



Creating a
healthier
Hull



Our local vision and plan

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#bettercarehull



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“People in Hull can expect Better Care and Better Care will be organised around them”

Background



- The Better Care in Hull programme is underpinned by the **Better Care Fund (BCF)**, which was announced by the Government in June 2013 spending round to drive forward the integration of local health and social care services.
- The Better Care Plan is an ambitious programme nationally across the NHS and Local Government in England. It creates local single pooled budgets to incentivise the NHS and the Local Authority to work more closely together around people, placing their wellbeing as a focus of health and care services.
- The Better Care Plan provides us with challenges and opportunities for driving change in health and social care.



Key Messages



- **B**uilds on what we already have
- **B**ringing resources together
- **B**eginning of a plan for integration
- **B**enefits our population

What does this mean for Hull?



National Conditions

- Protecting Social Services
- 7 day services to support discharge
- Health and Social Care single records
- Joint 'trusted assessments' and accountable lead professionals for the high risk population
- **Reduce emergency admissions to hospital**

What does this mean for Hull?



Local Context

- Supports the introduction of the Care Act
- Jointly commissioned services under the BCF and beyond
- 2015/16 sees a £30.8m pooled budget of existing resources
- Integration of health & social care services
- 8 schemes to drive change and meeting the national conditions



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Hull Strategic Plans



- a) Harness all Hull's assets to becoming the leading UK energy city
- b) Make Hull a world class visitor destination
- c) Help residents to make their money go further
- d) Prevention & Early Intervention
- e) Safeguarding the most vulnerable residents
- f) Enabling and supporting the plan

1. Care Hubs
2. Single Care Navigator
3. Care Closer to Home
4. Integration
5. Public/Community/Individual designed and owned

- i. The Best Start in Life
- ii. Healthier, Longer, Happy Lives
- iii. Safe and Independent Lives

What should people expect?



Better

communication:

"The professionals involved with me talked to each other. I could see they worked as a team"

Better care in emergencies:

"I could plan ahead and stay in control in emergencies. I had systems in place so that I can get help at an early stage to avoid crisis"

Better outcomes:

"I could decide the kind of support I needed and how to receive it"

*"People in Hull will expect **better care** and **better care** will be organised around them"*

Better transition between services:

"When I moved between services or settings, there was a plan in place for what happened next"

Better care planning:

"I know what is in my care plan. I know what to do if things go wrong"

Better information:

"I was not left alone to make sense of information. I could meet/phone/e-mail a professional when I needed to ask more questions or discuss my options"

How are we doing this?



- 8 schemes working towards Better Care
- A joint plan and programme of work
- Section 75 agreement
- Build on existing joint working
- Consulted with people and providers –
but we need to take this further

What are our successes?



- Increased reablement options



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What are our successes?

- An enhanced intermediate care tier



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Highfield 

Residential
Intermediate Care Team
Reablement Homecare Team
Reablement Social Work Team

What are our successes?



- New service for Falls
- A focus on frailty & isolation
 - Intergenerational choir*
 - Risk profiled all our over 75s*
- Extra Care mobilisation
- Partnership working to redesign emergency care pathways

What are our outcomes?



- Reduced emergency admissions
- Reduced delayed discharges from Hospital
- Reduced number of admissions from falls
- Set a baseline for peoples expectations of integration
- Set a baseline for the impact of reablement services
- Monitoring permanent admissions to residential care