

QUALITY AND PERFORMANCE COMMITTEE

MEETING HELD ON 24 OCTOBER 2017

UPDATE REPORT

INTRODUCTION

This is the Chair's report to the Clinical Commissioning Group Board following the meeting of the Quality and Performance Committee held on 24 October 2017.

MINUTE 6 - QUALITY AND PERFORMANCE REPORT

Assurance

PROCESS

A high level of confidence was reported for process for financial management and reporting

A high level of confidence was reported for process for contract and performance management

PERFORMANCE

A high level of confidence was reported for Financial Position

A Medium level of confidence was reported for H&EY Hospitals A&E 4 hour waiting times

A Low level of confidence was reported for H&EY Hospitals Referral to Treatment waiting times performance inc. diagnostics

A Medium level of confidence was reported for H&EY Hospitals Cancer waiting times

A low level of confidence was reported for H&EY Hospital Cancer Waiting Times – 62 Days

A low level of confidence was reported for Humber Foundation Trust waiting times (all services)

A low level of confidence was reported for City Health Care Partnership Community Paediatrics waiting times

A low level of confidence was reported for Yorkshire Ambulance Service Ambulance Handover times

MINUTE 7 - CONTINUING HEALTH CARE QUALITY& PERFORMANCE REPORT

Assurance

Process

A High level of confidence was reported as the recent internal audit report provided a level of significant assurance.

The continuing healthcare electronic assurance tool (CHAT) and NHS England independent review process provides assurance that the CHC assessment service and pathway was compliant with the national framework.

Performance

A high level of confidence was reported for the CHCP performance report provides assurance that the service was performing well and delivering the service specification.

MINUTE 8 - Q1 CQUIN QUARTERLY RECONCILIATION REPORT

PROCESS

That a high level of confidence exists for the way in which Hull CCG reconciles its CQUIN schemes with its main providers through the NHS Standard Contract, including with partner CCGs.

PERFORMANCE

That an overall high level of confidence exists for the way in which Hull CCG's main providers have engaged with the 2017-19 CQUIN schemes per the NHS Standard Contract and have used CQUINs to improve services for patients.

ITEM 11 - RESEARCH REPORT AND UPDATE

Assurance

Process

A High level of assurance was given that Hull CCG continues to be at the forefront of promoting research and the use of research evidence.

Performance

A high level of confidence was reported for the R and D activity was monitored through the North Yorkshire and Humber R and D service which links into the Hull R and D Steering group

ITEM 12 - Q2 SERIOUS INCIDENT REPORT/ WARD 70 QUALITY VISIT

Assurance

HEY

A medium level of confidence was given – the Trust had submitted all reports on time, including ones subject to an agreed extension. There had been a reduction in the number of extension to action plan requests during Q2. The number of outstanding action plans had also decreased.

The patient safety lead continued to work with the Trust on improving investigation reports and managing action plans. There remained concern with the recurring themes in maternity service SIs, which had been covered as part of the site visit and quarterly progress reports were now routinely submitted. Other areas of recurring types included treatment delay/sub-optimal care/failure to escalate deteriorating patients and lost to follow up. Performance would be closely monitored to ensure improvement was maintained.

Humber

A low level of confidence was given – a formal letter of concern was sent to the Trust as there had been no improvement. The Trust had responded to the concerns with a recovery action plan which was now underway to address the issues and was monitored via the clinical quality forum arena.

CHCP

A medium level of confidence was provided –CHCP continue to report SIs in a timely fashion and submit investigations to national timescales, however, the SI panel review group due to the poor quality and lack of assurance did not accept a recent investigation report and action plan.

Spire

A high level of confidence was given – Spire had shown evidence of reporting appropriate incidents as SIs when they occur and submit investigations to national timescales. Commissioners have the ability to scrutinise the organisation’s incident data to ensure SIs are not missed.

Primary Care

A low level of confidence exists – following the CCG becoming fully delegated for primary care in April 2017, there was evidence that practices do not have a clear understanding of SIs. This includes the criteria, identification, reporting and subsequent requirement to investigate as per national framework (2015).

