA/DoLS in Q3 demonstrated a deterioration in compliance from Q1 and Q2. This was addressed with the trust and sustained focus enabled compliance to reach 92% by the end of Q4.

In 2016/17 HTFT submitted a report for the HSAPB SAR and also for the DHR in Hull. HSAPB members have recently conducted a visit to HTFT early in Q3 to obtain assurance of the implementation of current SAR recommendations. HTFT continue to provide valuable support to the monthly CT prevent channel panels due to the high number of cases with mental health involvement. This process has seen the attendance of various levels of professionals up to and including consultant psychiatrists to advise on cases. HTFT also provide attendance and support for every level 2 and level 3 MAPPA meeting as per duty to co-operate within MAPPA national guidance. Work was completed in Q4 to review and improve discharge processes for in-patients with mental health issues that are also referred to the CT prevent channel process.

In June 2017 HTFT delivered a safeguarding conference on the subject of self-neglect. The conference was attended by 80 delegates from multiple agencies across the area and NHS Hull CCG provided part funding and staff to support the event.

SPIRE

Governance and Accountability

Training Compliance

	Q1 Jan-Mar	Q2 April-June	Q3 Jul-Sept	Q4 Oct-Dec	Q1 Jan-Mar
SG Adults	31%	77%	81%	97%	67%
MCA/DoLS	84%	86%	83%	93%	89%
CT Prevent	54%	64%	44%	75%	84%

Within SPIRE safeguarding is led by the Matron/Head of Clinical Services, supported by the governance manager. The current challenge remains for overall training compliance due to utilisation of a national training platform (Myrus) that only provides incremental reports between January to December each year. This report contains the 2017 year end and Q1 2018 performance for SPIRE.

CT Prevent training in Q1 to Q3 demonstrated poor compliance and formed part of quality and contracting discussions regarding the lack of progress. End of Q4 compliance demonstrated a 31% increase from Q3 following facilitation of further WRAP workshops.

SPIRE also completed the CCG quarterly safeguarding self-assessments which highlighted lack of involvement with CT Prevent silver group and HSAPB as per contractual requirements. The combination of these issues prompted NHS Hull CCG to write to the provider in January 2018, raising concerns about these and other quality issues. The outcome being that SPIRE are now attending the aforementioned groups and compliance continues to improve for CT prevent.

SPIRE were notified of all SAR's and DHR's during the year, but had no involvement with any of the subjects of the current reviews in the Hull area.

YORKSHIRE AMBULANCE SERVICE NHS TRUST (YAS)

Governance and Accountability

Training Compliance

	Q4 2016/17	Q1 2017/18	Q2 2017/18	Q3 2017/18	Q4 2017/18
*SG Adults	94%	94%	93%	94%	94%
*MCA/DoLS	93%	94%	94%	93%	88%
*CT Prevent	89%	91%	88%	89%	93%

** Regional figures*

The YAS safeguarding team is led by a Head of Safeguarding, supported by a named professional for safeguarding adults and one safeguarding practitioner. Previously YAS had submitted a report for the HSAPB SAR in 2016/17. The report included recommendations for improving provision of mental health crisis services to operational staff and 999 callers. The 999 communications centre now has a dedicated mental health nurse team to handle emergency calls relating to patients experiencing a crisis rather than immediate dispatch of an ambulance resource and conveyance to an Emergency Department (ED). Members of HSAPB visited YAS HQ early in Q3 to observe the mental health team and gain assurance for the implementation of these recommendations and action plans.

Wakefield CCG are currently the lead commissioner for safeguarding in YAS. A Memorandum of Agreement (MOA) is in place that empowers all 44 CCG designated safeguarding leads to act as a conduit for YAS to all children's and adults safeguarding boards across the region.

NHS Hull CCG also continues to receive quality contract schedule reports for assurance that contain safeguarding activity and performance, and these demonstrate high levels of training compliance which is delivered via blended learning methodologies of face to face, e-learning and distance learning workbooks. Any issues with YAS are escalated and discussed with the Head of Safeguarding at Wakefield CCG, although this was not necessary during 2017/18.

