

QUALITY AND PERFORMANCE COMMITTEE

MEETING HELD ON 20 FEBRUARY 2018

UPDATE REPORT

INTRODUCTION

This is the Chair's report to the Clinical Commissioning Group Board following the meeting of the Quality and Performance Committee held on 20 February 2018.

MINUTE 6 – QUALITY AND PERFORMANCE REPORT

<p>Level of Confidence</p>
<p>Financial Management</p> <p>PROCESS A High level of confidence in the CCG process for financial management due to established systems and processes for financial management that are verified by internal and external audit.</p> <p>PERFORMANCE A High level of confidence in the CCG reported financial performance due to all statutory targets planned to be achieved. Track record of performance.</p>
<p>Hull & East Yorkshire Hospitals - A&E 4 hour waiting times</p> <p>PROCESS A High level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>PERFORMANCE A Low level of confidence in the achievement of this target due to Ongoing underperformance.</p>
<p>Hull & East Yorkshire Hospitals – Referral to Treatment waiting times</p> <p>PROCESS A High level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>PERFORMANCE A Low level of confidence in the achievement of this target due to Ongoing underperformance.</p>
<p>Hull & East Yorkshire Hospitals - Diagnostics Waiting Times</p> <p>PROCESS A High level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>PERFORMANCE A Low level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>Hull & East Yorkshire Hospitals – Cancer Waiting Times (exc. 62 days target)</p> <p>PROCESS A High level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>PERFORMANCE A Medium level of confidence in the achievement of this target due emerging improved performance but not yet assured of sustained improvement.</p>
<p>Hull & East Yorkshire Hospitals – 62-day Cancer Waiting Times</p> <p>PROCESS</p>

<p>A High level of confidence in the CCG processes for reporting the performance against this target due to Established systems and processes for reporting performance information.</p> <p>PERFORMANCE</p> <p>A Low level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>Humber Foundation Trust – Waiting Times (all services)</p> <p>PROCESS</p> <p>A High level of confidence in the CCG processes for reporting the performance against this target established systems and processes for reporting performance information.</p> <p>PERFORMANCE</p> <p>A Low level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>City Health Care Partnership – Looked After Children Initial Health Assessments</p> <p>PROCESS</p> <p>A High level of confidence in the CCG processes for reporting the performance against this target established systems and processes for reporting performance information.</p> <p>PERFORMANCE</p> <p>A Low level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>Yorkshire Ambulance Service – Ambulance Handover Times</p> <p>PROCESS</p> <p>A High level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>PERFORMANCE</p> <p>A Low level of confidence in the achievement of this target due to ongoing underperformance.</p>
<p>TASL – Key Performance Indicators (all)</p> <p>PROCESS</p> <p>A High level of confidence in the CCG processes for reporting the performance against this target due to established systems and processes for reporting performance information.</p> <p>PERFORMANCE</p> <p>A Low level of confidence in the achievement of this target due to ongoing underperformance.</p>

MINUTE 8 - Q3 SAFEGUARDING ADULTS REPORT

<p>Level of Confidence</p>
<p>NHS Hull CCG</p> <p>PROCESS</p> <p>A High level of confidence in NHS Hull CCG discharging it's duties in relation to safeguarding adults via current robust systems and processes in place with all safeguarding roles compliant with national guidance and partnership working with safeguarding adult boards.</p> <p>PERFORMANCE</p> <p>A High level of confidence in NHS Hull CCG discharging it's duties in relation to safeguarding adults. The CCG is fulfilling all statutory and legislative duties for safeguarding adults with improving compliance for safeguarding adults training for CCG staff.</p>
<p>HEY</p> <p>PROCESS</p> <p>A Medium level of confidence in HEY discharging it's duties in relation to safeguarding adult.</p> <p>PERFORMANCE</p> <p>A Medium level of confidence in HEY discharging it's duties in relation to safeguarding adults due to stagnation in compliance with training requirements for safeguarding adults.</p>
<p>Humber</p> <p>PROCESS</p> <p>A Medium level of confidence in HFT discharging it's duties in relation to safeguarding</p>

