

CCGC QUALITY AND PERFORMANCE GROUP

CHAIRS ASSURANCE REPORT

24 JANUARY 2013

Introduction

This is the Chair's report to the CCGC following the meeting of the Quality and Performance Group.

ITEM 7 **QUARTER 2 CQUINS**

The group could take assurance that providers are improving quality and the CQUINS schemes are managed appropriately.

ITEM 8 **BUSINESS INTELLIGENCE**

Assurance could not be provided around the action plans of areas of underperformance in HEY and the referral to treatment pathways. Further information and clarity was requested.

ITEM 9 **PATIENT EXPERIENCE**

Members were assured that mechanisms were in place to monitor patient experience. The Patient Engagement & Experience Manager will be looking to develop combined reporting with the Business Intelligence Team.

ITEM 10 **SAFEGUARDING ADULTS INCLUDING WINTERBOURNE**

Members were assured that mechanisms are in place for safeguarding adults and local discussions are in place to move forward current issues concerning safeguarding adults.

ITEM 11 **QUARTER 3 SAFEGUARDING CHILDREN**

Members were assured around the monitoring of key indicators in relation to safeguarding children.

ITEM 12 **QUARTER 3 COMPLAINTS AND PALS**

Assurance was provided that the data in relation to complaints and PALS is available and there is learning identified to improve performance.

ITEM 13 **PRESCRIBING**

The Group can be assured that the prescribing report covers the prescribing performance for NHS Hull GP Practices during the latest three months for which prescribing data is available i.e. August to October 2012.

ITEM 14 **RAPID RESPONSE REVIEW POLICY**

Members reviewed the first draft of the Policy for usage within Hull CCG and contracted provider services. Members were asked to provide additional comments to the Quality Facilitator.

ITEM 15 **NEWLY PUBLISHED QUALITY DOCUMENTS**

The report was noted for information only to inform members of the changes about how quality will be assured in the future.

Dr J Moulton
Quality and Performance Group Chair

J Stamp
Co – Chair Quality and Performance Group Chair