

Application to  
Extend Current  
List Closure

The Oaks  
Medical Centre  
B81038



## Introduction

The Oaks Medical Centre (B81038) has applied to extend their current temporary list closure for a further twelve month period, running from when their current approval ends on the 28<sup>th</sup> February 2018.

The practice is located at the following address:

Council Avenue, Hull, HU4 6RF

There is no branch surgery

The practice is made up of the following GPs and Health Care Professionals:-

Health Care Professional	Total Number employed	WTE
GPs	4	(27 sessions) 3 WTE
Practice Based Pharmacists	0	
Advanced Care Practitioners	0	
Physicians Associates	0	
Practice Nurses	3	(62 hrs) 1.67 WTE
Health Care Assistants	1	(22 hrs) 0.59 WTE
Other: Please define	0	

The table below confirms the list size over the past 12 months:-

Q/E 12/16	Q/E 3/17	Q/E 6/17	Q/E 9/17	Q/E 12/17	Total movement from 30/6/16 to 31/3/17	% increase / decrease
7361	7391	7452	7440	7356	-5	-0.14%

## Regulations

The Policy Book for Primary Medical Services – Chapter 9 – Managing Patient Lists allow for a contractor to apply to NHS England to close their list.

## Practice application

The practice application has included the following workforce issues information:

- The Practice has been having discussions with their Salaried GP about taking on additional sessions left by the Salaried GP who left the practice on 31 July 2017. These discussions have not yet resulted in any additional hours being covered within the practice who are instead employing a locum.
- The senior nurse is retiring at the end of March leaving the practice with reduced nursing hours
- The practice has advertised for an ANP / Pharmacist and also a practice nurse.

- The Practice has liaised with other Practice Managers and the Practice Manager has arranged to visit another Practice to see how employing an Advanced Nurse Practitioner could help to reduce their workload for the GP's. The Practice expects employing an ANP will help to triage patients and assess home visits and will reduce stress on the GP's and impact on patient care in a positive manner.
- The Practice is aware that it will take time to embed the ANP into the Practice and feel that by closing their list for an additional 12 months will give them the opportunity to embed the new roles into the practice so that they will be in a position to re-open their list at the end of the proposed closure period.
- The Partners are networking and have had several talks with other GP's in and outside of the area discussing joining the Practice although they have been unsuccessful to date but will continue with this networking
- The Practice is aware of two Doctors who have worked in their practice as part of their FY2 training, both of which are due to qualify next year and who have both indicated that they would consider joining the practice.
- The Practice have discussed, with their patient participation group members, their intentions to close the patient list in July 2017 because of the problems they have had in attracting a new GP. The Group fully understands how the additional workload and stress on the Partners will affect the Practices' capacity. The Group felt that it was important to be able to offer a good level of service to existing patients and that the closure was not unreasonable in the current circumstances.

### Consultation with neighboring practices and LMC

In line with NHS England's "Managing Closed lists" policy, the following neighbouring practices, the CCG and the LMC Group Humberside have been consulted.

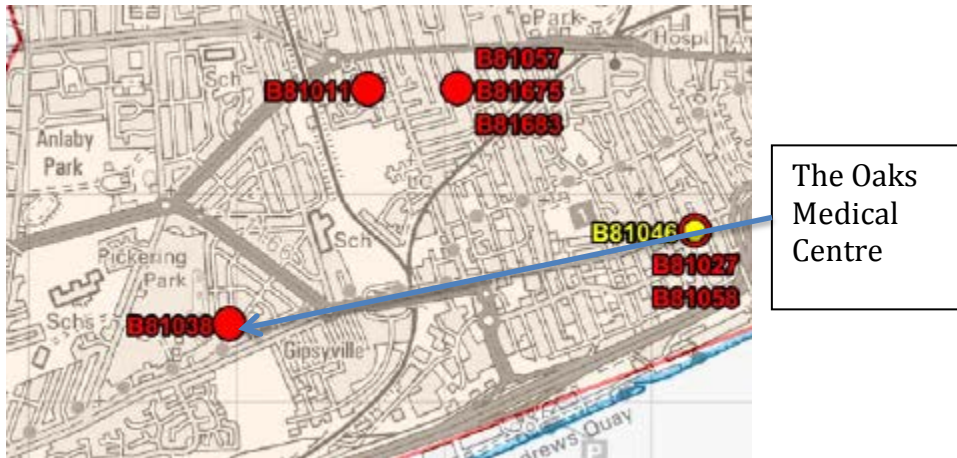
The following table demonstrates the changes in list sizes over the past year for the neighbouring practices.

Practice	Practice Code	CCG Area	% List size increase / decrease over past 12 months	Open/Closed List
St Andrews (Elliot Chappell)	B81027	NHS Hull CCG	61.7%	Open
The Oaks Medical Centre	B81038	NHS Hull CCG	-5%	Open
Bridge Group (Branch)	B81046	NHS Hull CCG	0.74%	Open
Sydenham House	B81058	NHS Hull CCG	1.34%	Open
Kingston Health (Hull)	B81011	NHS Hull CCG	1.93%	Open
St Andrews (Newington)	B81057	NHS Hull CCG	Merged	Open
CHCP (Former Tak)	B81675	NHS Hull CCG	33.16%	Open
Dr Raghunath (Newington)	B81683	NHS Hull CCG	Merged	Open

Hessle Grange Medical Practice	B81010	NHS East Riding Of Yorkshire CCG	-0.69%	Open
Peeler House Surgery	B81658	NHS East Riding Of Yorkshire CCG	4.09%	Open

### Practice Map

Please see map below which identifies the practices within Hull located by their practice code, establishing proximity of neighbouring practices



### Comments received following the consultation:-

Practice	Comments received
LMC	<p>The LMC has considered the application for extension to current temporary list closure from The Oaks Medical Centre.</p> <p>General practice is currently under significant pressure in terms of workload and practices that apply to close their lists do not undertake such an application lightly. If a practice considers that their level of workload is jeopardising their ability to provide safe care for their registered patients, or to carry out their contractual obligations to meet their patients' core clinical needs then it may be appropriate for a practice to apply to close their list or apply to extend their period of closure and in such circumstances the LMC would support this approach.</p> <p>The practice is continuing to look at a number of options to manage the pressures they are experiencing which are outlined in their application to extend the period of closure.</p> <p>The LMC supports the application for an extension to the closure period.</p>

### **Additional factors to be considered by the Committee**

NHS England and NHS Hull CCG will continue to work with the practice to ensure that it is aware of, and is supported to access, any funding opportunities which will contribute to alleviating the situation.

### **Workforce Update**

The practice has:

- Been successful in securing the Salaried GP as a partner from 1<sup>st</sup> April 2018
- Secured a practice nurse who will start with the practice on 1<sup>st</sup> May 2018. The nurse who was due to retire has agreed to stay with the practice and work until June in order to hand over to the new nurse
- Devised a new GP Rota to help distribute the workload more evenly taking advantage of the new partnership. This will start on 1<sup>st</sup> April 2018
- Offered a position to a clinical pharmacist but who later declined the post

NHS England and Hull CCG recommend that the list closure is approved for a period of four months from the date they are due to open (28<sup>th</sup> February 2018) at which point it will be reviewed in light of the actions the practice are putting in place.

### **Recommendation**

The Primary Care Commissioning Committee is asked to:-

- Note the contents of this report;
- Confirm if the practice application to close this list is supported.

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