

**CCGC QUALITY AND PERFORMANCE COMMITTEE**

**CHAIRS ASSURANCE REPORT**

**18 APRIL 2013**

**Introduction**

This is the Chair's report to the CCGC following the meeting of the Quality and Performance Committee.

**ITEM 7      PRESCRIBING REPORT**

The committee were assured that prescribing had achieved a significant projected under spend of £2 million and generic prescribing rates are the third best CCG in the Yorkshire and Humber SHA area.

The committee were assured that the action plans were appropriate and performing against targets and requested that additional items be added to reflect emerging risks.

**ITEM 8      BUSINESS INTELLIGENCE**

Members of the committee were assured of the position relating to performance targets and on-going actions in relation to performance.

**ITEM 9      BUSINESS INTELLIGENCE FRAMEWORK**

Assurance was provided that the new Business Intelligence Framework met the Committees requirements in terms of performance, finance and patient experience.

**ITEM 11     COMPLAINTS AND PALS REPORT**

The committee were assured by the quality of information provided around local PALS data and that learning had been identified.

There was a lack of assurance around the new arrangements for the management of enquiries through a national customer contact centre in Redditch and further information was requested around quality assurance.

**ITEM 12     THE MID STAFFORDSHIRE NHS FOUNDATION TRUST PUBLIC INQUIRY REPORT**

The Committee were assured by the local proposed arrangements already undertaken relating to the recommendations in the Mid Staffordshire NHS Foundation Trust Public Inquiry Report and the proposal for a Francis 2 Programme Board.

Dr J Moulton  
Quality and Performance Committee Chair

J Stamp  
Co – Chair Quality and Performance Committee Chair