

TOP PEOPLE

Humber Transforming Care Partnership news



A range of support for people to live the best life possible

The Humber Transforming Care Partnership has been working over the last 18 months to bring a greater range of providers on board to meet the needs of people with learning disabilities within our area.

This has included work to attract high quality service providers which can meet the needs of individuals with complex needs and challenging behaviours which has been a long-standing issue within Hull and the East Riding of Yorkshire.

A greater diversity of providers means a greater range of choices for people and families. Choice is however, only more effective if it is accompanied by other aspects, namely: quality of service, established through developing a person centred approach, a well-trained and motivated workforce, and multi-agency arrangements that are able to be flexible to changes in circumstances.



Extensive engagement work with new and existing care providers has helped to agree a new service specification to purchase this specialist support for individuals and as well as agreeing the multi-agency arrangements that are needed to support people and providers in the community.

Building on engagement work with families and service users, a shared understanding has also been developed about what is expected from both statutory services and care providers at times of crisis.

The challenge is now to implement these new and improved arrangements swiftly and in a challenging financial context and this will continue across Hull and the East Riding of Yorkshire during 2018.

Our vision

The Humber Transforming Care Partnership is committed to improving safe care and treatment to make sure that children, young people and adults with a learning disability and/or autism have the same opportunities as anyone else to live satisfying and valued lives and are treated with dignity and respect. This vision is for all people with learning disabilities and/or autism living in the East Riding of Yorkshire, Hull and North East Lincolnshire.

Sharing the learning with General Practice

A recent event aimed at discussing best practice and improving patient experience for people with learning disabilities was attended by 100 GPs, practice nurses and wider practice staff from Hull.

The event at the KCOM was opened by a touching performance from trainees from CASE Training drama group who brought to life their experiences of visiting surgeries, interacting with practice staff and making appointments. The programme of speakers included carers of people with learning disabilities, service users and LD leads from NHS England.



Positive feedback included praise for the best practice in communication session which focused on use of sign language for people with autism which will help to enhance patient/clinician communication and the session on mortality reviews. Delegates felt that they had gained a real insight into learning disability and that they would look at making their documents more user-friendly to people with a range of abilities, in line with accessible information standards.



Enhanced Intensive Services update

One of the Humber Transforming Care Partnership's (TCP) three-year priorities is to introduce a new Enhanced Intensive Service (EIS) in Hull and East Riding of Yorkshire (which will be launched in 2018 under a more workable name).

Provided by Humber NHS Foundation Trust, the service will provide safe, appropriate, high-quality care for people with a learning disability, autism or both. Some staff will transfer from the Townend Court inpatient unit to the new Enhanced Intensive Service and will prioritise working with people with service users and their family carers at times of crisis and will focus on supporting them in their home environment rather than admitting to hospital. There will be more emphasis on community and network support.

This is in line with national policy and best practice which stresses that people with learning disabilities and/or autism should be cared for in – or as near as possible – their own homes and communities.

The service will be based at Townend Court in Hull, with its key aims to:

- **reduce the number of inpatient admissions of people with learning disabilities and/or autism while improving the environment and care at Townend Court for people with learning disabilities who display challenging behaviour;**
- **provide a safe haven for people requiring an immediate assessment which cannot be conducted in the community, and offer an effective discharge and transition process for inpatients.**

“We are excited about the launch of the new Enhanced Intensive Support service during 2018, which will be available 7 days a week from 8am - 8pm.

“Staff at Townend Court, service-users, parents and carers have been involved in our plans, which are very much in line with ‘Building the Right Support - the national transformation programme which aims to reduce reliance on hospital care by supporting people with a learning disability and/or autism to live within the community.

“Key changes will include the reconfiguration of beds within the current inpatient services at Townend Court, and transferring the resources into extending our learning disability services”

Trish Bailey, Clinical Care Group Director Humber NHS Foundation Trust

Townend Court will continue to be the local inpatient Assessment and Treatment unit, a base for community LD services and the point of contact for service users and carers, as it is now.



