



Better Care in Hull

Conference 2016

www.bettercarehull.org.uk
#BetterCareHull2016



Erica Daley

NHS Hull Clinical Commissioning Group

The story so far

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Hull Clinical Commissioning Group

Background

- The **Better Care in Hull** programme was established in 2014, as part of a government initiative the Better Care Fund
- Our **Better Care Plan** was approved in January 2015 with a budget of £31.7m for 2015/2016
- The key aims of **Better Care** is to offer care closer to home, by the right health and social care professional and reducing the demand on A&E and hospital admissions. Keeping people living independently as long as possible in their own home
- Since last years conference we have made progress on implementing our plan and refreshed our schemes for 2016/17

Background

Our Better Care plan outlines our vision and intentions to provide Better Care for the people of Hull

- People receive the right care at the right time
- People receive care closer to home, as an alternative to hospital
- People with complex needs have a named professional
- Focus on individual needs rather than a service
- Maximise on community assets (e.g. Social Prescribing)

Our schemes

Our original plan had 8 schemes

- Prevention
- Primary Care & Self Care
- Falls
- Reablement & Rehabilitation
- Ambulatory Care
- Residential & Home Care
- Long Term Conditions & Dementia
- Mental Health



Our schemes

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- Prevention
- Primary Care & Self Care
- Reduce the Number of Falls
- Reablement & Rehabilitation
- Ambulatory Care
- Residential & Home Care
- Long Term Conditions & Dementia
- Mental Health

Our new schemes for 2016/17 have been integrated to offer focused outcomes:

- Prevention
- Intervention
- Rehabilitation
- Rapid Community Response

Outcomes

People *still at home* **91** days
following a hospital admission

Outcomes

People *still at home* **91** days
following a hospital admission

2015/16 we achieved

85%

Outcomes

People *still at home* **91** days
following a hospital admission

2015/16 our target

91.9%

Outcomes

Reduction in Non Elective Hospital admissions



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Outcomes

Reduction in Non Elective Hospital admissions

2015/16 we achieved

9.6%
reduction

Outcomes

Reduction in Non Elective Hospital admissions

2015/16 our target

3.5%
reduction



Outcomes

**Reduction *in*
number of Injuries due to falls**

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Outcomes

Reduction *in* number of Injuries due to falls

2015/16 we achieved

9.5%
reduction

Outcomes

Reduction *in*
number of **Injuries** due to falls

2015/16 our target

5%

reduction

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Outcomes

Reduction *of* Permanent admissions
into residential care homes

Outcomes

Reduction *of* Permanent admissions
into residential care homes

2015/16 we achieved

5.5%
reduction

Outcomes

Reduction *of* Permanent admissions
into residential care homes

2015/16 our target

10%
reduction

Outcomes


People Experience:

“The health and social care professionals involved in my care work well together and I only tell my story once”

Outcomes

People Experience:

“The health and social care professionals involved in my care work well together and I only tell my story once”



Our annual survey undertaken by Adult Social Care in 2015/16 showed that more people disagreed with this statement compared to our 2014/15 results

Outcomes

To achieve our outcomes and targets:

- Develop real time people experience mechanisms, and a real time action plan following feedback
- Developed further pathways for falls services
- Increased reviewing of people before admitting into permanent residential placements
- Developed a suitability criteria for reablement
- Progress with the implementation of our Better Care plan

Outcomes

What has the programme delivered so far this year.....

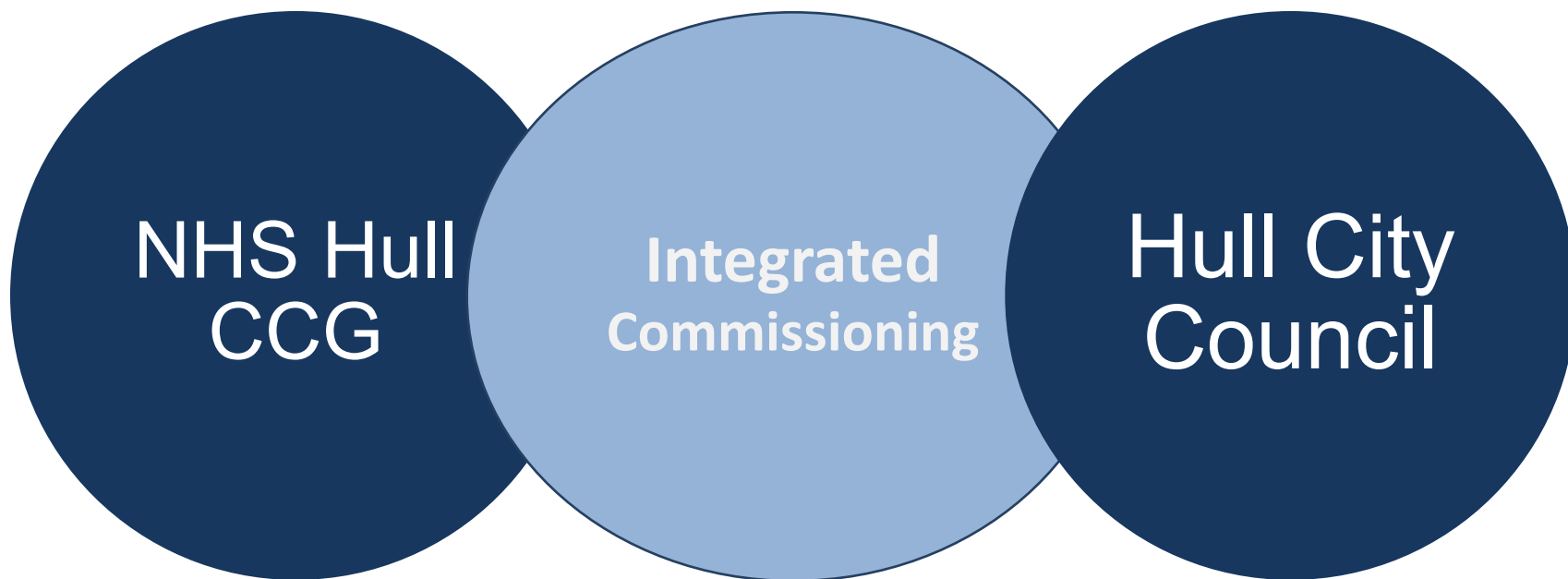
- Mobilised the Care Coordination model with our community health provider
- Increased capacity at our reablement facility to 21 units offering up to 6 weeks of therapy and care to support a person go home
- Mobilised the See & Solve model and a team dedicated to offer early help
- Introduced Active Recovery as the reablement offer
- Developed a trusted assessment pilot between health and social care
- Developed a new dementia diagnosis and support pathway to be implemented in Q3
- Commissioned Hull FIRST in partnership with Humberside Fire & Rescue Service – a falls response service alternative to an ambulance
- Falls Prevention campaign

Our future priorities for 2017

- Continue to implement our Better Care plan and work with the incoming STP plans locally
- Information & Data Sharing across Health, Social Care and VCS providers
- Capatilisation of VCS and Community Assets as part of our Better Care plan
- Integrated Commissioning

Our future priorities for 2017

- Integrated Commissioning



Health, Social Care and VCS providers



Hull First Launch

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