





# **CHIEF OFFICER'S REPORT**

News and highlights from NHS Hull CCG January 2018

Welcome to the first Chief Officer's report of 2018 following what has been quite an incredible year for us with our 'Outstanding' rating, HSJ CCG of the Year award and the City of Culture.

The past 12 months have been revolutionary for the city in many ways - Hull 2017 allowed us to shout about the good work happening in Hull, with people across the city saying what a hugely positive effect the year has had on their lives.

It's also been a challenging, but rewarding, first quarter in my interim role as Chief Officer of NHS North Lincolnshire Clinical Commissioning Group.

## Winter challenges

The NHS continues to experience significant winter pressures and, as local health and social care system, we've learnt lessons from previous years and taken a more collective approach to winter planning.

We know that flu and norovirus have had an impact but working more effectively as a health and social care system has meant that we haven't experienced some of the difficulties of other areas and this is recognised by NHS England.

GP colleagues have again done a sterling job over Christmas, doing so much to keep people from being admitted and able to stay in their own homes. I want to thank them and all parts of the local healthcare system - our hospital, ambulance service, community services, social care and public health - for their dedicated work to manage the current winter pressures for the benefit of our patients.

#### Strategic and partnership update

The Delivery Board for the 'place-based' Plan for Hull will meet in February to look at the implementation of joint projects aimed at improving the lives of children in Hull - particularly those in the care of the local

authority. The Delivery Board is led by Humberside Chief Fire Officer Chris Blacksell and the Board will be working with the programme team for the Humber Coast and Vale STP on the refreshed Plan for Hull for 31 March 2018.

We are also looking at how we share information across our city, in particular working with Humberside Police on what health can learn from their 'strategic demand' data. This work will focus on the Beverley Road area where we will look at some of the challenges 'through each other's lens' and discuss what can we do differently as partners and system leaders to try to tackle some of the underlying causes of poor health in this area.

As part of the ongoing Humber Acute Services Review we have started to look at workforce issues and what this means for the sustainability and development of services across both sides of the Humber. We need local acute care services that are fit for our local population that are affordable, safe and high quality – all of those things are really important moving forward.

A Humber Coast and Vale Sustainability and Transformation Partnership (STP) leadership summit was held in December 2017 to evaluate successes to date and discuss the next steps for the STP.

The proposed way forward would continue to be based on integrated delivery in the six established places and build on the progress and work done to date.

Some issues would need to be addressed across a broader geography (this will include the Humber Acute Services Review)

Humber, Coast and Vale-wide resources to focus supporting work on key clinical priority areas (e.g.

Cancer, mental health). Strategic boards will be established for workforce; capital and estates and digital technology

#### **Humber NHS Foundation Trust**

I would like to congratulate Michele Moran and her team at Humber NHS Foundation Trust on an impressive turnaround in their CQC rating. The Trust has improved its overall rating from 'requires improvement' to 'good' in less than 16 months, which is an achievement that will obviously benefit Hull patients. Improving mental health in Hull is a high priority for the CCG and we will continue to support the Trust to improve even further.

#### December/January news highlights

One of our priorities during Hull 2017 was to ensure that age would not be a barrier to getting involved in the year's cultural activities. We were delighted to sponsor the delivery of hands-on circus skills workshops for elderly residents and staff at six community day care facilities in Hull.

The project focused on how older people can be more active and focused on what they could do, rather than what they couldn't do. We wanted to be



truly inclusive and the people who took part in the events certainly played their part in making the

year so special.

We saw the announcement in December of the UK City of Culture 2021. I wish the Coventry the best of luck, but I know Hull is going to be a tough act to follow!

#### **Primary Care**

We were pleased to see a boost to our primary care workforce under the NHS England Clinical Pharmacist programme. Modality Partnership will benefit from two new clinical pharmacists working as part of the general practice team using their expert knowledge of medicines to assess and treat patients.

In addition, as part of the national focus on increasing access to GP services, people across Hull can have their say on proposals to make more appointments

available outside of normal GP practice opening hours. Our online survey is open until 11 February at <a href="https://www.surveymonkey.co.uk/r/GPEXAC2018">www.surveymonkey.co.uk/r/GPEXAC2018</a> or contact us for a paper copy on 01482 344700 or <a href="https://www.bullccg.contactus@nhs.net">Hullccg.contactus@nhs.net</a>.

### Commissioning

We are really looking forward to the opening of the Jean Bishop Integrated Care Centre (ICC) early this summer. The facility will fundamentally change the way health care is delivered in Hull, supporting the management of long term health conditions much more effectively. The construction of the facility is moving on at a terrific pace and I look forward to updating you in the coming months.

#### Healthy workforce

As I write, we are trying to 'practice what we preach' with a CCG Health and Wellbeing Week organised by our staff, for our staff. I have been delighted by how enthusiastic and positive my team is - at all levels - about promoting a healthy working environment.

Highlights from the week include a mindfulness workshop, healthy eating and a series of organised power walks each lunchtime which I am hoping to join at the end of the week!

All that remains is to wish everyone a happy and healthy New Year on behalf of the CCG Board and let's look forward to an outstanding 2018!

Emma Latimer NHS Hull CCG Chief Officer January 2018

@EmmaLatimer3