Our Humber TCP Annual Report for 2016/17 is available to view at:

www.hullccg.nhs.uk/mental-health-and-wellbeing/transforming-care-partnership



East Riding's Worklink celebrates 10th anniversary

A pioneering scheme which has helped hundreds of people with learning disabilities from across the East Riding enter the world of work has celebrated its 10th anniversary.



Worklink has made a real difference to the lives of hundreds of people by providing accredited training in horticulture, woodwork, and hospitality and catering, before helping many enter employment or further education.

Worklink, which is run by the East Riding of Yorkshire Council, has been based at its purpose built learning resource centre in Cottingham for the past 10 years. Since opening its doors in 2007, over 360 students from across the East Riding have joined the scheme, of which just under half have moved into employment, including work placements or what is classed as 'sheltered employment' with Worklink itself.

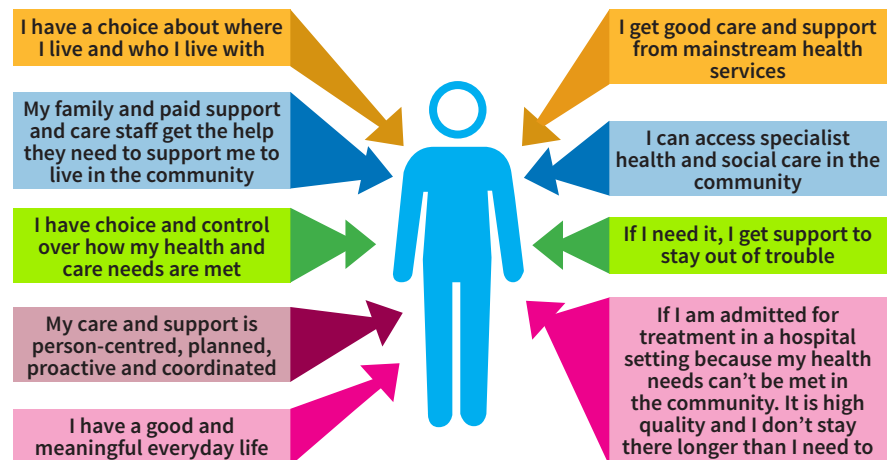
Councillor Richard Harrap, council portfolio holder for adult and carer services, said: "Worklink is a ground-breaking scheme which has helped numerous people secure employment by taking a fresh approach to learning disabilities.

"Entering employment or further education really does have a positive impact on a person's life, not least someone who has to overcome the challenges of having a disability.

"It is clear to see that both students and employers have benefitted from the scheme over the past 10 years and long may its success continue."

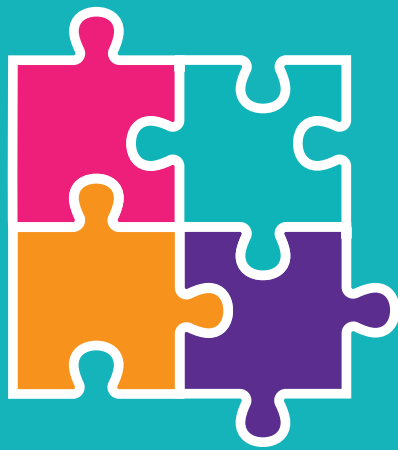
The nine principles

Building the Right Support is structured around 9 principles seen from the point of view of a person with a learning disability and/or autism.



Modernising LD forensic services

As part of the Transforming Care Programme, NHS England will be developing 'Forensic Outreach Liaison Services' across Yorkshire and Humber. These will be multi-disciplinary teams with expertise in managing people with learning disabilities, autism, or both, who have committed offences or are at risk of doing so. These teams will work with local Community Learning Disability teams so ensure there is a coordinated approach to managing potential offenders. As these services are developed through 2018/19 we will see some beds close within forensic hospitals across Yorkshire and Humber. We will be able to report more in a future edition of TCP People



Differently Abled

**FREE
EVENT**



9 February 2018 10am - 4pm at
the KCOM Stadium.

This event is for people who have
learning disabilities and/or autism,
carers, friends, family and staff*.



*Staff will receive a certificate of attendance.