

QUALITY AND PERFORMANCE COMMITTEE

MEETING HELD ON 23 JANUARY 2018

UPDATE REPORT

INTRODUCTION

This is the Chair's report to the Clinical Commissioning Group Board following the meeting of the Quality and Performance Committee held on 23 January 2018.

MINUTE 6 – Q3 SERIOUS INCIDENTS REPORT

Level of Confidence
<p>PROCESS</p> <p>A high level of confidence was reported for process due to NHS Hull CCG having an effective management process in place for SIs with its main providers. Significant level of assurance was given following the recent internal audit.</p>
<p>PERFORMANCE</p> <p>HEY</p> <p>A medium level of confidence was given – there has been an increase in the number of extension requests for both investigation reports and action plans. In addition, the number of outstanding action plans has also increased resulting in a significant backlog. The Trust has declared four never events year to date, however there are no links between these incidents having all occurred in different circumstances. There remains concern with the recurring themes in treatment delay/sub-optimal care/failure to escalate deteriorating patients and lost to follow up. These were now a standing agenda item at the SI panel and regular updates are given by the Trust at the Quality Delivery Group.</p> <p>Performance will be closely monitored throughout the next quarter to ensure the required improvement occurs. If not, the Trust should move to a low level of confidence.</p> <p>Humber</p> <p>low level of confidence was given – The Trust was progressing with its recovery plan following a formal letter of concern, which was sent to the Trust in quarter two. The Trust developed an action recovery plan to address the concerns over its management and processes relating to SIs. The plan involves a full review and redesign of current process, which will take an estimated 12 months to complete. There have been some notable improvements in responses given by the Trust at the SI panel and this will be closely monitored to ensure the improvement was maintained.</p> <p>The recovery action plan was being monitored via the Serious Incident Panel to ensure milestones are met.</p> <p>CHCP</p> <p>low level of confidence was provided – CHCP continue to report SIs in a timely fashion and submit investigations to national timescales, however, the SI panel review group due to the poor quality and lack of assurance did not accept a recent investigation report and action plan. This was the second reported, which was not accepted year to date. . A revised report was requested. The patient safety lead was meeting with the organisation to discuss the report and concerns raised.</p>

Spire

High level of confidence was given – Spire has shown evidence of reporting appropriate incidents as SIs when they occur and submit investigations to national timescales. Commissioners have the ability to scrutinise the organisation’s incident data to ensure SIs are not missed.

Primary care

A low level of confidence exists – following the CCG becoming fully delegated for primary care in April 2017, there was evidence that practices do not have a clear understanding of SIs. This includes the criteria, identification, reporting and subsequent requirement to investigate as per national framework (2015).

The Quality Lead was working with practices to educate and work with primary care in SIs to ensure there was a consistent and robust mechanism for reporting and investigating SIs.

Hull CCG

A high level of confidence exists given that appropriate SIs are identified and reported as SIs as evidenced in this report.

MINUTE 7 - OUT OF AREA REPORT

Level of Confidence
<p>PROCESS</p> <p>A High level of confidence was reported for Vulnerable People Out of area Policy agreed and in place</p> <p>A Medium level of confidence was reported for Continued additional case management support since June 2017 –Transforming Care should start to address this</p>
<p>PERFORMANCE</p> <p>A low level of confidence was reported for Budget was forecast to overspend due to number of acute out of area placements</p> <p>A Low level of confidence was reported for due to pressure on Hull CCG from NHS E regarding patients being discharged from low secure hospital this was creating additional workload and financial pressure</p>

MINUTE 8 - QUALITY AND PERFORMANCE REPORT

Level of Confidence
<p>PROCESS</p> <p>A high level of confidence was reported for process for financial management and reporting</p> <p>A high level of confidence was reported for process for Contract and performance management due to established procedures that are subject to internal and external audit.</p>
<p>PERFORMANCE</p> <p>A high level of confidence was reported for financial position</p> <p>A low level of confidence was reported for H&EY Hospitals A&E 4 hour waiting times</p> <p>A low level of confidence was reported for H&EY Hospitals Referral to Treatment waiting times performance inc. diagnostics</p> <p>A medium level of confidence was reported for H&EY Hospitals Cancer waiting times</p> <p>A low level of confidence was reported for H&EY Hospital Cancer Waiting Times – 62 Days</p> <p>A low level of confidence was reported for Humber Foundation Trust waiting times (all services)</p> <p>A low level of confidence was reported for City Health Care Partnership Community Paediatrics waiting times</p> <p>A low level of confidence was reported for Yorkshire Ambulance Service Ambulance Handover times</p>

MINUTE 9 - Q2 PRESCRIBING REPORT

Level of Confidence
PROCESS A High level of confidence was reported for interpretation of budget position & QUIP performance A High level of confidence was reported for interpretation of prescribing quality
PERFORMANCE A High level of confidence was reported for Forecast Expenditure A High level of confidence was reported for Actual QIPP savings A Medium level of confidence was reported for Practice Performance within the extended medicines management scheme A High level of confidence was reported for Red Drug Prescribing charts

MINUTE 10 – Q2 CQUIN REPORT

Level of Confidence
PROCESS A High level of confidence was reported for interpretation of budget position & QUIP performance A High level of confidence was reported for interpretation of prescribing quality
PERFORMANCE A High level of confidence was reported for Forecast Expenditure A High level of confidence was reported for Actual QIPP savings A Medium level of confidence was reported for Practice Performance within the extended medicines management scheme A High level of confidence was reported for Red Drug Prescribing charts

MINUTE 11 - Q3 INFECTION, PREVENTION AND CONTROL

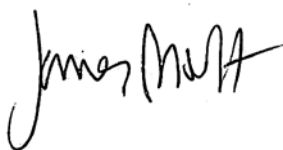
Levels of confidence
Process A high level of confidence was reported for the C Diff objective against quarter 3 due to demonstrating reduction against objective A Medium level of confidence was reported for
Performance A Low level of confidence was reported for performance due to a 10% reduction plan for E coli BSI commenced. The CCG was currently over trajectory at the end of quarter 3

MINUTE 12 - TASL QUALITY VISIT

Level of Confidence
PROCESS A High level of confidence was reported in the Hull CCG process to undertake quality visits. Commissioners were able to review processes and performance at all elements of the pathway
PERFORMANCE A Medium level of confidence was reported in the Hull CCG due to a number of issues identified during the quality visit that have been reported to the provider. The Provider has accepted these recommendations and will be presenting an action plan to the CMB

MINUTE 13 - 6 MONTHLY PATIENT EXPERIENCE REPORT

Level of Confidence
PROCESS A Low level of confidence was reported for the friends and family test
PERFORMANCE A Medium level of confidence was reported for the Emergency Departed Experience due to performance been classed as the same A Medium level of confidence was reported for Children's and young people's inpatient and day case experience due to performance been classed as the same A High level of confidence was reported for the Community mental Health due to improved performance



Dr James Moulton
Chair
Quality and Performance Committee
20 February 2018