

QUALITY AND PERFORMANCE COMMITTEE

MEETING HELD ON 28 NOVEMBER 2017

UPDATE REPORT

INTRODUCTION

This is the Chair's report to the Clinical Commissioning Group Board following the meeting of the Quality and Performance Committee held on 28 November 2017.

MINUTE 6 - QUALITY AND PERFORMANCE REPORT

<p>Level of Confidence</p> <p>PROCESS</p> <p>A high level of confidence was reported for process for financial management and reporting due to established procedures that are subject to internal and external audit.</p> <p>A high level of confidence was reported for process for contract and performance management due to the robust governance processes in place for contract management of providers including finance, quality and performance.</p> <p>PERFORMANCE</p> <p>A high level of confidence was reported for Financial Position due to financial performance being on target</p> <p>A Medium level of confidence was reported for H&EY Hospitals A&E 4 hour waiting times due to performance being variable</p> <p>A Low level of confidence was reported for H&EY Hospitals Referral to Treatment waiting times performance inc. diagnostics due to consistently not achieving the national 18 week standard for waiting times performance.</p> <p>A Medium level of confidence was reported for H&EY Hospitals Cancer waiting times as these still remain variable</p> <p>A low level of confidence was reported for H&EY Hospital Cancer Waiting Times – 62 Days due to continued underperformance against the standard.</p> <p>A low level of confidence was reported for Humber Foundation Trust waiting times (all services) due to not achieving the waiting times targets</p> <p>A low level of confidence was reported for City Health Care Partnership Community Paediatrics waiting times due to variable performance</p> <p>A low level of confidence was reported for Yorkshire Ambulance Service Ambulance Handover times due to non-achievement of the targets</p> <p>A Medium Level of confidence was reported for Spire in respect of safeguarding training due to the level of compliance and the decline of the offer of help and support from the CCG with mandatory training</p>

MINUTE 10 - QTR2 SAFEGUARDING ADULTS REPORT

<p>Performance</p> <p>Hull CCG</p> <p>Process</p> <p>A high level of confidence was reported for NHS Hull CCG due to strong safeguarding children assurance processes in place. There is an executive lead, designated professionals and a named GP in place. Regular safeguarding audits (the last by NHS E in July 2016)</p>
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have found significant assurance.

Performance

A **high** level of confidence was reported for NHS Hull CCG as there has been a drop in training uptake, reported to Q&P owing to problems with ESR. Consequently, steps were put in place to rectify this and significant improvement seen as a result. Although important, training is one element of the CCG safeguarding performance only which is otherwise strong.

Hull and East Yorkshire Hospitals (HEY)

Process

A **high** level of confidence was reported for HEY in discharging its duties in relation to safeguarding adults due to processes been in place.

Performance

A **Medium** level of confidence was reported for HEY in discharging its duties in relation to safeguarding adults due to stagnation of training compliance rates in Q2 being under trajectory for Prevent training.

Humber Foundation Trust (HFT)

Process

A **high** level of confidence was reported for HFT discharging its duties in relation to Safeguarding adults due to processes been in place

Performance

A **medium** level of confidence was reported for HFT in discharging its duties in relation to safeguarding adults due to recent Safeguarding Adult Reviews (SAR) highlighting unsafe discharge of patients with safeguarding issues

City Health Care Partnership (CHCP)

Process

A **high** level of confidence was reported for CHCP in discharging its duties in relation to Safeguarding adults due to processes been in place

Performance

A **high** level of confidence was reported for CHCP in discharging its duties in relation to safeguarding adults due to them been fully engaged and compliant with all current training.

Spire

Process

A **low** level of confidence was reported for Spire in discharging its duties in relation to safeguarding adults due lack of engagement with local multi agency safeguarding arrangements.

Performance

A **low** level of confidence was reported for spire in discharging its duties in relation to safeguarding adults due to the drop in CT prevent training compliance and lack of robust arrangements/processes being in place to increase this

YAS

Process

A **high** level of confidence was reported for YAS in discharging its duties in relation to safeguarding adults due to processes been in place

Performance

A **high** level of confidence was reported for YAS in discharging its duties in relation to safeguarding adults due to consistently high training compliance in quarterly reports and recent CQC judgements.

MINUTE 11 - QTR2 SAFEGUARDING CHILDRENS REPORT

<p>Performance</p> <p>Hull CCG</p> <p>Process</p> <p>A High level of confidence was reported in Hull CCG due to strong safeguarding children assurance processes in place. There is an executive lead, designated professionals and a named GP in place. Regular safeguarding audits (the last by NHS E in July 2016) have found significant assurance.</p> <p>Performance</p> <p>A High level of confidence was reported in Hull CCG as there has been a drop in training uptake, reported to Q&P owing to problems with ESR. Consequently, steps were put in place to rectify this and significant improvement seen as a result. Although important, training is one element of the CCG safeguarding performance only which is otherwise strong.</p>
<p>HEYHT</p> <p>Process</p> <p>A High level of confidence was reported in HEYHT as they have robust safeguarding processes in place with clear leadership, required professionals either in post or with interim cover arrangements and internal monitoring via a safeguarding committee with strong links to the CCG.</p> <p>Performance</p> <p>A High level of confidence was reported for HEYHT as they had maintained a safeguarding children training compliance rate of over 80% consistently. Significant progress is being achieved in relation to required inspection actions. Prevent training levels should not impact on this report as well as the safeguarding adult's report.</p>
<p>HFT</p> <p>Process</p> <p>A High level of confidence was reported for HFT as they had maintained a safeguarding children training compliance rate of over 80% consistently. Significant progress is being achieved in relation to required inspection actions. Prevent training levels should not impact on this report as well as the safeguarding adult's report.</p> <p>Performance</p> <p>A Medium level of confidence was reported for HFT as although progress is being achieved a contract query notice remains in place in relation to safeguarding children training uptake and compliance has not yet achieved the trajectory set by HFT. Progress is reported in relation to required inspection actions with some audit reporting awaited.</p>
<p>CHCP</p> <p>Process</p> <p>A High level of confidence was reported for CHCP as they have robust safeguarding processes in place with clear leadership, required professionals either in post or with interim cover arrangements and internal monitoring via a safeguarding committee with strong links to the CCG.</p> <p>Performance</p> <p>A High level of confidence was reported for CHCP as a drop in training uptake in one quarter only has been rectified. CHCP is making significant progress in relation to required inspection actions with some audit reporting awaited</p>
<p>SPIRE</p> <p>Process</p> <p>A Medium level of confidence was report for Spire due to the self- declaration reported via CMB does not identify any deficits. However, training compliance can only be reported incrementally.</p> <p>Performance</p>

A **Medium** level of confidence was reported for Spire due to Safeguarding children training compliance has now risen to 80%. However, it has only just reached this level owing to the incremental reporting. Prevent training levels should not impact on this report as well as the safeguarding adult's report.

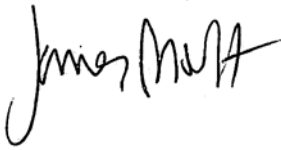
YAS

Process

A **High** level of confidence was reported for YAS due to the required safeguarding processes are in place, monitored by Wakefield CCG as the lead commissioner.

Performance

A **High** level of confidence was reported for YAS due to training compliance was consistently high. Reporting received via Wakefield provides assurance.



Dr James Moulton
Chair
Quality and Performance Committee
29 November 2017