PRIMARY CARE

The Named GP for safeguarding adults is 2 PA per week and during Q3 a new GP began in post following the resignation of the previous post holder. The new GP completed induction processes and attended specific training to increase knowledge of the safeguarding adults agenda. A safeguarding adults policy bespoke for primary care based on the Royal College of General Practitioners (RCGP) latest guidance, was approved during December 2017. Some minor adjustments were requested before ratification at the primary care commissioning committee in Q4. This was circulated to all practices in the city in early 2018/19.

The Hull CCG designated professional for safeguarding adults also met with lead practice nurses during Q4 to discuss forward plans to deliver safeguarding adults training to this cohort of professionals in 2018/19.

The 3 DHRs in Hull initiated in 2017/18 all highlighted high levels of involvement of primary care GP practices for the victims, perpetrators and children in each family. Recommendations have been made for each practice involved and progress will be reported and monitored by the DHR multi agency panel to completion. Action plans involve issues of governance, information sharing, risk assessment and education.

A bespoke DA policy for primary care will be developed in 2018/19 and shared with all practices across the city when approved.

HULL SAFEGUARDING ADULTS PARTNERSHIP BOARD (HSAPB)

HSAPB continued progress to completion with the 4 year action plan following the Care Act 2014 guidance. A new strategic plan for 2018-2020 was developed in draft form and agreed at the HSAPB executive board in February 2018. NHS Hull CCG is represented on the HSAPB Executive Board, Strategic Delivery Group (SDG) and Systems, Accountability, Focus, Engagement (SAFE) sub group.

The CCG designated professional for safeguarding adults is currently the chair of the HSAPB SAFE group which has a focus on personal and organisational learning for members. The current action plan for the SAFE group included quarterly audits in the MASH and concerns that were raised during the year.

The four quarterly audits focussed on different aspects of safeguarding adults and they were:

Q1 - Section 42 enquiries

The review highlighted 59% of the concerns should not have gone to the MASH. Work is continuing to develop an app to assist with decision making and signposting to alternative services in the city.

Q2 - Safeguarding concerns raised by Humberside Police

Analysis of these showed that around 60% did not meet the Care Act 2014 safeguarding criteria and simply referred to a person with vulnerability such as a mental health need or self-neglect. The outcome was shared with Humberside Police to inform training and awareness raising within the force.

Q3 - Making Safeguarding Personal (MSP)

MSP was evident within documentation completed by MASH staff, but not always the case by agencies submitting the concerns. The SAFE group will repeat the audit of MSP in 2018/19 and share the outcomes with agencies again. The outcome being that the HSAPB partner agencies have been requested to ensure MSP is embedded within training and policies.

Q4 - Use of Advocacy

5 random cases were audited for this review. All displayed compliance with utilising advocates for incapacitated people, however the outcome demonstrated that the audit needs repeating with greater numbers in 2018/19.

The SAFE group began a series of supportive learning visits (SLV) during Q4 into each partner agency, which will continue through 2018/19. The SLV process facilitates learning for SAFE group members and visits will be completed utilising the organisational raid methodology. The first SLV saw members of the SAFE group visit NHS Hull CCG in March 2018 to learn about what safeguarding means to the organisation and how functions and duties are delivered. When all agency visits are complete in 2018/19, outcomes and evaluations will be reported to the HSAPB executive group to provide further assurance from partner agencies.

HSAPB currently has 2 SARs in progress. The first review was due for conclusion and publication in February 2017. The publication process was halted due to Humberside Police initiating a criminal investigation into the case, and this remained the current status in Q4. A new publication date is not available currently due to this development.

The second review highlighted issues regarding unsafe release/discharge, missing people (Herbert Protocol) and homelessness.

CT PREVENT GROUPS AND CHANNEL PANELS

The CCG designated professional for safeguarding adults continued to attend the quarterly silver group and monthly channel panel to represent the NHS Hull CCG. A Gold strategic group was also established towards the end of the year and the CCG will also be represented on the group in the future. Attendance at these groups ensures CCG compliance within legislative duties for the Counter Terrorism Act 2015 and the opportunity to further monitor what health providers are delivering to support CT prevent processes. Attendance by the CCG and health providers ensures local intelligence is shared re current CT issues in the city and CT prevent policies are consistent with needs of vulnerable children and adults who are potential or actual victims of grooming from extremists or radicalisers.