A practice had recently submitted an SI investigation, which was of poor quality. Feedback would be given to the practice once the report had been through the SI panel review process.

The Quality Lead was working with practices to educate and work with primary care in SIs to ensure there was a consistent and robust mechanism for reporting and investigating SIs.

Hull CCG

A high level of confidence exists given that appropriate SIs were identified and reported as SIs as evidenced in this report.

ITEM 13 - Q1 SAFEGUARDING CHILDREN

Assurance

NHS Hull CCG

Process

A Medium level of confidence was reported in NHS Hull CCG discharging it’s duties in relation to safeguarding children. The confidence level was changed from a high to a medium as the committee felt the Hull CCG couldn’t be given a high rating due to the compliance with training for Q1 training. However it was acknowledged that the reported position for Q2 would be improved.

Performance

A Medium level of confidence was reported in NHS Hull CCG discharging it’s duties in relation to safeguarding children. The confidence level was changed from a high to a medium as the committee felt the Hull CCG couldn’t be given a high rating due to the compliance with training for Q1 training. However it was acknowledged that the reported position for Q2 would be improved.

HEY

Process

A High level of confidence was reported in HEYHT discharging it's duties in relation to safeguarding children.

Performance

A Medium level of confidence was reported in HEYHT discharging it's duties in relation to safeguarding children

Humber

Process

A Medium level of confidence was reported in HFT discharging it's duties in relation to safeguarding children.

Performance

A Medium level of confidence was reported in HFT discharging it's duties in relation to safeguarding children.

CHCP

Process

A High level of confidence was reported in CHCP discharging it's duties in relation to safeguarding children.

Performance

A High level of confidence was reported in CHCP discharging it's duties in relation to safeguarding children

Spire

Process

A Medium level of confidence was reported in SPIRE discharging it's duties in relation to safeguarding children.

Performance

A Medium level of confidence was reported in SPIRE discharging it's duties in relation to safeguarding children.

YAS

Process

A High level of confidence was reported in YAS discharging it's duties in relation to safeguarding children.

Performance

A High level of confidence was reported in YAS discharging it's duties in relation to safeguarding children.

ITEM 14 - Q1 SAFEGUARDING ADULT

Assurance

NHS Hull CCG

Process

A Medium level of confidence was reported in NHS Hull CCG discharging it's duties in relation to safeguarding children. The confidence level was changed from a high to a medium as the committee felt the Hull CCG couldn't be given a high rating due to the compliance with training for Q1 training. However it was acknowledged that the reported position for Q2 would be improved.

Performance

A Medium level of confidence was reported in NHS Hull CCG discharging it's duties in relation to safeguarding children. The confidence level was changed from a high to a medium as the committee felt the Hull CCG couldn't be given a high rating due to the compliance with training for Q1 training. However it was acknowledged that the reported position for Q2 would be improved.

HEY

Process

A Medium level of confidence was reported in HEY discharging it's duties in relation to safeguarding adults.

Performance

A Medium level of confidence was reported in HEY discharging it's duties in relation to safeguarding adults.

Humber

Process

A Medium level of confidence was reported in HFT discharging it's duties in relation to safeguarding adults.

Performance

A Medium level of confidence was reported in HFT discharging it's duties in relation to safeguarding adults.

CHCP

Process

A Medium level of confidence was reported in CHCP discharging it's duties in relation to safeguarding adults.

Performance

A Medium level of confidence was reported in CHCP discharging it's duties in relation to safeguarding adults.

Spire

Process

A Medium level of confidence was reported in SPIRE discharging it's duties in relation to safeguarding adults.

Performance

A Medium level of confidence was reported in SPIRE discharging it's duties in relation to safeguarding adults.

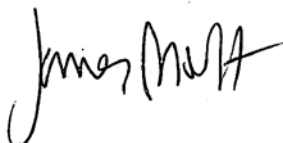
YAS

Process

A High level of confidence was reported in YAS discharging it's duties in relation to safeguarding adults.

Performance

A High level of confidence was reported in YAS discharging it's duties in relation to safeguarding adults.



Dr James Moulton
Chair
Quality and Performance Committee
25 October 2017