<p>adults. due to safeguarding reviews and serious incidents highlighting delayed admissions and premature discharges for vulnerable people.</p> <p>PERFORMANCE</p> <p>A Medium level of confidence in HFT discharging it's duties in relation to safeguarding adults due to training compliance remaining close to contractual targets with little progress.</p>
<p>CHCP</p> <p>PROCESS</p> <p>A High level of confidence in CHCP discharging it's duties in relation to safeguarding adults via assurance provided within CCG safeguarding self-assessment processes.</p> <p>PERFORMANCE</p> <p>A High level of confidence in CHCP discharging it's duties in relation to safeguarding adults with consistent training compliance levels well above contractual targets.</p>
<p>SPIRE</p> <p>PROCESS</p> <p>A Low level of confidence in SPIRE discharging it's duties in relation to safeguarding adults due to lack of engagement with local multi agency processes or safeguarding issues being recognised/raised.</p> <p>PERFORMANCE</p> <p>A Low level of confidence in SPIRE discharging it's duties in relation to safeguarding adults due to poor engagement and training for CT prevent processes.</p>
<p>YAS</p> <p>PROCESS</p> <p>A High level of confidence in YAS discharging it's duties in relation to safeguarding adults due to CQC ratings and assurances from lead CCG for YAS.</p> <p>PERFORMANCE</p> <p>A High level of confidence in YAS discharging it's duties in relation to safeguarding adults with consistently high levels of training compliance and involvement in multi-agency safeguarding reviews.</p>

MINUTE 9 - Q3 SAFEGUARDING CHILDRENS REPORT

<p>Level of Confidence</p>
<p>NHS Hull CCG</p> <p>PROCESS</p> <p>A High level of confidence in NHS Hull CCG discharging it's duties in relation to safeguarding children. There are strong safeguarding assurance processes in place. There is an Executive lead, designated professionals and a Named GP in post. Regular safeguarding audits (the last by NHS England in July 2016) have found significant assurance.</p> <p>PERFORMANCE</p> <p>A High level of confidence in NHS Hull CCG discharging it's duties in relation to safeguarding children. Following a reduction in training uptake owing to difficulties with ESR, reported to the Quality and Performance Committee, steps put in place to rectify the situation has resulted in a significant improvement.</p>
<p>HEY</p> <p>PROCESS</p> <p>A High level of confidence in HEYHT discharging it's duties in relation to safeguarding children. There are robust safeguarding processes in place with clear leadership, requisite professionals either in post or with interim cover arrangements in place and internal monitoring via a safeguarding committee with strong links to NHS Hull CCG.</p> <p>PERFORMANCE</p> <p>A High level of confidence in HEYHT discharging its duties in relation to safeguarding children. HEY had consistently maintained a safeguarding children compliance rate of over 80%. Significant progress has been made in relation to required inspection actions.</p>
<p>Humber</p> <p>PROCESS</p> <p>A High level of confidence in HFT discharging its duties in relation to safeguarding children. There are robust safeguarding processes in place with clear leadership, requisite</p>

professionals either in post or with cover arrangements in place and internal monitoring via a safeguarding committee with strong links to NHS Hull CCG.

PERFORMANCE

A **Medium** level of confidence in HFT discharging it's duties in relation to safeguarding children. Although progress is being achieved, a contract query notice remains in place in relation to safeguarding children training uptake and compliance has not yet achieved the trajectory set by HFT. Progress is reported in relation to required inspection actions with some audit reporting awaited.

CHCP

PROCESS

A **High** level of confidence in CHCP discharging it's duties in relation to safeguarding children. There are robust safeguarding processes in place with clear leadership, requisite professionals either in post or with cover arrangements in place and internal monitoring via a safeguarding group with strong links to NHS Hull CCG.

PERFORMANCE

A **High** level of confidence in CHCP discharging it's duties in relation to safeguarding children. A reduction in Q1 training uptake has been speedily rectified. CHCP is making significant progress in relation to required inspection actions with some audit reporting awaited.

Spire

PROCESS

A **Medium** level of confidence in SPIRE discharging it's duties in relation to safeguarding children. The self-declaration reported to CMB does not identify any deficits. However, training compliance can only be reported incrementally.

PERFORMANCE

A **Medium** level of confidence in SPIRE discharging it's duties in relation to safeguarding children. Safeguarding training compliance has only risen to 80% in Q2 owing to the incremental reporting.

YAS

PROCESS

A **High** level of confidence in YAS discharging it's duties in relation to safeguarding children. The required processes are in place, monitored by Wakefield CCG as the lead commissioner.

PERFORMANCE


A **High** level of confidence in YAS discharging it's duties in relation to safeguarding children. Training compliance is consistently high. Reporting received via Wakefield CCG provides assurance.

MINUTE 13 - ROSSMORE QUALITY VISIT

Level of Confidence

PROCESS

A **High** level of confidence in the CCG process to undertake quality visits. Commissioners were able to review processes and performance at all elements of the pathway.



Dr James Moulton
Chair
Quality and Performance Committee
21 February 2018