Attendance at monthly channel panels ensures that safeguarding issues are addressed and advice on health provision is provided as part of the intervention packages for radicalisers and victims of the process.

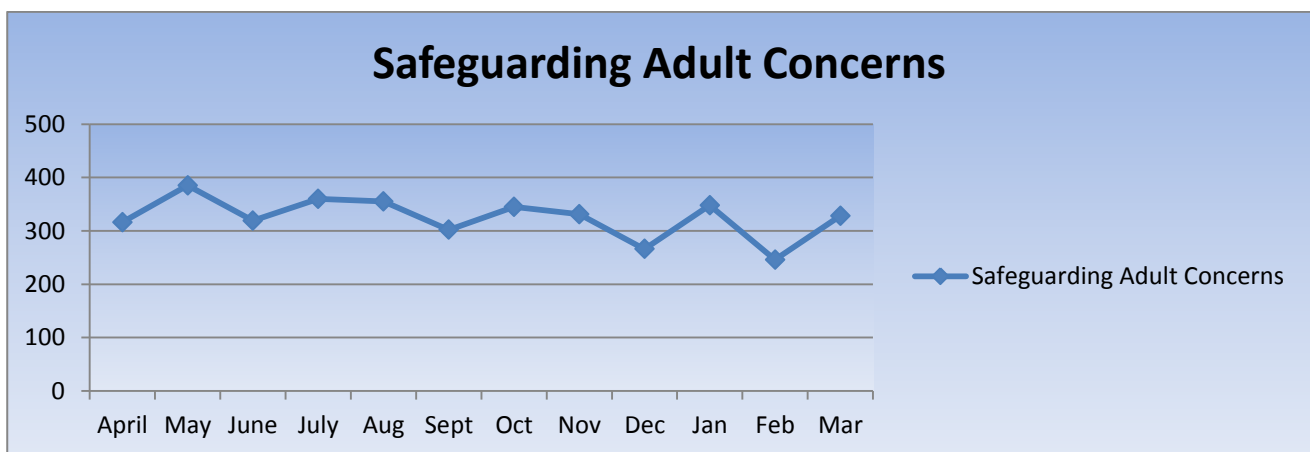
2 multi agency workshops were delivered in Q3 to further improve understanding of extremism and delivering British values. Half of the funding was provided by NHS Hull CCG for one of the workshops.

During Q3 every CCG received correspondence from NHS England notifying of increased focus on CT prevent following recent events in London and Manchester. This included an expectation that all agencies were fully compliant with prevent duties by the end of Q4 2017/18. The Q&P committee received a full report and presentation in relation to current status of CT prevent in December 2017 which included statistics of local referrals into the Channel panel.

HULL SAFEGUARDING ADULTS MULTI AGENCY SAFEGUARDING HUB (MASH)

The table below demonstrates safeguarding adult concerns referred into the MASH in 2017/18. Quarterly audits of these concerns with outcomes, were completed in 2017/18 as referenced in this report on page 12/13.

	April	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar
2017/18	316	385	319	360	355	302	345	331	266	348	246	328



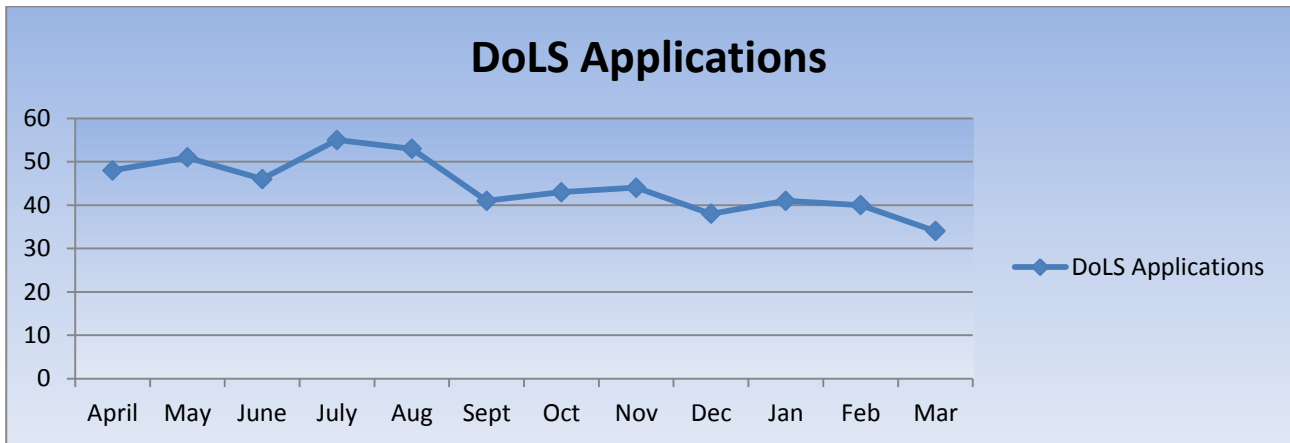
Deprivation of Liberty Safeguards (DoLS)

DoLS applications continue to provide a logistical challenge nationally for local authorities who handle applications as the supervisory body for the process. There is now a WTE Dols co-ordinator and a WTE DoLS administrator working within the Hull MASH following a review during 2016/17.

NHS Hull CCG has DoLS registered as a risk due to the current delay in processing applications and potential for challenge during this relating to illegal detentions. In Q4 a review of all Hull CCG funded placements was completed with the case manager from the vulnerable peoples team and DoLS co-ordinator, for status and progress. The review highlighted no current issues with these patients or their DoLS status.

The Law Commission completed their review of the DoLS process in 2017/18 with a series of recommendations for implementation of the new Liberty Protection Safeguards in 2018/19.

	April	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar
2017/18	48	51	46	55	53	41	43	44	38	41	40	34



NHS ENGLAND

In Q3 the Hull CCG designated professional was approached by NHS England to sit on two national safeguarding groups. The first being the national adult safeguarding group and the second being the national modern slavery group. Both also held initial scoping meetings in Q3 and Q4 to develop governance arrangements. Involvement in these groups will enable current best practice to be shared and implemented nationally and locally where appropriate.

SAFEGUARDING INTERNAL AUDIT

An internal safeguarding audit was completed by Audit One during 2017/18. 93 pieces of evidence were submitted between November 2017 – March 2018 to address requirements from within the NHS England Accountability and Assurance framework for safeguarding. The lengthy process returned an outcome of substantive assurance and the completed report was forwarded to the NHS Hull CCG in May 2018.

COMMUNITY SAFETY PARTNERSHIP

In Q1 the Office of the Police and Crime Commissioner (OPCC) published the police and crime plan covering the period of 2017-2021. The plan focussed on outcomes based accountability model for delivery by the CSP. This enabled the CSP to develop a performance framework and review grant funding processes as funding arrangements were devolved to the CSP.

The four agreed priorities for the CSP are:

- Reducing domestic abuse (DA) and violent behaviour
- Reducing offending and re-offending
- Reducing substance misuse
- Supporting victims, vulnerable people and communities.

The CSP considered many other strategies to inform the performance framework that already exist in partner agencies and across the city.

The designated professional for safeguarding adults is a member of the domestic abuse strategic group to deliver priority number one via a 4 year DA work plan.

LEARNING DISABILITY MORTALITY REVIEW (LeDeR)

LeDeR processes continued to be embedded within the NHS Hull CCG throughout 2017/18, and a separate annual report is available to provide further assurance on the implementation of the reviews.

MULTI AGENCY PUBLIC PROTECTION ARRANGEMENTS (MAPPA)

NHS Hull CCG continued to attend and support the MAPPA processes throughout 2017-18. This included management and support of 23 level 2/3 cases, of which some were extremely complex due to physical and mental health needs. The outcomes for this process being that information was shared appropriately with health partners/providers to enable safe and secure placements and to protect NHS staff and other vulnerable members of the public. This included sharing specific risk information for flagging on health systems where disclosure was appropriate.

HUMBER MODERN SLAVERY PARTNERSHIP (HMSP)

The HMSP continued to hold quarterly meetings in 2017/18. The chair of the partnership stood down after establishing the group with a new chair and vice chair elected. Two sub groups were also formed with specific remits for training and survivor support. Further agencies joined the partnership which included the Ashiana and Snowdrop charities that support victims in the area. Further promotional resources were purchased and circulated amongst partner agencies across the Humberside region including the local transport networks. The High Sheriff of Humberside also joined the partnership and declared modern slavery as their special topic of interest for the year, which further helped to raise awareness across the region.

HMSP also provided support for training events during 2017/18. A multi-agency workshop was held in May 2017 which saw 130 candidates attend from across the region. NHS Hull CCG delivered 2 modern slavery business breakfasts during the year for local employers to attend and learn about the work of HMSP and supporting the working voices agenda. The events promoted awareness of employers responsibilities under the modern slavery act 2015 and transparency in supply chains statements.

Hull also hosted the 2 day Wilberforce World Slavery Summit in September. The designated professional for safeguarding adults presented about the role of health in preventing modern slavery and supporting survivors.

HUMBERSIDE CRIMINAL JUSTICE BOARD (HCJB)

The designated professional for safeguarding adults continued to attend the Humberside CJB as a co-opted member and provide a single point of contact for local health services. In Q1 a revised structure was approved by the CJB which also included direct links with the NHS England's health and justice team.

HULL UNIVERSITY SAFEGUARDING TRAINING

During 2017-18 the designated professional for safeguarding adults was involved in delivering five 1 day safeguarding events for health students at Hull University. In

total 197 students from nursing, midwifery, paramedics and operating department practitioners attended. The course content included;

- Learning from child serious case reviews
- Female Genital Mutilation (FGM)
- MCA & DOLS
- Domestic abuse, Honour based violence/killing, forced marriage
- Modern day slavery, child sexual exploitation & trafficking.

The sessions evaluated really well with a mean score of 3.4 from a possible 4 overall from the students. Delivering training to students at this time enables them to be compliant with safeguarding requirements when seeking and beginning employment with providers in the area.

PRIORITIES FOR 2018/19

Develop and circulate a bespoke domestic abuse policy within primary care

Initiate a domestic abuse routine enquiry pilot within primary care

Recruit and develop the safeguarding practitioner post within the Hull adults Multi Agency Safeguarding Hub (MASH)

Develop and publish a safeguarding self-assessment tool for GP practices

4. RECOMMENDATIONS

The members of the NHS Hull CCG Board are requested to endorse this report in relation to safeguarding adult's activity and the responsibilities and actions of the NHS Hull CCG and providers.

APPENDIX 1

ABBREVIATIONS

ACN	Assistant Chief Nurse
CCG	Clinical Commissioning Group
CHCP	Community Health Care Partnership
CMB	Contract Management Board
CQF	Clinical Quality Forum
CT Prevent	Counter Terrorism Prevent
DA	Domestic Abuse
DHR	Domestic Homicide Review
DoLS	Deprivation of Liberty Safeguards
ED	Emergency Department
ESR	Electronic Staff Records
FGM	Female Genital Mutilation
GP	General Practitioner
HCJB	Humberside Criminal Justice Board
HEY	Hull and East Yorkshire Hospitals
HMSP	Humber Modern Slavery Partnership
HSAPB	Hull Safeguarding Adults Partnership Board
HTFT	Humber Teaching Foundation Trust
LeDeR	Learning Disability Mortality Reviews
MAPPA	Multi Agency Public Protection Arrangements
MASH	Multi Agency Safeguarding Hub
MCA	Mental Capacity Act
MoA	Memorandum of Agreement
MOA	Memorandum of Agreement
MSP	Making Safeguarding Personal
OPCC	The Office of the Police and Crime Commissioner
PVPU	Protecting Vulnerable People Unit
QDG	Quality Delivery Group
RCGP	Royal College of General Practitioners
SAFE	Systems, Accountability, Focus, Engagement
SAR	Safeguarding Adult Review
SDG	Strategic Delivery Group
SDG	Strategic Delivery Group
SI	Serious Incidents
SI	Serious Incident
SLV	Supportive Learning Visits
WRAP	Workshop to Raise Awareness of Prevent
WTE	Whole Time Equivalent
YAS	Yorkshire Ambulance Service NHS Trust